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ABSTRACT

This document is intended as a workbook for trustees and librarians in the Mid-Eastern Ohio Library Organization (MOLO) to use to develop their own specific program of cooperation, both short and long range, under the Ohio Plan for Library Development. Eleven libraries in the area were surveyed with a view toward increasing the effectiveness of individual units and assessing the directions in which a cooperative program could be developed. Future prospects for library development are discussed, including possibilities such as an area library service organization (ALSO), a periodical center, a last copy retention center and a communications and delivery service. Specific recommendations for action are given. Further data on the MOLO libraries surveyed is appended. (Author/KE)

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LIBRARIES IN MID-EASTERN OHIO:

An Overview and Guide for Future Planning

A Report Prepared for MOLO:

Mid-Eastern Ohio Library Organization;

With a grant from the Ohio State Library
under the Library Services and Construction Act

by
Donald E. Wright

Evanston, Illinois

April, 1973

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TABLE OF CONTENTS

Contents ii
List of Tables iv
List of Appendices v

SECTION PAGE

INTRODUCTION AND BACKGROUND 1

THE AREA 5

THE LIBRARIES OF MOLO - INDIVIDUAL PROFILES 14

Coschocton County 14

Coschocton Public Library 14

Harrison County 16

Bowerston Public Library 16

Holmes County 17

Holmes County Public Library 17

Stark County 19

Canal Fulton Public Library 20
Stark County District Library 22
Louisville School District Public Library 23
Massillon Public Library 24
Minerva Public Library 26

Tuscarawas County 27

Claymont School District Public Library 28
Dover Public Library 29
New Philadelphia-Tuscarawas County District Library 31

FUTURE PROSPECTS FOR LIBRARY DEVELOPMENT 34

The Board of the ALSO 34
Librarian Advisory Council 36
Administrative Organization 37
Services of the ALSO 38
Book Collection Development 43
Periodical Center 47
Last Copy Retention Center 48
Reference Center 48
Non-Book Resources Development 49
Communications and Delivery Service 50

Table of Contents (Con't.)

SECTION	PAGE
Interloan Improvement	51
In-Service Training	52
Public Relations Program	53
Consultants	54
Building Analysis	55
Centralized Processing	55
AN ACTION PROGRAM	56
APPENDIX	59

Map of
Tax Supported Public Libraries
of the
STATE OF OHIO
1972
MICHIGAN
INDIANA
PENNSYLVANIA
WEST VIRGINIA
KENTUCKY
HILLSDALE
LENAWEE
MONROE
WILLIAMS
FULTON
LUCAS
OTTAWA
ERIE
ASHTABULA
LAKE
GEAUGA
TRUMBULL
CUYAHOGA
LORAIN
SANDUSKY
HENRY
DEFIANCE
WOOD
HURON
MEDINA
SUMMIT
PORTAGE
MAHONING
PAULDING
SENECA
PUTNAM
HANCOCK
ASHLAND
WYANDOT
CRAWFORD
RICHLAND
WAYNE
STARK
COLUMBIANA
VAN WERT
ALLEN
HARDIN
MARION
MORROW
CARROLL
MERCER
AUGLAIZE
HOLMES
TUSCARAWAS
JEFFERSON
LOGAN
UNION
KNOX
SHELBY
DELAWARE
COSHOCTON
HARRISON
DARKE
CHAMPAIGN
LICKING
GUERNSEY
BELMONT
MIAMI
MADISON
FRANKLIN
MUSKINGUM
OHIO
CLARK
MARSHALL
PREBLE
MONTGOMERY
FAIRFIELD
PERRY
NOBLE
MONROE
GREENE
PICKAWAY
MORGAN
WEIZEL
FAYETTE
BUTLER
WARREN
CLINTON
HOCKING
WASHINGTON
TYLER
ROSS
ATHENS
HAMILTON
HIGHLAND
VINTON
WOOD
PLEASANTS
CLERMONT
MEIGS
PIKE
JACKSON
BOONE
KENTON
JACKSON
CAMPBELL
BROWN
ADAMS
SCIOTO
GALLIA
MASON
PENDLETON
BRACKEN
MASON
LEWIS
GREENUP
LAWRENCE
CABEL
BOYD
WAYNE
Legend:
County District Libraries or County Extension Center Libraries
Libraries giving local service
State Library
0 5 10 20 30 40 MILES

LIST OF TABLES

TABLE		PAGE
I	Establishments Engaged in Selected Services	5
II	Number of Business Establishments	6
III	Diversity Within the Region	7
IV	Population Projections, 1970-1985	8
V	Number of Inhabitants by Incorporated Areas	9
VI	Telephone Rates	10
VII	Percent Intangibles Tax Collection Distributed to Libraries	11
VIII	Counties Ranked According to Per Capita Income	12
IX	Academic and Special Libraries Within MOLO	13
X	Ranking of 1st Reference Importance in Your Library	39
XI	Rankings by Librarians of Priority Order	40
XII	Non-Book Resources Most Needed	41
XIII	Do You Own Any of the Following Equipment?	42
XIV	Counties Ranked According to Books Per Capita in 1972	43
XV	County by Volumes	44
XVI	Libraries by Volumes	44

LIST OF APPENDICES

APPENDIX		PAGE
I	Hours of Service	59
II	Unobtrusive Testing	60
III	Comparison of MOLO Self-Survey, 1970 & 1973	63
IV	Notable Adult Books of 1971	66
V	Bestsellers, August 1972	69
VI	Selected Entries from Books for Public Libraries	71
VII	Basic Trade Directories	73
VIII	Sci-Tech Books of 1971	75
IX	Business Books of 1971	78
X	Reference Books of 1971	80
XI	Random Surveys - Summary of Tallies	82
XII	Library User Surveys - Summary of Tallies	94

INTRODUCTION AND BACKGROUND

The present study grew out of the concerns of local libraries and trustees for assistance in looking at their area as they begin to plan for new developments under the Ohio Plan for Library Development. The surveyor was contacted during the Chicago summer conference of the American Library Association to familiarize himself with the project proposal and to learn whether or not he would have an interest. The project was funded by the Ohio State Library with a grant from the Library Services and Construction Act. In September, the MOLO Advisory Committee recommended a contract with the surveyor and plans were made to proceed.

The objectives of the study are:

1. To provide information that will permit the libraries and trustees of said libraries to develop a plan for long range programs which could fulfill the requirements for planning grants under the Ohio Library Development Plan, or could provide the basis for better library service within the area through inter-library cooperation if such a plan should not become a funded reality.

2. To develop several cooperative programs which could be implemented before the end of the project.

Eleven libraries in five counties participated in the survey. Other libraries in the counties were contacted and indicated varying degrees of interest. The Chairman of the MOLO Advisory Steering Committee sent information to each of the libraries for each of the monthly meetings. The libraries in the five counties, with participating libraries starred, are:

Carroll County
  Carroll County District Library
Coschocton County
  *Coschocton Public Library

Harrison County
*Bowerston School District Public Library
Cadiz Public Library
Holmes County
*Holmes County District Public Library, Millersburg
Stark County
*Canal Fulton Public Library
*Louisville School District Public Library
*Massillon Public Library
*Minerva Public Library
North Canton Public Library
Rodman Public Library, Alliance
*Stark County District Library
Tuscarawas County
*Claymont School District Public Library, Uhrichsville
*Dover Public Library
Gnadenhutten Public Library of the Indian Valley School District
*New Philadelphia-Tuscarawas County District Library
Newcomerstown Public Library

Credit must be given to all the librarians in the participating libraries for cooperating so completely in this survey. The area, as will be seen, has had a great deal of library activity during the past two years. It was not easy for another survey and another series of meetings to be thrust upon these staffs. The response has been excellent and augurs well for future library development.

The libraries in the MOLO region have been extremely active during the past few years with exploring and practising cooperative activities. The impetus for MOLO was a meeting called in July, 1970, to "get to know each other, to exchange ideas of ways to cooperate to improve library service, and to see if the cooperative efforts would lead to the formation of a formal ALSO organization." It is interesting to note that the minutes of that first meeting stress that "cooperation could be possible without commitment to form an ALSO."

The librarians within Stark County have met together for a number of years to discuss mutual problems and to plan for the benefit of the library user. The librarians of Harrison, Coschocton, Holmes and Tuscarawas

Counties have developed a formal pattern of cooperation called AIRS - Appalachia Improved Reference Service. This project is an Ohio State Library Services and Construction Act program presently funded through June, 1973.

In addition, three libraries participate in OPRIS - Ohio Project for Research in Information Service: Coshocton, Holmes County and Stark County District Library. This state-funded project is directed to providing specialized information to public offices with planning and development responsibilities.

Monthly meetings were inaugurated with the MOLO librarians and this surveyor on September 25, 1972. The meetings were to explore philosophies of cooperative service and to determine the effectiveness of the group working together. The surveyor has visited all of the libraries at least once. Three library specialists also visited the libraries; one to consider physical facilities, one to look at library resources and one to study library service and programs. The work of these consultants is incorporated into this study. In addition to on site work in each of the libraries, the surveyor was provided with a great deal of material from each of the libraries - in the form of library policies, existing library publications and completed questionnaires. MOLO has kept a fairly complete record of its activities since its first meeting in July, 1970. This record and the various questionnaires completed by the librarians during this early period were also part of the body of material available for study.

This text is not intended to be a final blueprint for area cooperative service. The project did not propose that. It is intended as a workbook for the trustees and librarians to use to develop their own specific

program of cooperation - both short and long range. The work of this group is to take place following submission of this report in April, 1973, and before June 15, 1973. The surveyor is expected to critique this locally-developed plan.

Although the surveyor recognizes with appreciation the work of the consultants, he alone stands responsible for this report. Special appreciation is expressed to Bonnie Beth Mitchell, consultant of the Ohio State Library, who serves as an excellent mentor for the group.

THE AREA

A look at both statistics and the landscape shows a similar region. The differences in problems and assets come in degrees not on any marked contrast. The goods that are manufactured range from wax paper and clay tile to calendars and iron pipe fittings. The principal industries range from stone clay works to fabricated metal works. Farming will continue to be an important industry.

The U.S. Bureau of Census shows little change between 1963 and 1967 in the number of services within each county. Evidently this pattern of change will remain in the future.

TABLE I

Establishments Engaged in Selected Services

	1963	1967
Carroll	87	88
Coschocton	174	187
Harrison	112	101
Holmes	82	84
Stark	2,030	2,096
Tuscarawas	475	458

The number of business establishments did not change dramatically during this year either.

TABLE II

Number of Business Establishments

	1963	1967
Carroll	13	10
Coschocton	45	46
Harrison	18	19
Holmes	17	15
Stark	402	417
Tuscarawas	98	104

The following statistics reflect the diversity within the region.

TABLE III

571	581	424	411	563	396	Square Miles
1,617	1,945	1,779	662	1,354	1,174	Number of Farms
15,832,000	21,692,000	21,070,000	4,078,000	10,419,000	5,813,000	Farm Receipts $
53,776	227,857	11,588	12,115	23,260	15,233	Vehicle Registrations
26,325	149,000	7,625	6,975	12,825	5,100	Number Employed
139,509,000	814,443,000	22,620,000	16,112,000	54,250,000	28,350,000	Retail Sales $
62,006,000	476,522,000	12,844,000	7,285,000	22,190,000	4,945,000	Wholesale Sales $
147,560,000	621,611,000	33,571,000	27,570,000	73,151,000	29,880,000	Bank Deposits
198,628,870	989,862,330	54,738,060	57,675,960	120,283,830	65,364,830	Tax Value $
309,228,000	1,633,558,000	73,327,000	61,114,000	125,014,000	69,996,000	Income $
77,211	372,210	23,024	17,013	33,486	21,579	Population
Tuscarawas	Stark	Holmes	Harrison	Coschocton	Carroll	

The population projections by the Ohio Department of Economic Research Division indicate a relatively small increase in population by county through 1985. The largest increase will be in Stark County - and that is estimated at approximately a 70,000 increase, or about nineteen percent.

TABLE IV

Population Projections, 1970-1985

	1970	1975	1980	1985
Carroll	21,579	22,200	22,800	23,600
Coschocton	33,486	34,200	35,200	36,800
Harrison	17,013	18,800	19,500	20,300
Holmes	23,024	24,200	25,300	26,500
Stark	372,210	395,300	417,800	443,300
Tuscarawas	77,211	85,900	89,800	94,300

The per cent changes within the municipalities between 1960 and 1970 will probably continue to be reflected between 1970 and 1980. The changes in the last decade were:

TABLE V

Number of Inhabitants by Incorporated Areas

	1960	1970	PerCent Change
Alliance (S&M)	28,362	26,547	-6.4
Bowerston (Ha)	463	479	3.5
Cadiz (Ha)	3,259	3,060	-6.1
Canal Fulton (S)	1,555	2,367	52.2
Canton (S)	113,631	110,053	-3.1
Coschocton (C)	13,106	13,747	4.9
Dennison (T)	4,158	3,506	-15.7
Dover (T)	11,300	11,516	1.9
Gnadenhutten (T)	1,257	1,466	16.6
Louisville (S)	5,116	6,298	23.1
Massillon (S)	31,236	32,539	4.2
Millersburg (Ho)	3,101	2,979	-3.9
Minerva (Ca & S)	3,833	4,359	13.7
Newcomerstown (T)	4,273	4,155	-2.8
New Philadelphia (T)	14,241	15,184	6.6
North Canton (S)	7,727	15,228	97.1
Uhrichsville (T)	6,201	5,731	-7.6

Trustees and librarians should study these population figures even though the source of funding is not based on population. With most counties receiving 100 percent of the intangibles it can be noted that some community libraries will be serving an increasing number of persons without prospects of an increase in their funds. Three communities - Canal Fulton, Louisville and North Canton - are striking examples of local population increases.

Transportation is convenient within the region. Highways are good and well maintained in all weather conditions. The distance between farthest points within the four participating counties is no more than 70 miles (Coschocton to Minerva). With the addition of Carroll and Cadiz counties the distance between furthest points would not increase much.

Most communities within the area are served by Ohio Bell Telephone

Company. Bowerston, Cadiz, Dover, Minerva and New Philadelphia are served by General Telephone Company of Ohio. United Telephone Company of Ohio serves Millersburg, but numbers for Millersburg are listed in a separate section of the New Philadelphia directory. A private line between the communities would cost over one thousand dollars per month. A great many calls could be made between libraries at the prevailing rates before a private line would be economically feasible.

TABLE VI

	Alliance	Bowerston	Cadiz	Canal Fulton	Canton	Coschocton	Gnadenhuten	Louisville	Massillon	Millersburg	Minerva	New Phila.	Newcomerstown	North Canton	Uhrichville
Alliance	L	40	45	35	25	50	45	25	30	45	25	40	45	25	45
Bowerston	40	L	25	45	35	40	25	35	40	45	30	25	35	40	20
Cadiz	45	25	L	45	45	45	30	45	45	45	40	35	40	45	30
Canal Fulton	35	45	45	L	25	45	40	25	L	15	35	35	45	L	40
Canton	25	35	45	25	L	45	40	L	L	40	L	30	45	L	35
Coschocton	50	40	45	45	45	L	30	45	45	25	45	35	25	45	35
Gnadenhutten	45	25	30	40	40	30	L	40	40	40	40	25	L	40	L
Louisville	25	35	45	25	L	45	40	L	25	45	25	35	45	L	40
Massillon	30	40	45	L	L	45	40	25	L	35	30	30	40	L	35
Millersburg	45	45	45	15	40	25	40	45	35	L	45	35	35	40	40
Minerva	25	30	40	35	L	45	40	25	30	45	L	35	45	25	35
New Phila.	40	25	35	35	30	35	25	35	30	35	35	L	25	35	25
Newcomerstown	45	35	40	45	45	25	L	45	40	35	45	25	L	45	25
North Canton	35	40	45	L	L	45	40	L	L	40	25	35	45	L	35
Uhrichsville	45	20	30	40	35	35	L	40	35	40	35	25	25	35	L

United Parcel Service provides daily delivery to each of the communities within the region. In January, 1973, the rates for delivery were fifty cents per package plus five cents per pound. The office indicated that overnight service could be provided anywhere in the region with most deliveries made in the morning. There is a fifty pound limit per package, and a one-hundred pound limit per day from one shipper to another.

The libraries within the area are in a critical financial situation. With the exception of Coschocton County, each of the counties is at the upper limit of tax funds. Only with increases in the intangible taxes collected do the libraries receive additional funds. In effect, when considering the inflationary spiral, the libraries are working on reduced budgets. The following chart indicates that this situation has prevailed for the last few years.

TABLE VII

Percent of Intangibles Tax Collection
Distributed to Libraries

	1966	1967	1968	1969	1970	1971	1972
Carroll	55%	60%	69%	76%	78%	95%	93%
Coschocton	55	60	61	59	72	75	77
Harrison	84	77	89	79	93	94	94
Holmes	100	100	100	100	100	100	100
Stark	91	98	98	100	100	100	100
Tuscarawas	81	83	84	90	88	97	100

The counties ranked according to per capita income follows.

TABLE VIII

	1972	1971
Stark	$4.90	$4.61
Coschocton	4.14	4.50
Tuscarawas	3.45	3.37
Harrison	3.23	2.73
Holmes	2.26	2.09
Carroll	1.79	1.77

The Ohio standards for public libraries call for a minimum operating budget of $65,000, plus $5.00 per capita for population over 10,000. It is difficult to relate this standard to individual communities because the population served is not a precise figure. All the libraries fall short of this recommended standard.

There are few academic and special library resources beyond the public library community.

TABLE IX

Academic and Special Libraries Within MOLO

(with 5,000 or more volumes)

Alliance		
	Babcock and Wilcox Research Libraries	30,000* volumes
		1,200 reels micro
	Mt. Union College	133,297*
		17,580 reels micro
Canton		
	Kent State University, Stark Co. Campus	23,334
		2,242 periodicals
	Malone College	61,055 books
		6,474 reels micro
		3,844 periodicals
	Stark County Law Library Assn.	38,000*
	Timken Company Research Library	8,000* books
		2,000 reels micro
	Walsh College Library	28,661 books
		448 reels micro
		5,375 periodicals
New Philadelphia		
	Kent State University-Tusc. Regl.	22,000 books
		312 reels micro
		969 periodicals
	Tuscarawas County Law Library	35,000

*Includes bound periodicals

The only depository for U.S. Government documents in the area is the Mt. Union College Library in Alliance.

THE LIBRARIES OF MOLO - INDIVIDUAL PROFILES

One phase of this survey was to look at each of the eleven libraries to offer suggestions or to make comments which will increase the effectiveness of the individual units - both as separate library units and as units within a prospective cooperative program. The surveyor visited each library at least once. In addition, three other library consultants considered the libraries. The material was gathered primarily to assess the directions in which a cooperative program could be developed. Necessarily as assessment of local libraries emerged. It is this latter which will be reported in this section. It is in no way intended as an in-depth survey of each library.

Coschocton County

Coschocton County has only one public library. In 1971, 75% of the intangibles tax collection was returned to the public library; in 1972, 77% was returned. The per capita income of the library was $4.50 - the second highest within the MOLO region. In 1972, this income dropped to $4.14 per capita. This is the only county within MOLO which is not at its maximum limit.

Coschocton Public Library. It is difficult, and possibly misleading, to try to assess a library which is in impossible quarters and is contemplating a move within the year. The present quarters are so over crowded, the collection so overshelved and the physical conditions so poor that to provide any semblance of library service requires a great

missionary spirit. The librarian attempts to interpret the library to the community and does make himself available. Indeed, the board and librarian are to be commended for trying to make the library more appealing and attractive to the community. Once the move has been completed into the new facility, the staff will be able to devote some time and attention to a careful analysis of the book collection to see exactly the strengths and weaknesses. It is almost impossible to relate one section to another in the present arrangement, or even to assess any section.

The new facility will provide a dramatic change and will attract people simply from the beauty of color and design. Word of mouth will soon spread the story. It will be unfortunate if the children's room becomes a through-way to the general adult reading room. The service area designated for children is small enough and if it becomes a walk-way, the effectiveness of the room and of service from the area will be diminished. Although the new facility will give the appearance of great space and much expansion room, in reality there will not be a surplus for many years. The board and librarian should begin to develop a long-range building program which will take care of future needs.

The random survey shows there was not a general awareness of the library; 16 out of 25 persons had not been to the library for three or more years. The majority of persons lived in Coschocton or the immediate area. Among the comments on how the library could serve better were: Fine library; don't read much - so don't go; bad experience - librarian acts like you shouldn't be there; want more Edgar Rice Burroughs; need bigger library, more books, current magazines, more political science; more audio-visuals; trouble and embarassment over paying for a lost book so haven't been back; quiet area for adults; meeting rooms; greater use of microfilm for students.

The Coschocton library has recognized its physical problems and with the move to the new facility will be able to study and to develop its service program. The librarian will provide leadership to his own library and any cooperative endeavor.

Harrison County

Harrison County has two public libraries located at Cadiz and Bowerston. The county is hilly and has been subjected to much strip mining. Two reservoirs have been built in the county and now provide recreational facilities. The county seems intent upon capitalizing upon this new recreational ability. In 1971 and 1972, 94% of the intangibles taxes collected were distributed to the two libraries. The per capita income of the libraries was $2.73 in 1971 ($3.23 in 1972). The Bowerston Public Library participated in this survey. Both public libraries participated in the AIRS project.

Bowerston Public Library. The Bowerston Public Library is located in its own modern building on the Main street of this small community. The librarian is particularly gracious and friendly to all persons who come into the library. She is enthusiastic about the prospects of improving the library service. The library loans a projector and 16mm films to a local nursing home and provides a collection of books to a local missionary society. Special efforts are made to get books from other libraries if the Bowerston library does not have what is wanted.

The librarian is responsive to new ideas and will welcome whatever consultant help an ALSO can provide. The library collection appears to be a "feminine" collection. The Bowerston library has benefitted greatly by the addition of titles purchased under the AIRS grant. However, the

librarian's uncertainty with the classification of books has kept some of the titles as reference when they are more properly a circulating title.

The librarian should examine the purchasing patterns and the present collection to determine a proper balance between juvenile and adult books. There is a large juvenile and young adult collection. An illustration of the librarian's interest in the library was the concern about spending too much on westerns and light romances and hoping that the librarians would develop some means for exchanging the more ephemeral material. The librarian has used the copy machine and some of the more specialized purchases under AIRS (business directories, for example) to try to get more business people into the library.

The librarian's receptiveness and sensitivity to the library and to people will assure the best use of any ALSO services.

Holmes County

Library service in Holmes County is provided by the Holmes County Library through its central facility on the main business street of Millersburg and its five branches (Killbuck, Holmesville, Nashville, Chestnut Ridge and Berlin) and bookmobile. The library system receives 100% of the intangibles tax collected within the county, which realized a per capita income for libraries of $2.09 in 1971 and $2.26 in 1972. This is the lowest of the five participating counties. (Carroll County, which is not participating, is lower with $1.77.) The county has an agricultural base but with a spread of industries (stone-clay glass, furniture and rubber) and manufactured goods (upholstery, rest room fixtures, duplicating machine solutions).

Holmes County Public Library. The central unit of the Holmes County Library is on the main street of Millersburg alongside the busy

stores and office buildings. From the front the library encourages people to come in. Once in the building one is impressed with the fact that every inch of space is being used. The open free feeling which was encouraged is being lost as the library's collection continues to grow. This is one of the best, small collections in the area. It is obvious that wise, continuing leadership has influenced this library's development. One of the consultants who visited this library remarked, "This library has a certain class not found elsewhere in MOLO." This remark on the surface might appear to be 'cute'; it isn't. The crowded library does not appear crowded. The service given by the staff is aggressive, aimed at getting materials to library users. The collection has been defined in a board policy and the librarian is intent upon building a balanced collection to fit the community. The library board has given encouragement (the librarian said "incentive") for this library's participation in AIRS, OPRIS and MOLO. Members of the board have taken a leadership role in these organizations.

The library is a selective depository for Ohio documents - one of two such in the MOLO area. Local history is collected and maintained. The vertical file is a well developed adjunct to the collection and subject headings from that file are included in the card catalog to help guide the user to this material.

The board and the librarian are aware of their space problem and are attempting to develop a solution. The building will revert to the school authority if not used for public library purposes. A written, carefully developed long-range program needs to be developed to meet the physical needs for this library.

In the random survey conducted in February, 1973, the same patron requests were verbalized as were identified in a mail survey in 1970:

more records; more 16mm films; more reference books; more space for study; larger range of materials.

The climate and the leadership is available in Holmes County for greatly improved library operation; missing is MST - Money, Space, Time. The librarian and the board should study the library attendance patterns recorded during the survey, along with questionnaires. These should be considered in the light of the total expenditures for library service in the county, the patterns of attendance and use at each unit, the amount spent for each branch and the bookmobile and the total library needs of the county. With the inflexible tax structure, new sources of income must be found or new patterns of service developed. It may become necessary to develop volunteer branch operations or a floating branch staff with staggered hours between branches. The present strength of the branches is their closeness to their community. The staff relates extremely well to the needs of each community in most instances. This needs to be capitalized upon, but not at the expense of the integrity of the main library operation.

The librarian is looking for any assistance which an ALSO can provide. Her abilities as a librarian will assure the users of getting the maximum use.

Stark County

Stark County is the largest county, more acres, more businesses, more money, more libraries and more problems! There are seven public libraries in Stark County; five of which are participating in this survey. The Rodman Public Library at Alliance and the North Canton Public Library are not participants. The county has great variety: Rich farm-

lands and sophisticated industries; old communities and new subdivisions; old libraries and new libraries. The tourist attractions range from McKinley memorial and the canal museum to the National Pro Football Hall of Fame. The principal industries are fabricated metals, electrical machinery, rubber and food. The goods manufactured in the county run the gamut from rubber bands to roller bearings.

The libraries of Stark County receive 100 percent of the intangibles taxes collected. The per capita income of libraries in 1971 was $4.61 - the highest in the MOLO area; in 1972 it was still highest at $4.90 per capita. The libraries in Stark County are at a critical point. There is a need to preserve the integrity of the largest and oldest collection in the county; there is also the need to provide increased services through those communities which have had a significant increase in population during the past few years (Canal Fulton, Louisville and North Canton). It will be essential to have an active county advisory committee of trustees and librarians to develop some guidelines for boards/librarians to follow as they develop new programs and new services. Additional monies are not on the horizon. Each of the libraries have in effect had a decreased budget the last few years when the inflationary spiral is considered. A staff cannot be expected to provide as many books or as many services when there are fewer dollars to be used and increased costs. Only through the development of some county-wide priorities and guidelines can Stark County expect to continue its present level of library service.

Canal Fulton Public Library. This is a public library that is trying to meet community needs and establish itself as a practical instrument for community use. This library could serve as a model to prove what a library with the universal problems of money, space and time can do.

The library is housed in a well maintained old home and has recently had a complete shift in arrangement. The new arrangement was accomplished to make the collection easier for a patron to use. The librarian has determined that the library will not be a store-house for little-used material. The collection will become vital and current. The library does not limit itself to the traditional materials or services. Among the items which a library user can borrow are blacklites, guitars, telescopes, microscopes and books. A resident can type a stencil and run it off on the library's duplicating machine. The philosophy underlying the service is to get the user what he wants; don't shrug off a request, or suggest going somewhere else. The library staff makes the calls, arranges the loans. Interlibrary loans and reserves are a service of the library - not a fee service. The library extends itself by making visits to the nursing homes.

Various attempts are made to encourage persons to use the library and/or to make the library more visible to the community. Colorful and well-done flyers are mailed to householders. The material printed by the library are not flat, uninteresting pieces, but ones with some humor, considerable verve in design and lots of information. The library, on many occasions, has benefitted from the offices of the SCOL for printing.

The one caution which the surveyor would have for this library would be not to underestimate the role of adequate space on a library program. It is not too soon for the trustees and librarian to become involved in an investigation of physical facility needs.

The user survey clearly indicates that the persons using this library appreciate the wide range of materials offered. Among the comments received were: Staff always helpful and courteous; greatly improved

in last five years; need rock records; like atmosphere; more women's lib magazines; staff always helpful; sometimes too noisy; like the copy machine; more stock reports; it's soothing, exciting and educational; more movies. The random survey found only five persons out of twenty-five who had not been in the library within the last year. They were from Canal Fulton chiefly and eight persons identified other libraries they used.

Stark County District Library, Canton. The Stark County District Library (SCDL), sometimes referred to as the Canton Public Library, has the principal responsibility for county-wide service in Stark County. The library is an old library (both historically and physically!) and has developed many of the librarians who are presently providing leadership in library development throughout Ohio. The library director and the library staff are to be commended for providing library service, in addition to developing new, innovative service patterns, in a most inadequate physical plant. Everyone with a responsibility for library service realizes that the plant is woefully inadequate and this recognition will one day become a written library building program and actual construction plans. When that day comes the entire area will benefit. Perhaps the recent Ohio Attorney General ruling permitting the Wood County District Library to sell land to a builder for development will provide an avenue for achievement of a new physical facility. Certainly, the SCDL Board has shown foresight in acquiring the land which they have.

The real strengths of this library are the excellent periodical collection and the Business and Technology Department. Other aspects of the library can be recognized as strengths, but not to the same degree as those. The library has developed its reference collection, its childrens'

services and young adults outreach to a commendable status. The librarian and staff are conscious of the changing role of the library and there are several efforts toward achieving a new status for the library in the community: The black pow wow; collections and liaison work with senior citizens homes; television programs; work with schools; the oral history program. The austerity program has curtailed the public relations program of the library, which will probably have an effect on all libraries in the county. Certainly any library publicity developed by one library will have side effects for the other libraries.

This library has the collection, staff and leadership to play an important role in any future library development program. A solution must be found to the physical facilities problem plaguing the staff before a larger role in library development can be assumed. In addition to this larger role, the solution of the building problem is needed if the library is not to begin losing ground in its attempt to maintain the integrity of its collection and its services.

Louisville School District Public Library. The Louisville Public Library is a pleasant, new building which one can easily locate if they follow the directional signs from the main road. The building is fairly well planned and if the population growth begins to level should prove satisfactory for several more years. The work area is perhaps the only area of the library which is presently crowded. A study of the work flow is underway to improve that staff area.

The Louisville Public Library provides only the basic circulation and reference services. Although it has films, cassettes and recordings, the library is essentially a smooth, functioning, conservative operation. The library will be a willing participant in any cooperative enterprise,

and the librarian can be expected to play a role in any such development.

Twenty percent of those questioned in the random survey had not used a library within the past three years. The essential purpose for visits to the library (Louisville was the predominating library and place of residence) was to get books for reference service. The comments for better service were few: Fine job; magazines for college students; information in newspaper on what is available; more textbooks; adequate; open on Sundays. These comments were echoed in the library user surveys: Stay open a little later on Tuesdays and Thursdays; more modern music; good staff; more information on electronics, radio and TV repairing procedures; too many of the same book; more biographies; open all day Saturday; more complete newspaper clipping service; it's far out, man - less crabby, old typical library personnel; more programs to acquaint children with library; more books and magazines on gymnastics; better reference section; does a good job in the community; receive satisfactory help when I ask; never receive help without asking.

Massillon Public Library. The Massillon Public Library is housed in an impressive building overlooking the business district. An historical museum, supported with library funds and managed by a board appointed by the library trustees, occupies part of the building. This is certainly one of the best maintained libraries in the MOLO area.

The trustees and librarian have long been concerned about the physical plant from which they operate and have had two studies in recent years. The financial picture has not permitted a building program. It is essential for the librarian and board to keep their building statement up-to-date in case the opportunity arises for a new structure.

The distinguishing characteristic about this library is that it is

a smoothly run library, providing as much service as money, space and time permits. The Holmes County Library and Massillon are open 69 hours per week; they are the only MOLO libraries open on Saturday night.

The most distinguishing service of this library is its children's program. Here the collection is alive; the program is stimulating; there are outreach activities. The librarian expresses the same wish for the adult department - but lacks the money/staff/time to carry out a full program. Unfortunately, this library also suffers the effects of a static budget. The biography collection, the gardening books, the section of pets, and the American history and American antiques are the outstanding features of the library collection. The library's excellent long runs of periodicals could well serve the entire area, but the collection of periodicals lacks breadth. The very special collections on whaling, the Owenite Society and the communal societies must be recognized as outstanding resource material.

There are some changes which might be considered in the present physical arrangement. The staff should consider whether or not the library could benefit from some well placed signs indicating "what is where." The library has a certain anonymous air from the central charging area and patrons could well be put off by not knowing where to go next. The librarian and staff might also wish to consider some rather extensive rearrangement of the collection. Perhaps with space becoming a critical factor, it will be necessary to open up the mezzanine and house a portion of the collection there.

This library will benefit from most of the services which an ALSO will offer. The librarian will provide direction and strength to any cooperative movement.

The random survey in Massillon indicated a greater use of other libraries and places of residence than did many of the other surveys. The general comments on how the library could serve better only had two comments other than those of general pleasure or satisfaction: "More books" and "up to date information on state and federal legislation." Persons from Canton, Newman and Canal Fulton used the Massillon library of those questioned.

Minerva Public Library. The bookdrop beside the school building gives it away! The Minerva Public Library is located in two rooms (separated by a school corridor) in the junior high school building. The library operates the children's department out of one room and the adult services from the other. The librarian has developed one of the best balanced, small collections in the area. The community should be proud of this operation.

However, there are problems. The library is crowded. There is a need for the trustees and librarian to develop a written statement of building needs. Until there is an agreed upon, written document the board and librarian cannot plan future library service. Since there is a question of how long the library can retain these quarters, and whether or not the public library wants to continue to operate from them, the issue is a critical one. It is made more critical because of space.

The librarian shows great sensitivity to the library and its development and has made some excellent decisions; for example, the selection/purchase of books through the Rodman library, rather than from a sales representative. The librarian's sensitivity to the collection is also apparent in the well chosen reference collection. The library has a large, well selected record collection, a collection of framed prints

for loan and a small, informal reading area.

Faced with the problems of the cramped quarters, the librarian must soon decide 1) whether or not space can continue to be given to as large a collection of year-old directories, and 2) what can be weeded from the collection to make room for the new.

The real issue facing this library is its physical and philosophical relationship with the school. The librarian has done an excellent job in developing a public library collection - but recognizes that the use is limited because people don't fully recognize it as a public library facility. Perhaps some attractive, bold signs pointing from the business district would provide some encouragement.

In the random survey conducted in Minerva, the majority of the respondents were satisfied with the library - offering such comments as: Good service; always satisfied; do a wonderful job. There were some suggestions for the librarian: Could be bigger; need more reading helps for young children; more on bowling. And one suggestion for the Carrolton Library: Could have a better selection of books ... .

Tuscarawas County

There are five libraries in Tuscarawas County and three of them have been participating in this survey. The libraries in Gnadenhutten and Newcomerstown have participated in AIRS but not in the MOLO survey, although there are indications that they wish to be considered in future activities. The county is very similar to Stark County in its topography, minerals, principal industries, manufactured goods, etc. There is just not quite as much of each.

The five libraries in the county received 97 percent of the

intangibles taxes collected in 1971 and 100 percent in 1972 - placing Tuscarawas at the midpoint of the MOLO counties with this measurement. The libraries in Tuscarawas County have been active for some time in sharing resources, information and talent on an informal basis. Leadership for library development is present among the librarians.

Claymont School District Public Library. The Claymont School District Public Library is located in Uhrichsville, with a branch in Dennison. The librarian who served this library system for many years died during the survey. One of the consultants on the survey remarked in his report, "Her determination and spirit could well serve as an inspiration to others who have accomplished less with much more."

The library is located in a storefront on the main street of Uhrichsville - across from a busy shopping district. The location impresses one as the type which many libraries would like very much to have! There is about 3300 square feet on the street level, and approximately 1100 square feet in the unusable basement (low ceilings and a long, dangerous ramp). There is in the rear of the main level about 1,000 square feet which is presently housing a fantastic assortment of 'things' - from books to magnificent Victorian cabinets. It was reported that plans were "being developed" to remodel the rear portion to provide a meeting room and some more shelving area. This surveyor would recommend to the board that they consider carefully the library needs before developing their remodeling plans. The front area of the library has the potential for an attractive, self-advertising area; either for children, or an informal area for adult reading. No greater attraction for the library than for the foot traffic to see their neighbors using an attractive facility! Perhaps the trustees could visit the Holmes

County Library which is in a similar location.

The collection is small, but well selected. The services of the library are only very basic; circulating services and reference. The librarian did have a true service point of view and would go out of her way - on her own, most likely - to take books to shut-ins or the projector to a group that wanted to have a program. The library will benefit in most ways from the resources of a cooperative center.

The responses in the random survey were equally divided as far as residence between Uhrichsville and Dennison. The suggestions for service improvements include: It's o.k.; build a new library and get some more and up-to-date technical books; up-dated material; 8mm films; children's hour on Saturday a.m. Among the comments from the user surveys were: More Christian books, theology; better books (student); splendid; could use better facilities and more recent books; service is very courteous and satisfactory.

This library board will want to develop a long-range, written plan to provide unified library service for this school district. The board is faced with a difficult problem: Two school boards merging which provides for one public library unit when in reality the two libraries have considerable local identity and sympathy. The tax funds cannot duplicate two separate libraries so close together. Although AIRS treated the two libraries as separate units, in any future developments the Claymont District Public Library must be as one unit.

Dover Public Library. This library is one of the pleasantest in the area. The board is to be commended for developing a physical plant which suits the community and for their foresight in purchasing the neighboring land. The smoothness of the operation and the quiet dignity

of the library should not keep the librarian and board from realizing that they should begin now to develop their next steps. Should the children's room be moved to the basement? Should the auditorium be changed to a public service area? Should more emphasis on library programs and community activities be encouraged to utilize the facility more fully? These questions are raised because the collection is growing and it is evident that in the not too distant future there will be physical problems.

The library collection is a well-rounded collection - in fact, probably one of the best examples of a consciously developed collection. There is balance between subjects; there is balance between ideas presented. There is an attempt at full utilization of materials through such devices as filing subject headings for vertical file material in the card catalog - a technique shared by several MOLO libraries.

There is no information or reference desk in the library and the services are provided from the one circulation desk. This probably works efficiently and effectively in a smaller community. The library has a close working relationship with New Philadelphia (which is just next door) and uses the Stark County District Library a great deal. In 1972, 207 interlibrary loan requests were filled for patrons, and 97 were sought but not filled. The staff attempts to please.

The professional quality here will be an asset to cooperative development. The ability of the librarian in selecting library materials should be shared by others.

There is an indication of awareness of the public library in the random survey; only two persons indicated that they had never been to any library and two indicated not within the past three years. The suggestions to the library for improved service included: More books;

good job; put films back in; make services better known; more current books; better literary criticism. The purposes for a visit to the library were more varied than for other libraries. The library users commented: Enjoy story hours; stay open until 9:00 p.m.; enjoy the 8mm films; additional current books on aquatics, recreation, fitness plus films; I can find what I need; open on Sundays, please; always clean and in order; wider selection of new books on current topics; should be more considerate and helpful; great asset to the community; wider selection of modern books - the controversial ones; good attitude with children.

New Philadelphia-Tuscarawas County District Library. From the central facility in New Philadelphia, this library system provides library service in the county through its bookmobile and four branches. The building is an old Carnegie structure which is believed by some to have considerable sentimental value in the community. This will become a major issue if and when the library board develops a written program statement on long-range physical needs of the library. Without such a statement, there is apt to be piecemeal, or temporary, physical adjustments which may take care of certain problems but will surely only be temporary. A band-aid approach will forestall a permanent solution. The librarian has strong feelings on the need for a new addition to house the bookmobile operation. Presently the operation is very inefficient - made so by the separation of facilities, the lack of adequate work area and the multiplicity of stairs. This surveyor would agree on the need for new facilities, but believe that they should be a part of a full building program statement. If not, other building problems will be created.

The librarian has set a fine example in the development of staff talents. There is a conscious effort to involve staff in the selection

of library materials. In addition to the involvement of staff, residents of the community with special expertise have been tapped to assist in collection evaluation. There is a planned long-range program of collection evaluation in this library. The library collection is not one on which a major resource could be based, but the non-fiction collection is more than respectable. The strongest parts of the collection are local history, science and technology, reference, religion and social sciences. The large collection on antiques - especially American - is impressive and well selected. The library utilizes sources which are not in the mainstream of library sources - an indication of staff awareness.

Again, the problems of money/space/time have prevented this library from achieving all that the resourceful staff would wish. There is outreach, whenever the library is asked. There is an effort to fill all requests through requests to other libraries and the state. There is a sense of service. The librarian will be an asset in any development of cooperative programs.

In the random survey there were eighteen out of fifty who had not visited any library within the past year. There was a variety of reasons for the last visit to the library and a large number of communities represented. Among the comments: Nice place; interesting; difficult to find magazines (Dover); good improvements; people were helpful; one lady doesn't know her job very well; unorganized periodicals; could have more books. The comments on the user survey were similar: Very helpful; film service is great; preferred the old system because I often forgot my card; more books on model trains, cars, jet fighters; more mature science fiction; open on Sunday afternoon; need Science Year Books for encyclopedias; kind and helpful library but don't like bad language used in

newer books; quite adequate considering size of community; would like to just bring in a piece of paper and have someone get the book I need; library should loan films to 18 year olds - old enough to vote and be drafted but can't borrow a film.

FUTURE PROSPECTS FOR LIBRARY DEVELOPMENT

The primary purpose of this activity has been to provide a workbook to be used by the trustees and librarians to develop plans for library service by cooperative action. The ultimate objective will be recognition with funding as an Area Library Service Organization under the Ohio Library Development Plan and state law. Since funding for this program is not a reality, a secondary objective is guidelines to immediate action which will achieve the broader objectives of improved service.

This section of the report will attempt to provide answers to certain questions. What types of cooperative activities appear to be most important? What are the possible means by which cooperative activity could be achieved? What can be done until the ALSO comes? What are some immediate steps for an action program?

The basic procedures and the statutory basis for ALSO are spelled out in the Ohio Library Development Plan and Section 3375.70 of the Ohio Revised Code. The plan and law were based upon local initiative, local study and local formulation of plans and objectives.

The Board of the ALSO

The governing body for an ALSO is described rather completely in the Ohio Statutes referred to above:

> An area library service organization shall be governed by a Board of Trustees consisting of al least seven and no more than fifteen persons, to be selected from among the members of the boards of trustees of the participating public libraries.

> The number of trustees, the manner of selection, the term of office and the provision for filling vacancies shall be determined by the governing boards of the participating libraries, and shall be set forth in the application submitted to the State Library Board. Nothing pertaining to the organization and operation of an area library service organization shall be construed to infringe upon the autonomy of any public library board of trustees.

There are seventeen public libraries within the six counties which have expressed interest in MOLO. If there were one hundred percent participation, the present law would prohibit a system board with representatives from each of the seventeen libraries.

In establishing a board to direct this ALSO, the general planning committee should consider the following questions:

-Should each county be assured at least one representative on the board to provide county representation?

-Should the board represent the economical ability of the libraries? In other words, should a means be found to elect representatives by size of library budget or income?

-Should key libraries (those with contracts or other permanent strategic designation) be assured a vote on the Board?

-Should an arbitrary odd number be selected and let candidates run at large?

Or, perhaps the planning committee will be able to develop a combination of the above. It is recommended that the planning committee attempt to assure representation of the interests of each county and the various sizes of libraries. It may be that the planners will decide to let each library have a seat on the board until such time as there are more than fifteen members. The surveyor believes it would be wiser to establish immediately a method for electing a smaller board. Although distances are not extravagant between libraries, it should be remembered that it is

easier to get nine persons together (rather, a quorum of a nine-member board) than it would be to get fifteen board members.

A draft set of by-laws should be one of the first activities of the planning committee - to be considered and adopted formally once an ALSO board becomes a reality. By-laws are stressed because they establish any group on a business-like basis, assure for the proper conduct of business, establish relationships and tend to build confidence among participants and observers. They are an indication that things will be conducted "businesslike".

One item to be considered carefully by the planning committee will be the provisions relating to the tenure for board members and the length of term. It is recommended that there be a limitation on the terms of service and that they be staggered to provide a continual development of board leadership. Six to eight years should be enough for any one person to serve on the ALSO Board.

Librarian Advisory Council

The proposed rules for Area Library Service Organizations indicate that any plan of service must assure the member libraries an opportunity to voice opinions in policy-making decisions. Although the ALSO Board will be the official voice of the organization, it would be useful to have a professional sounding board of librarians.

In developing the guidelines for this ALSO, the planning committee will consider the size and scope of such an Advisory Council to the director of the ALSO. Each library will have an official voice through its representative (whether voting or not); the advisory council of librarians will enable the director to test new ideas, to receive ideas

on services, to keep a little closer to the work of the member libraries. Too often the system staffs are far removed from direct library service and cannot relate to the problems within a local library. An Advisory Council will help to bridge this gap.

Administrative Organization

The purpose of an administrative organization is to achieve the objectives and plan of service which will be determined by the ALSO Board. The final determination of how this administrative organization will appear cannot be made until the final objectives and plan of service are developed. There are certain recommendations which would be appropriate at this time.

There are two patterns which could be considered:

a. An administrative unit within an existing operation;

b. an administrative unit separate from any present operation.

Because of the complexities of the present operations and personalities, it is recommended that the MOLO administrative unit be a separate unit. The Stark County District Library should be designated the headquarters library because of its collection and professional staff; no other resource in the area can begin to compare with that library. It is recommended that the administrative center be a coordinating center, not a service center.

One of the most important decisions which an ALSO Board will make is that related to its director. The Board and the Advisory Council should consider carefully the qualifications, experience and special expertise they wish to have in their director. A carefully developed job description should be prepared and attempts made to find the right person for that position. There should be wide solicitation of applications, careful

checking of library and personal references and a personal interview for the top candidates before a final decision is made. This position will be a demanding position and professionally challenging. The Board can make it more exciting and interesting for applicants through responsible action.

Services of the ALSO

During the course of the monthly meetings of the participating librarians, there were opportunities for the administrators to identify their desires for better library service to their communities. At the first meeting the following were identified:

- adequate physical facilities
- more clerical support
- open more hours
- improve local history collection
- use library as a center for arts and crafts
- provide shut-in service
- enlarge staff to provide specialists
- increase skills of present staff
- build better collections of all types of materials
- to assess community needs and be able to respond to them
- periodical print out service
- large print books
- genealogy collection
- group activities
- films
- publicity
- planned program of public relations
- maintain a community interest and activity file

The librarians were asked to rank reference activities within their library first by current importance and secondly by priority order for system support. Table X records the responses which indicate the present ranking of various aspects of reference service.

TABLE X

Ranking of 1st Reference Importance in Your Library

	Coschocton	Bowerston	Holmes Co.	Canal Fulton	Canton	Louisville	Massillon	Minerva	Dover	New Phila.	Uhrichsville
Quick or ready reference	1	3	1	1	1	1	1	3	1	1	3
Copying service for periodicals/reference materials	13	2	3	3	5	4	5	4	4	10	2
Periodical search & preparation of duplicate material	8	1	2	6	18	16	12	2	3	8	1
Union listings	12	22	7		8		6		12	19	4
Reference consultant service	21	9	5		20	5	13		10	2	6
Government document search	14	8	18		14	15	17		14	12	8
Literature search	3	4	21		6	6	14		6	3	
Preparation of bibliographies	15	7	14		9	14	11	10	11	10	
Public relations for promoting use of library materials	11	5	4	2	11	13	7	5	7	13	5
Preparation of reports, seminars, etc. based on analysis of literature	11	6	22		19		18	1	13	14	
Geneological research	10	19	10		15	12	15	9	8	9	7
Subject identification	4	20	9		7	2	8		20	4	
Referral function	9	21	12	5	16	8	9		19	8	10
Reports on the state of the art	22	12	19		22		22		17	13	
Instruction in the use of referenced material	2	15	11	9	2	7	4	7	5	1b	
Verification	5	18	16	4	10	3	10	11	22	5	
Translation of foreign materials	18	22	13		21		16		16	15	
Bibliography of bibliographies	19	22	20		17		21		18	16	
Indexing	16	22	15		12	11	19		15	17	
Abstracting	20	22	17		13		20		21	18	
Instruction in the use of the library	6	11	8	7	3	10	2	6	2	7	8
Instruction in the use of books	7	10	6	8	4	9	3	8	9	6	9

Table XI charts the rankings given by librarians when they were asked to note the priority order (number one being of highest importance) in which they feel system support is most important to their library.

TABLE XI

	Coschocton	Bowerston	Holmes Co.	Canal Fulton	Canton	Louisville	Massillon	Minerva	Dover	New Phila.	Uhrichsville
Quick or ready reference	8	6	1	1	1		20	2	2		
Copying service for periodicals/reference materials	2	14	3	3	4	5	10		6	1	
Periodical search & preparation of duplicate material	3	16	2	2	3	7	3		4	15	
Union listings	4	22	9	6	5	1	2		3	2	
Reference consultant service	19	12	5	4	7	2	1		11	3	1
Government document search	5	11	10		18	9	9		18	1b	2
Literature search	6	17	11	5	2	10	14		7	10	3
Preparation of bibliographies	12	15	13		8	11	4		8	16	
Public relations for promoting use of library materials	10	5	4		13	12	11	1	1	2b	5
Preparation of reports, seminars, etc. based on analysis of literature	14	8	19		19		18		19	15	
Geneological research	9	9	12	8	17	16	7	3	10		4
Subject Identification	7	19	17		9	3	15		12		
Referral function	1	21	21		6	4	8		9	5	
Reports on the state of the art	20	20	22		22		19		14	6	
Instruction in the use of referenced material	18	7	6		16	8	5		21	7	
Verification	15	18	20	7	11	6	6		16	8	6
Translation of foreign materials	16	22	14		21		12		15	10	
Bibliography of bibliographies	17	22	16		20		13		13	9	
Indexing	13	22	15		10	17	16		5	4	
Abstracting	11	22	18		12	13	17		17	14	
Instruction in the use of the library	22	10	7		14	14	21		22	13	7
Instruction in the use of books	21	13	8		15	15	22		20	12	8

Since the non-book resources of the participating libraries are not fully developed, the librarians were asked to indicate the priority order in which such resources were needed to meet community needs. Table XII indicates the response to this question. Table XIII provides an inventory of the existing audio-visual equipment in member libraries.

TABLE XII

In order to fully develop the kind of library program you want for your community, what non-book resources do you most need? (Please rank in order of importance.)

	Cosch.	Bowerston	Holmes	Canal F.	Canton	Louisville	Messillon	Minerva	Dover	N. Phil.	Uhrich.
Art reproductions	9	7	5	11	9	11	4	11	5		
Films	2	1	1	5	3	5	1	8	4	1	
Government publications	5	8		8	5	6	9	6	3	4	
Maps	7	10		6	8	8	11	5	5	3	
Microfilms	6	6		3	7	2	7	3	6		
Newspapers	8	2		2	2	4	6	2	2		
Periodicals	1	4	4	1	1	1	8	1	1		
Recordings ((discs and tapes	3	3		4	6	3	3	4	4	2	
Sheet music	10	11		7	11	10	5	10	9		
Slides, filmstrips	4	5	3	9	4	7	2	9	8		
Talking books and braille	11	9		10	10	9	10	7	7		
Other				②					④		

① Ceiling projector

② Guitar, blacklites, microscope, telescope, stereo headphones, super 8mm camera, sleep-learning kit, slide rule, games

③ Cassette player

④ Viewmaster

⑤ Listening tables

TABLE XIII

Do you own any of the following equipment?	Cosch.	Bowerston	Holmes	Canal F.	Canton	Louisville	Messillon	Minerva	Dover	N. Phil.	Uhrich.
Film projector	Y	Y		Y	Y	Y	Y		Y	Y	Y
Opaque projector	N								Y	-	
Overhead projector	N									-	
Record player	Y	Y	Y	Y	Y	Y	Y	Y		N	
Slide projector	Y				Y				Y	Y	
Filmstrip projector	Y		Y		Y				Y	Y	
Projection screen	Y	Y	Y	Y	Y	Y	Y		Y	Y	Y
Microfilm reader	Y		Y		Y	Y	Y		Y	N	
Reader-printer	Y				Y				Y	N	
Tape recorder	N			Y	Y		Y			N	
Other				②	⑤	③		③		①	

During the discussions and interviews held by the surveyor and concultants with the librarians, the following activities emerged as those to which cooperative library programs should be responsive (not arranged in any priority order):

- Periodicals center
- last copy retention center
- subject specialization
- film center
- cable TV
- delivery system
- good communication scheme
- interloans regularized
- book review center
- in-service training for everyone - staffs and trustees
- specialized consultants

The trustees and librarians within the area must build a program which will support the participating libraries in providing better service

to library users - and prospective users.

This surveyor would recommend that the following activities be considered in the development of the projected plan of service for a co-operative program:

- Book collection development
- periodical center
- last copy retention center
- reference center
- non-book resources development
- communications and delivery system
- interloan improvement
- in-service training
- public relations program
- consultants
- building analysis
- centralized processing

Each of these will be discussed with questions and recommendations in the following section.

Book Collection Development

There is some potential among the library collections in the area. There is a need to develop a coordinated pattern of selection if the collections are to achieve a high level of development. The counties ranked according to books per capita in 1972 are:

TABLE XIV

	Books Per Capita
Coschocton	5.37
Stark	4.90
Tuscarawas	3.45
Harrison	3.43
Holmes	2.26
Carroll	1.92

The counties and libraries ranked by book stock are:

TABLE XV

County by Volumes

Stark	817,747
Tuscarawas	218,699
Coschocton	73,601
Harrison	70,297
Carroll	55,000
Holmes	36,120
Total in Area	1,271,464

TABLE XVI

Libraries by Volumes

Canton	383,252
Alliance	156,585
Massillon	106,122
New Philadelphia	89,914
Coschocton	73,601
Louisville	64,529
Dover	59,059
Carrollton	55,000
Cadiz	49,426
North Canton	47,758
Uhrichsville	38,751
Millersburg	36,120
Canal Fulton	31,916
Minerva	27,585
Bowerston	20,871
Newcomerstown	16,820
Gnadenhutten	14,155

The participating libraries checked several available book lists. These lists are generally available to libraries and represent professional thinking on the "best" books in various subject fields. The lists as checked are appended. These clearly indicate that the libraries duplicate heavily, do not buy in depth and cater to the contemporary.

The principle underlying a cooperative library program is that to

build on strength is preferable, more economical and wiser than to attempt to develop new collections. It is impossible today to build a truly adequate collection of both current and retrospective titles. There is no collection of supreme eminence in the MOLO area - such as the collections at the Cincinnati or Cleveland Public Libraries. The collection at the Stark County District Library is respectable and should be developed as the resource library for the region - provided that a satisfactory solution can be found to their critical building problem. (The librarians and trustees of the entire MOLO area should formally acknowledge this resource and by their resolutions add support to the efforts of the SCDL Board in their getting a new building.)

When more than one library within an area developing a cooperative program has a collection of substance, it is possible to develop these strengths to serve the entire area. This avoids duplication of lesser used, specialized material. There are no local collections on which to build such specialization. The collection of the SCDL exceeds all others in its development.

There are in the MOLO area, however, some small collections which do have a certain character and which should be recognized and developed. These "mini-specialities" could be:

The Amish and Mennonites - Holmes County Library
Local History - Coschocton Public Library
Gypsies and Circuses - Minerva Public Library
Biography - Massillon Public Library
Gardening - Massillon Public Library
Art - New Philadelphia Public Library
The Constitution - Louisville

Although the biography collection at the Massillon Public Library is above average, it is not recommended that it be dedicated as a specialty. Biographical works should be collected with the subject of the biographee, not separated as a life history. Some of the specialties which were

developed through AIRS may lend themselves to such designation. The follow-up on Mr. Donahugh's survey for AIRS will provide a clue.

Although the majority of the libraries operate under a written book selection policy, there is a need for the libraries to become more alert to their collections. There is a conscious effort in some libraries to study objectively the book collections (New Philadelphia and Dover, for example) and to assure that all points of view are represented in the collection. Such expertise should be shared in collection development.

There was a division of opinions on the need for a book reviewing center; the majority did not believe it to be of prime importance, and certainly was not a priority need. The book meetings at the SCDL and the Rodman Library of Alliance are helping to fill this need at the present time.

The librarians of MOLO should establish a working relationship with Mt. Union College (Alliance) for the use of the government documents collection. To date librarians feel that their selection of materials through the Monthly Catalog and selected lists are sufficient. Library staffs should have the bibliographical tools necessary and the ability to direct patrons to their nearest depository library.

MOLO librarians have not made good use of paperbacks. It is recommended that a special in-service training program be held on utilizing paperbacks. The cooperative purchasing of paperbacks (similar to the purchasing of 8mm films) would aid all of the libraries.

MOLO libraries should consider immediately the development of special revolving collections of the un sual or "quickly read" books. These collections could be routed from one library to another. The "rectangle" and "triangle" collections of the SCDL are an example which

might be observed and followed. The librarian at Bowerston expressed the hope that libraries could share some of the lighter fiction (westerns, mysteries, romances) which have a reading appeal limited to a relatively static audience in each community.

Periodical Center

Several libraries within MOLO have splendid, long runs of periodicals - that is, the library has collections of magazines which in many cases go back to the early twentieth century. None of the collections match the breadth (2,600 titles) of the SCDL collection. The collections at Coschocton, Dover and Massillon are particularly noteworthy. There is no need to duplicate all of these collections in each of the libraries. Many of the back issues are requested very few times each year. Coschocton has faced this dilemma and has several hundreds of periodicals ready to be given to another library or, failing that, thrown out. Perhaps a MOLO library with space (Dover?) could house these in their basement until the exact parameters of the MOLO periodical collection can be spelled out.

It is recommended that a periodical center be established which will 1) provide a central depository for unwanted periodicals from member libraries; 2) provide photocopy service at the request of the member libraries; 3) develop a Union List of Serials of the MOLO area; and, 4) subscribe to those special periodicals which are needed to provide adequate journals for the area.

The availability of space in which to house one set of periodicals to serve the entire area will enable many libraries to free a great amount of shelf space. The retention and binding policies within each library can be studied and certain economies realized.

In developing the procedures for the print-out service, the librarian should keep service in mind. It should be made relatively easy for a patron to get this service. Some library systems have found that it is more efficient and economical to mail the desired article direct to the patron than to cause several library staff members to handle papers relating to the transaction.

At the present time lists of periodicals exist for the libraries in Stark County and for the libraries in the AIRS project. These two lists should be combined and incorporate those non-public library collections which permit use by others than their special clientele.

Last Copy Retention Center

Many of the libraries in MOLO are housing material which is rarely called for by their patrons. The inclination of the librarians to hold onto the material may be justified, but the result is a crowding of shelves and a general diminution of the whole collection. It is recommended that MOLO consider a last copy retention center which could house those books which keep the libraries collections from being current collections. This center could be a warehouse type facility, in a low-rent area, and could be managed by a well trained clerk. With proper routines established, the center could have a union catalog of its holdings and be able to provide quick, effective service.

It might be possible to combine the periodical center and this last copy retention center into one unit. This should be explored.

Reference Center

There is a need for local librarians and staffs to be able to call

on a larger reference resource. The AIRS libraries had a contract with the Stark County District Library. Although there seemed to be some uncertainty on the effectiveness of this program, the main concern appears to be that it was not used enough. The experience gained in the AIRS contract could assure the development of a program which would capitalize on the expertise at the SCDL and benefit all library users. This proposal is reinforced when one considers the extent to which users are already referred to this library.

There may be a need for a sub-reference center. If there is, the New Philadelphia Library appears to have achieved a well balanced small collection. It might be possible to route questions from the southern counties through New Philadelphia; those that cannot be answered in NP can be referred to the reference center at SCDL.

Non-Book Resources Development

As will be seen by the charts noted earlier in this report, there is a need and desire to build up the non-book resources. The trustees and Advisory Council will want to consider carefully the priority on which they establish this as a need. As might be expected, when ranking non-book resources the librarians noted periodicals and newspapers as of highest priority. In the random interviews conducted by the librarians, there were many comments about the need to have more up-to-date newspapers from many parts of the country - and world. Following periodicals and newspapers were films and recordings. This would be expected since these are the more familiar media.

It is recommended that the librarians and trustees spend some time considering the role of the Canal Fulton Public Library in its community.

This library has determined its goals as a community institution and is utilizing a great variety of non-book resources among its educational wares - including sleep learning kits. This is not recommended as a novelty but to be a deliberate act on the part of the librarian to achieve certain objectives.

The administrator of MOLO should explore with neighboring libraries and ALSOs the possibility of a cooperative approach to a 16mm film collection. This is a recognized library source, but a resource which is extremely expensive. Some of the MOLO libraries do belong to existing film circuits: Central Ohio (Louisville); Northern Ohio (Canton, Massillon, New Philadelphia); Ohio Valley Regional (Coschocton); Small Library (Bowerston, Claymont School District Public Library). While such film circuits do provide 16mm films for residents, there is not the opportunity to select and to schedule with the care and precision desirable when planning programs. The collections at Akron (1,085) and Cleveland (3,076) are not large enough to support heavy booking service from outside their own areas without a special grant for further development. The admonition to build on strength is advisable for this service.

Communications and Delivery Service

Vital to any cooperative organization is the ease and economy with which libraries can communicate and deliver materials from one library to another. The experiences which the AIRS libraries have had indicate that the telephone line is valuable and can increase the effectiveness of the library's service. It is much less expensive to telephone a neighboring library for information from a seldom-used book than it is to purchase and house that book.

It is recommended that each library use the telephone for communication between libraries. Direct dialing should be used and each library absorb the cost. At that point when the use of the telephone indicates that private lines or other means are feasible, they should be explored. The rates within the area were reviewed earlier in this report.

At some point in the future, the MOLO libraries should have their own delivery vehicle with its own schedule. This is one of the most valuable services of a cooperative program: To return books borrowed on reciprocal borrowing program; to exchange special rotating collections or the 8mm film deposits; to loan and to borrow specialized equipment; to carry interlibrary loan requests which aren't rush and don't require a telephone call.

Until such time as the libraries can afford a full-time delivery staff and vehicle, it is recommended that the libraries use the United Parcel Service. This already existing network can provide one-day delivery service to all of the libraries in the MOLO area. The rates were reviewed earlier.

Interloan Improvement

There is a need to routinize and improve the interlibrary loan efforts among the libraries and between the libraries and other resources. The abilities of the libraries to satisfy requests is not too good. For example, in 1972 one library got 207 items requested and had 93 unfilled requests; another library had 99 total requests and only received 44 items.

To facilitate interlibrary loans, the librarians should agree upon a form and procedure:

- libraries in the 'southern' counties should route their

requests to Coschocton, who should, if they have the book, loan it. If not, the OSL microfilm catalog on deposit with Coschocton should be checked. If the Ohio State Library has the title, the request should be forwarded. If not, the requests should be forwarded to the SCDL.

- The libraries in Stark County should check with SCDL by telephone. If they have the book, a request should be forwarded. If not, the request should be sent to the State Library.

Someone within MOLO should assume the responsibility for studying inter-library loan requests to determine the direction the ALSO collection should develop. These requests will be a good indicator of the weaknesses in the library's collections. Those libraries which assume a specialty under the book development program should submit main entry cards to the Stark County Library, if that card catalog is to be considered a regional catalog.

In-Service Training

The AIRS project has demonstrated the value of well planned in-service training programs. One librarian has indicated that the greatest value of the program was to make his staff aware that there was a source for answering any question asked by a library user, and that service was a library's reason for existence.

It is important that the librarians develop a long-range program of in-service training. The administrators should establish a series of programs which will increase the effectiveness of all members of library staffs. The librarians should also ask the Ohio State Library for a special

workshop for library administrators on planning. The MOLO librarians are just beginning to consider questions as a group - an intensive training session would help to break down barriers and to increase communication ability.

It is equally important that the trustees within the area develop a long-range plan for trustee orientation. The American Library Trustee Association has recommendations to make on this type of program. The Ohio Library Trustee Foundation would also be of assistance. It is important that the trustees have a common bond of information and background as they begin to pursue the development of a cooperative library program.

Public Relations Program

This need was expressed around every corner and almost at every meeting. It is important that libraries extend their services - if their services are valid. It is recommended that the trustees and librarians develop a joint public awareness campaign which would have as its objective the development of the idea of the library as a useful, practical place with helps for everyday living. A special design should be established which would graphically illustrate the counties involved with text indicating the communities where library outlets exist. This should appear on television clips and all booklists, plus any other 'advertisements' the libraries develop.

Booklists which are developed in one library should be routed to a central clearing committee for consideration as an area-wide list. If appropriate, it should be printed for distribution as a MOLO item prepared by "X", a member library. The SCDL printing department has offered its services on a fee basis. The printing is attractive and libraries would be

wise to share in the cost of that department.

This same committee should develop television and radio spots which feature current material - the Indian uprising at Wounded Knee, the consumer price debates, the problems in Ireland. A newspaper, a radio station, and the television station will respond more quickly with public service announcement time if they are alert to the fact that the supporters are coming from not one community, but five or six counties! The television spot announcements prepared and aired from the Rolling Prairie Library System in Decatur, Illinois, are a good example of cooperative effort with local help and talent.

Remember to be honest. Don't promise anything until you know that libraries can produce!

Consultants

There is a need in the area for specialists on the ALSO staff. Of first priority should be a professional who can help the librarians with in-service training programs on planning and evaluation, can assist with the principles of weeding and book selection, can help with new looks at arrangement of collections, etc. As funds permit, consultants on adult services and children's service should be obtained. There are special consultant services which will be required by the Ohio plan. These include reference services, extension services, community and public information service, and audio-visual service. As the MOLO cooperative program develops certain of the expertises within the area could be tapped in a consultant capacity. There are specialists in the area who could share their very special talents: Genealogy; canal history; Ohio history; young adults services; music; children's work. Such talents should be recogni[illegible] and used.

Building Analysis

This surveyor has a great concern for the physical facilities within the area. Because of the tight fiscal picture, it is recommended that each county advisory council consider the physical needs of the libraries within that county and develop a priority statement to indicate where funds for buildings should go, if funds become available.

Centralized Processing

It is not recommended at this time that the libraries within MOLO consider a centralized processing operation; they should probably never consider it. At the present time libraries are 1) processing all material themselves; 2) processing through the center in Barnesville; 3) processing through the OSL center; 4) processing through the Rodman Library in Alliance; or, 5) a combination of these! It is not feasible to establish another center.

The librarians within MOLO will want to follow the developments with the SCDL if they join the OCLC - perhaps this will provide a direction for economy and efficiency.

AN ACTION PROGRAM

In the foregoing text the surveyor has attempted to present information and questions which have a bearing on planning for cooperative library service. He has tried to identify those areas of service which appear to have high priority for cooperative action. It was the intent of this project to have the actual planning done by library trustees (who are responsible for library service) and librarians (who are responsible for providing library service). Between the time that the report is presented to the MOLO librarians and the end of the project year, the trustees and librarians are to develop a basic framework for a cooperative program and identify activities which can be undertaken in the absence of funding from outside sources. The surveyor will return at the end of the project year to review the plans which have been developed.

The surveyor offers the following action program as a guide to the trustees and librarians in tackling this problem. The following points are suggested as one means of reaching the goals.

The following steps should be taken by each participating library.

1. In those counties where more than one public library exists, each library board should become part of a County Advisory Council. A formal organization should be established with rotating officers to permit each library to share in the leadership and responsibility. These Advisory Councils should develop budgetary guidelines and study financial problems within the county. Existing organizational structures,

formal or informal, should be disbanded in favor of the regional group.

2. Each library board and librarian should study this report together.
3. Each librarian and library staff should study the surveys conducted during this study and report their analysis to the board.
4. Each library board should elect a representative to a regional planning committee.

As soon as each library board wishing to participate in the planning has appointed a representative, a meeting should be called. Prior to this meeting the present chairman of the MOLO Advisory Council should contact all potential members to invite their participation. Only during the planning period can a library have a voice in the development of the organization. A course of action for the planning committee follows.

1. Planning Committee (library trustee and librarian from each participating library) meeting to develop a plan of action
   - review this report
   - establish a steering committee to coordinate action.
2. Steering Committee should draft a statement of objectives to be considered by the entire planning committee. Draft should be mailed with an agenda prior to the meeting.
3. Planning Committee meeting to
   - adopt a statement of objectives
   - identify action steps needed to develop the short and long-range goals
   - organize action steps into a timetable of action

- establish action subcommittees to develop position papers on
    - by-laws
    - administrative structure
    - support services
- plan for reporting back after receiving position papers.

4. Planning Committee meeting to review the position papers and adopt a draft to be considered by individual boards.
5. Review by individual library boards of the position papers.
6. Planning Committee meeting to adopt a framework of organization and service.
7. Review session with surveyor.
8. Refinement of documents as needed.
9. Adoption of a permanent organization.

APPENDIX I

Hours of Service

	Sun	Mon	Tues	Wed	Thur	Fri	Sat
Bowerston	-	1-5:30 7-9	1-5:30	-	10-11 1-5:30	-	9-5:30
Canal Fulton	-	10 - 8	10 - 8	10-8	10-8	10-6	10-6
Claymont Dist.	-	10-8:30	10-8:30	10-8:30	10-8:30	10-8:30	10-6
Coschocton	-	9:30-9	9:30-9	9:30-9	9:30-5:30	9:30-9	9:30-5:30
Dover	-	9-8:30	9-8:30	9-8:30	9-8:30	9-8:30	9 - 5
Holmes	-	9 - 9	9 - 9	9 - 9	9 - 9	9 - 6	9 - 9
Louisville	-	9 - 9	9 - 5	9 - 9	9 - 5	9 - 9	12 - 5
Massillon	-	9:30-9	9:30-9	9:30-9	9:30-9	9:30-9	9:30-9
Minerva	-	9 - 8	9 - 8	9 - 8	9 - 8	9 - 8	9 - 5
New Phila.	-	9-8:30	9-8:30	9-8:30	9-8:30	9-8:30	9 - 5
Stark Co. D.L.	-	9 - 9	9 - 9	9 - 9	9 - 9	9 - 9	9 - 5

APPENDIX II

"Unobtrusive Testing"

An in vogue term for anonymous checking on library service is "unobtrusive testing". Two anonymous telephone calls were made to each of the libraries to test staff reaction to two situations: 1) I usually pick up books for an invalid relative. I must go out of town for two or three months. Is there any way you could see that the books get delivered every week or so?" 2) Do you have The Pentamerone by Basile? If not, how can I get a copy?

The responses from the libraries with an indication of the caller's assessment of the staff reaction follow.

Library A.

1. No regular service but willing to try to set up something if stopped by library.
2. Does have The Pentamerone. Stated it was a 26-day book of five hundred pages currently in demand. Took name to be assured of reserve.

Comment: Staff pleasant, helpful and consise.

Library B.

1. No regular out reach service but willing to try to set something up if called in person at the library.
2. Does not have title. Offered to send to Columbus. Would take 10 days and be available for the cost of the postage.

Comment: Staff pleasant, helpful and consise.

Library C.

1. No regular out reach service but books could be mailed in patron-made arrangement.
2. Does not have title. Librarian not sure she could get it from another library. Not sure about how long it would take, but said she would try.

Comment: Staff not too enthusiastic, but not discourteous.

Library D.

1. Out reach service provided by mail. Library pays one way and includes return labels.

2. Does have a copy of title. Took name and said book would be held until Monday.

Comment: Pleasant, helpful and consise.

Library E.

1. Has no out reach service and offered no suggestion as to what might be done.
2. Does not have title. Suggested that I contact Canton Library.

Comment: Pleasant and consise, but of little help.

Library F.

1. Has no out reach service. Told to contact head librarian next week who might be able to think of something.
2. Does not have title. Offered to order it from the State Library. Said it would take about 4-5 days.

Comment: Staff pleasant and consise.

Library G.

1. Does not have out reach in any form. Suggested contacting New Philadelphia.
2. Does not have title. Suggested calling New Philadelphia. If NP does not have title, Library G would request it from the state. Would take 5-10 days and gave estimate of postage cost.

Comment: Staff extremely pleasant and cooperative.

Library H.

1. Have delivery to homebound; handled by Boy Scouts. Was willing to take information over the phone or suggested coming in to make arrangements.
2. Book not in collection. Suggested trying Malone or Massillon. Told staff member these libraries had already been tried and they do not have. Told staff member book was needed, how could it be obtained? Reply: Other than buying a copy yourself, I can't make any other suggestion.

Comment: Staff pleasant, but certainly not helpful - no indication of interlibrary loan.

Library I.

1. No out reach service. However, librarian asked for address and offered to make personal delivery.
2. Does not have title. Offered to order from the state; might take a week.

Comment: Very pleasant and consise.

Library J.

1. No out reach service. Recommended contacting Canton Public Library.
2. Does not have title. Told to contact Canton or try the News Depot. Did not offer to order from the state.

Comment: Staff pleasant and consise.

Library K.

1. No out reach service. Asked where father lived; one of staff might be able to drop off books as a Christian act. Very pleasant.
2. Didn't have title. Suggested calling Canton, and gave number. No indication of interlibrary loan.

Comment: Pleasant, but not very helpful.

APPENDIX III

Comparison of MOLO Self-Survey, 1970 and 1973

In 1970 the librarians of MOLO developed a self-survey for each participating library. The librarians were asked to answer the same questions again in 1973 for a comparison. The 1973 answers are in parenthesis.

	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Librarians with 5th year degree on staff	0	1 (0)	0	3 (4½)	1 (1)	0 (0)	1 (1)	2 (2)	(0)	2 (2)	8 (7)
Emphasize service in:											
Arts		✓ (N)	✓	✓ (N)	✓ (N)	(N)	(N)	✓ (✓)		(✓)	✓ (✓)
Business		(N)	✓	✓ (N)	✓ (N)	(N)	(N)			✓ (✓)	✓ (✓)
Genealogy		(N)	✓	✓ (N)	✓ (N)	(N)	(N)				✓ (✓)
Recreation		✓ (N)	✓	✓ (N)	✓ (N)	(N)	(N)	✓	(✓)		✓ (✓)
Technical		(N)	✓	✓ (N)	✓ (N)	(N)	(N)				✓ (✓)
Other								Radio			
Service to handicapped or shut-ins planned?		Y (Y)	N	N (N)	N (N)	(N)	N (N)	N (N)	(N)	N (N)	Y (Y)
Which of the following for children are offered?											
Story hours	✓	✓ (✓)		✓ (✓)	✓ (✓)	✓ (✓)	(✓)	✓ (✓)		✓ (✓)	✓ (✓)
Class visits	✓	✓ (✓)	✓	✓ (✓)	✓ (✓)	✓ (✓)	✓ (✓)	✓ (✓)	(✓)	✓ (✓)	✓ (✓)
Library instruction		✓ (✓)	✓	✓ (✓)	✓ (✓)	✓ (✓)	✓ (✓)	✓ (✓)	(✓)		(✓)
Summer reading clubs	✓	✓ (✓)	✓	✓ (✓)	✓ (✓)	✓ (✓)	✓ (✓)	✓ (✓)	(✓)	✓ (✓)	✓ (✓)

	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Other											
Written materials selection policy?	Y	N (Y)	N	N (N)	Y (Y)	Y (Y)	N (N)	Y (Y)	(Y)	in process (Y)	Y (Y)
How many periodicals do you have subscriptions?	60	106 (195)	38	(203)	144 (171)	62 (52)	185 (162)	166 (158)	(163)	127 (175)	1,670 (2476)
To which do you subscribe?	✓										
Abridged reader's guide								(✓)	(		✓ (✓)
Applied Sci & Tech				✓ (✓)	(✓ .5%)			5% (✓)			✓ (✓)
Biological & Ag				(✓)							✓ (✓)
Business periodicals				✓ (✓)				5% (✓)			✓ (✓)
Education					(.25%)			5% (✓)			✓ (✓)
Readers guide		(70%) (43%)	25%	✓ (✓)	65% (60%)	✓ (30%)	50% (48%)	65% (30%)	(30%)	61% (61%)	✓ (✓)
Soc Sci & Hum										5% (✓)	✓ (✓)
Other											
% titles held in indexes				30% (25%)							70% (60)
What a-v service offered?											
16mm films			✓	✓ (✓)			✓ (✓)	✓ (✓)		✓ (✓)	✓ (✓)
8mm films		(✓)		✓ (✓)	(✓)	(✓)	(✓)	(✓)		✓ (✓)	✓ (✓)
Filmstrip				✓ (✓)	✓ (✓)		✓ (✓)			✓ (✓)	✓ (✓)
Tapes		(✓)									(✓)
Slides				✓ (✓)			✓ (✓)				✓ (✓)
Cassettes		(✓)					✓ (✓)		(✓)		(✓)
Framed pictures									(✓)	✓ (✓)	✓ (✓)
Recordings	✓	✓ (✓)	✓	✓ (✓)	✓ (✓)	(✓)	✓ (✓)	✓ (✓)	(✓)	✓ (✓)	✓ (✓)

	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Have? Microfilm				✓ (Y)	(Yq16)		✓ (Y)	✓ (Y)			✓ (Y)
Microfiche											✓
Other											
Extensive?				local paper			Local Paper Newsrk	local Paper			xtensive (12,000)
Offer large print books?		Reddy (N)	N	Y (Y)	Y (Y)	Y (Y)	N (N)	N (Y)	(Y)	Y (Y)	Y (Y)
Access to review copies for selection purposes		N (N)	N	N (N)	N (N)	Y (N)	N (Y)	N (N)	(N)	(Y)	(Y)
Planned in-service training?	N	N (N)	N	N (N)	N (N)	N (N)	N (Y)	Y (Y)	(N)	N	Y (Y)
Regular publicity schedule or public relations?	N	N (Y)		Y (N)	N (N)	N (Y)	N (N)	Y (Y)	(Y)	Y (Y)	Y (Y)
Cataloging/processing in library?	✓	✓ (Y)	✓		✓ (Y)		✓ (Y)	(YFR)		✓	✓ (Y)
coop. processing center?				✓ (Y)	✓	✓ (Y)	(Y)	✓ (YNFR)	(Y)	✓ (Y)	
commercial service?		✓ (Y)					(Y)				
Utilized data processing?	N	N (N)		N (N)	N (N)	N (N)	N (N)	N (N)	(N)	N (N)	

APPENDIX IV

Notable Adult Books of 1971 American Library Association	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Autobiography of Miss Jane Pittman. Gaines	✓				✓	✓		✓		✓	✓
Betrayed by Rita Hayworth. Puig				✓				✓		✓	✓
Beyond Freedom and Dignity. Skinner		✓		✓	✓	✓	✓	✓	✓	✓	✓
Black Fiddler. Piro											✓
Book of Daniel; A Novel. Doctorow		✓		✓				✓	✓	✓	✓
Bound to Violence. Ouologuem								✓		✓	✓
Bury My Heart at Wounded Knee. Brown	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cancerqueen and Other Stories. Landolfi		✓									✓
Collected Poems. Wright								✓			✓
Complete Naturalist. Blunt				✓				✓		✓	✓
Crossing the Water. Plath				✓				✓		✓	✓
Crow. Hughes				✓						✓	✓
Cuba; The Pursuit of Freedom. Thomas								✓			✓
Death of the Fox. Garrett			✓	✓				✓		✓	✓
Deschooling Society. Illich											✓
Diary of a Century. Lartigue										✓	✓
The Effect of Gamma Rays on Man-in-the-Moon Marigolds. Zindel				✓			✓	✓	✓	✓	✓
Einstein. Clark		✓		✓			✓	✓		✓	✓

Notable Adult Books of 1971 (Con't.)	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Eleanor and Franklin. Lash	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Encounters with the Archdruid. McPhee		✓				✓		✓		✓	✓
The European Discovery of America. Morison		✓		✓	✓			✓		✓	✓
Farragan's Retreat. McHale								✓	✓		✓
The Female Eunuch. Greer		✓		✓				✓	✓	✓	✓
Fire Sermon. Morris		✓		✓	✓	✓		✓	✓		✓
The Forgotten Soldier. Sajer	✓			✓				✓		✓	✓
Grendel. Gardner	✓			✓							✓
History of the Second World War. Liddell-Hart				✓				✓		✓	✓
Ibsen; A Biography. Meyer		✓		✓				✓		✓	✓
In The Shadow of Man. Lawick-Goodall				✓		✓	✓	✓	✓	✓	✓
India's China War. Maxwell											✓
The Israelis: Founders and Sons. Elon		✓								✓	✓
Kennedy Justice. Navasky				✓	✓			✓		✓	✓
London War Notes, 1939-1945. Panter-Downes								✓		✓	✓
Love in the Ruins. Percy		✓		✓				✓		✓	✓
Paris Journal, 1967-1971. Flanner		✓		✓				✓		✓	✓
The Pentagon Papers		✓		✓				✓	✓	✓	✓
Regulating the Poor: Functions of Public Welfare. Pivan and Cloward				✓				✓		✓	✓

Notable Adult Books of 1971 (Con't.)	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Stillwell and the American Experience in China 1911-1945. Tuchman		✓	✓	✓		✓	✓	✓	✓	✓	✓
Tent of Miracles. Amado				✓			✓			✓	✓
365 Days. Glasser			✓	✓	✓			✓		✓	✓
The 12-Year Itch. Grunberger										✓	✓
Upstate; Records and Recollections of Northern New York. Wilson								✓		✓	✓
Vendetta of Silence. Cornelisen	✓	✓		✓				✓	✓	✓	✓
The White Dawn. Houseton	✓	✓	✓	✓		✓		✓		✓	✓
William Cullen Bryant. Brown				✓	✓			✓		✓	✓

These books were chosen by the Notable Books Committee of the American Library Association as outstanding titles published during 1971.

APPENDIX V

Bestsellers, Publisher's Weekly. August, 1972.	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Jonathan Livingston Seagull, Bach	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
The Winds of War. Wouk	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Captains and the Kings. Caldwell	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
My Name is Asher Lev. Potok	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
The Word. Wallace	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Dark Horse. Knebel	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
The Terminal Man. Crichton	✓	✓	✓	✓	✓	O	✓	✓	✓	✓	✓
A Portion for Foxes. McClary	✓	✓	O	✓	✓	O	✓	✓	O	✓	✓
The Levanter. Ambler	O	✓	✓	✓	O	✓	✓	✓	✓	✓	✓
The Blue Knight. Wambaugh	O	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
I'm O.K., You're O.K. Harris	✓	✓	✓	✓	O	✓	✓	✓	✓	✓	✓
O Jerusalem! Collins and Lapierre	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Eleanor: The Years Alone. Lash	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Open Marriage. O'Neill	✓	✓	O	✓	O	✓	✓	✓	O	O	✓
George S. Kaufman. Teichmann	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
The Peter Prescription. Peter	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
The Superlawyers. Goulden	O	O	✓	✓	O	O	✓	✓	O	O	✓
The Boys of Summer. Kahn	✓	✓	✓	✓	✓	✓	O	✓	✓	✓	✓
The Game of the Foxes. Farago	✓	✓	O	✓	✓	✓	✓	✓	✓	✓	✓

Bestsellers, Publisher's Weekly. August, 1972.	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
A World Beyond. Montgomery	o	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
The Man Who Loved Cat Dancing. Durham	o	✓	o	o	o	✓	✓	✓	✓	✓	✓
Report to the Commissioner. Mills	o	✓	✓	✓	o	o	✓	✓	✓	✓	✓
The Optimist's Daughter. Welty	✓	✓	✓	✓	o	✓	✓	✓	✓	✓	✓
Memoirs of an Ex-Prom Queen. Shulman	o	o	o	o	o	o	o	✓	o	✓	✓
Report From Engine Co. 82. Smith	o	✓	o	✓	✓	o	✓	✓	✓	o	✓
The Summer Game. Angell	o	✓	o	✓	o	o	o	✓	✓	o	✓
Is Your Volkswagen a Sex Symbol? Rosenbaum	o	o	o	o	o	o	o	o	✓	o	✓
The Washington Pay-Off. Winter-Berger	o	o	o	o	o	o	o	o	o	o	✓

APPENDIX VI

Books for Public Libraries. American Library Association, Public Library Association, 1970. Selected Entries	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
FARMING											
Modern Farm Buildings. Wallace											✓
How to Prune Almost Everything. Baugardt											
Earth: The Stuff of Life. Bear								✓			✓
Your Garden Soil. Carleton				✓							
Pruning Manual. Christopher		✓	✓	✓	✓			✓	✓		
Construction and Maintenance for Farm and Home. Foss				✓							
Plant Propagation in Pictures. Free			✓	✓	✓		✓	✓		✓	✓
Plant Pruning in Pictures. Free		✓		✓		✓	✓	✓			✓
Profitable Farm Management. Hamilton										✓	
Create New Flowers and Plants. James				✓	✓		✓	✓			✓
Farm Machinery and Equipment. Smith				✓					✓		
Successful Gardening Without Soil. Ticquet						✓		✓			✓
PLANT INJURIES, DISEASES, PESTS AND PESTICIDES											
Famine on the Wind. Carefoot								✓			✓
Silent Spring. Carson	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pesticides and the Living Landscape. Rudd		✓		✓	✓			✓			
How to Control Plant Diseases in Home and Garden. Shurtleff				✓				✓			✓
Gardener's Bug Book. Westcott	✓	✓	✓	✓	✓	✓	✓	✓			✓
HEAT											
Order and Chaos. Angrist								✓			✓
Quest for Absolute Zero. Mendelssohn											✓
Gases and Plasmas. Thompson		✓									
ELECTRICITY AND ELECTRONICS											
Masers and Lasers. Brotherton					✓			✓			✓
Modern Dictionary of Electronics. Graf				✓							✓
Fundamentals of Electricity. McDougal				✓				✓			✓
Electrostatics. Moore		✓	✓				✓	✓	✓		✓
Practical Science Projects in Electricity and Electronics. Noll					✓			✓			✓
Basic Electricity. Turner	✓				✓			✓			✓

Books for Public Libraries. Selected Entries (Con't.)	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
CHEMISTRY AND ALLIED SCIENCES											
Concise Chemical and Technical Dictionary. Bennett				✓				✓		✓	✓
Who Do Chemical Reactions Occur? Campbell				✓			✓				✓
Modern Chemistry. Dull				✓				✓	✓	✓	✓
The Development of Modern Chemistry. Ihde				✓					✓		✓
Condensed Chemical Dictionary. Rose											✓
INORGANIC CHEMISTRY											
Building Blocks of the Universe. Asimov	✓			✓	✓	✓			✓		✓
Noble Gases. Asimov								✓			✓
Modern Inorganic Chemistry. Mellor								✓			
Discovery of the Elements. Weeks								✓			✓
ORGANIC CHEMISTRY											
Basic Organic Chemistry. Fieser								✓			
Organic Chemistry. Morrison											

APPENDIX VII

Basic Trade Directories.

RQ, Spring, 1971.

	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
American Book Trade Directory				✓	✓				✓		✓
Best's Insurance - Life										✓	✓
Best's Insurance - Property											✓
Broadcasting Yearbook											
Consultants and Consulting Organizations											
Directory of American Firms Operating in Foreign Countries											
Editor and Publisher International Yearbook											
Franchise Annual											
Hotel and Motel Red Book											
Kelly's Manufacturers & Merchants Directory											
Polk's World Bank Directory											
Poor's Register			✓	✓	✓				✓		✓
Sheldon's Retail Trade of the U.S.											✓
Standard Directory of Advertisers										✓	✓
Thomas Grocery Register											✓
Thomas Register of American Manufacturers	✓	✓		✓	✓	✓	✓	✓		✓	✓
Bradford's Directory of Marketing Research										✓	✓
Brown's Directory of North American Gas Companies											✓
Computer Directory and Buyer's Guide											
Conover-Mast Purchasing Directory										✓	
Davison's Textile Blue Book											✓
Directory of Consultant Members											✓
Directory of Nat'l and Internat'l Labor Unions/U.S.			✓							✓	✓
Directory of Shopping Centers/U.S. and Canada											✓
Drug Topics Red Book											
Dun & Bradstreet Metalworking Directory											✓
Dun & Bradstreet Middle Market Directory							✓	✓		✓	✓
Dun & Bradstreet Million Dollar Directory							✓	✓		✓	✓
Electrical World Directory of Electric Utilities											✓
Electronics Buyers' Guide								✓			✓
International Directory of Marketing Research Houses and Services											
International Yellow Pages	✓	✓	✓	✓	✓	✓				✓	✓
Library Market Place				✓	✓			✓	✓	✓	✓
Lockwood's Directory of the Paper and Allied Trades											✓
MacRae's Blue Book				✓					✓	✓	✓

Basic Trade Directories.

RQ, Spring, 1971 (Con't.)

	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Madison Avenue Handbook											✓
Marconi's International Register				✓							✓
Modern Packaging Encyclopedia				✓							✓
Modern Plastics Encyclopedia											✓
Playthings Directory Issue											✓
World Aviation Directory											

APPENDIX VIII

SCI-TECH BOOKS '71. One Hundred Outstanding titles for general library collections. Daniel R. Pfoutz. Library Journal, March 1, 1972

	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Complete Naturalist ...				✓				✓		✓	✓
Ships and Seamanship											✓
Science in American Society										✓	✓
Volkswagen Story											
Ships of the Pharoahs											✓
History of Dams											
Secrets of the Great Pyramids				✓					✓		✓
A History of π (pi)				✓							✓
Universe of the Mind											
Intelligent Man's Guide to Computers				✓				✓			✓
Cybernetics for Modern Mind		✓		✓				✓			✓
Universe: From Flat Earth to Quasar		✓		✓					✓	✓	✓
Red Giants ...				✓				✓			✓
Discovery of Our Galaxy				✓				✓		✓	✓
Adventures in Earth History											✓
Volcanoes											✓
Earth We Live On ...				✓	✓		✓	✓		✓	✓
Clocks for the Ages ...				✓						✓	✓
Prospecting for Gems and Minerals		✓		✓							✓
First American: Study Arch. ...		✓	✓	✓				✓	✓		✓
Hunting Peoples				✓	✓			✓	✓		✓
Shanidar: First Flower People								✓			✓
Moon: Man's Greatest Adventure											✓
Earth and It's Satellite											
Hawaii: A Natural History							✓				✓
Guide to New England's Landscape								✓			✓
Edge of a Continent ...											
Wilderness World of Grand Canyon								✓			✓
High Arctic: Expedition to Unspoiled North										✓	✓
Reading the Landscape of Europe										✓	✓
Genetics of Evolutionary Process				✓							✓
Natural History of Man				✓							✓
Forests of Lilliput: Realm of ...							✓	✓	✓		✓
Plant Speciation											
Dana's Manual of Mineralogy											
Wild Edible Plants of Western U.S.											
Guide to Wildflowers and Ferns of Kentucky											

SCI-TECH BOOKS '71 (Con't.)	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Parasitic Insects											✓
Insect Pollination of Crops											
Last of Ruling Reptiles:...											
L.A.F. and Singular Beauty of Birds											✓
Ways of Wildfoul											✓
Owls: Natural and Unnatural History				✓				✓			✓
Bird Ambulance				✓							✓
Splendor of Iridescence											✓
Parasitic Diseases of Wild Mammals											
Life of Sharks											✓
Deep Oceans											✓
Water: Wonder of Life				✓			✓	✓			✓
Enotic Ocean: Handbook for Beachcombers										✓	✓
Blue Whale				✓				✓			✓
On the Side of the Apes								✓			✓
Innocent Killers											✓
In the Shadow of Man		✓		✓		✓	✓	✓	✓	✓	✓
Island Called California											
Hour of the Beaver					✓			✓		✓	✓
Savage Luxury: Slaughter of Baby Seals								✓			✓
Man's Dominion: Story of Conservation in America				✓			✓	✓			✓
Cougar Doesn't Live Here Anymore				✓			✓	✓			✓
Last Days of Mankind: ...				✓				✓		✓	✓
Slaughter the Animals, Poison the Earth	✓	✓		✓		✓		✓		✓	✓
Where Have All the ... Gone?		✓		✓		✓		✓			✓
House We Live In											
Water Hustlers				✓				✓			✓
Closing Circle: ...		✓		✓	✓	✓				✓	✓
Highways and Environment											✓
Defending the Environment: ...						✓	✓	✓			✓
Environment and Man											✓
Withering Rain: ...				✓				✓		✓	✓
Nuclear Power and the Public				✓							✓
Poisoned Power: ...									✓	✓	✓
Man and Atom: ...				✓				✓			✓
Discovery of Nuclear Fission											✓
Physics and Beyond: ...				✓				✓			✓
Invention Protection for ...				✓							✓
Making, Shaping and Treating Steel				✓							
Fourth State of Matter: ...		✓		✓							
Electrical Constructing				✓					✓		✓
Welding Skills and Practice			✓	✓			✓		✓	✓	✓
Marine Salvage: ...		✓					✓	✓			✓
Machine Tools and Processes for Engineers				✓							

SCI-TECH BOOKS '71 (Con't.)	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Design of Machine Tools											✓
Electrical Wiring: Design and Construction										✓	✓
Future Developments in Telecommunications											
Principles of Autobody Repairing and Repainting				✓	✓		✓	✓			✓
Elementary Electricity				✓				✓			
Klondike '70: The Alaskan Oil Boom				✓				✓	✓		✓
Lore of Flight											✓
Suiting Up for Space: ...								✓		✓	✓
Step-By-Step Organic Vegetable Growing				✓			✓				
Deadly Feast of Life		✓	✓				✓	✓			✓
Unfit for Human Consumption		✓				✓	✓	✓		✓	✓
Consumer Beware! ...		✓		✓	✓			✓		✓	✓
Battle Against Heart Disease											✓
Teeth, Teeth, Teeth										✓	✓
Hearts					✓		✓			✓	✓
Yamsi				✓	✓	✓	✓				✓
King Ranch Quarter Horses											
Law and Your Horses				✓							
Horses in America		✓		✓				✓	✓		✓
Homeowners Complete Outdoor Building Book		✓		✓						✓	✓
Joy of Spinning				✓						✓	
Gardens are for Eating				✓				✓			✓
Microbes and Morals					✓			✓			✓

APPENDIX IX

Business Books of 1971; A selection of recommended books published during the past year. James B. Woy. Library Journal, March 1, 1972.	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Executives Accounting Primer				✓							✓
Ladies of the Avenue											
Use of Economics Literature										✓	✓
American Economic and Business History											✓
Business in the Humane Society								✓			✓
America, Inc.	✓	✓		✓	✓	✓		✓		✓	✓
Up Against the Corporate Wall				✓							✓
Pierre S. duPont ...											✓
Wreck of the Penn Central				✓				✓	✓	✓	✓
"Do You Sincerely Want to be Rich?": ...		✓		✓						✓	✓
Economics of Future Trading ...											✓
The Juggernauts: ...								✓	✓	✓	✓
Corporation Freak											
Directors: Myth and Reality											
Computers and Management: ...											
The Great Slump: ...								✓			✓
Making Monetary and Fiscal Policy				✓							
Contemporary Guide to Economics, Peace & Laughter				✓				✓			✓
Economic Heresies: ...								✓			✓
Three Sacred Cows of Economics				✓							✓
Money and Markets: ...				✓							✓
The Sick Society: ...								✓			✓
Alienation and Economics				✓							
Your Complete Guide to Estate Planning				✓		✓					✓
Almanac of Business and Industrial Financial Rates				✓							✓
Rogues to Riches: ...	✓	✓			✓					✓	✓
Security Prices in a Competitive Market: ...											✓
Confessions of a Stockbroker		✓		✓	✓	✓				✓	✓
Logical Approach to Successful Investing								✓			
Battle for Stock Market Profits				✓	✓					✓	✓
Innocent Investor and the Shaky Ground Floor				✓				✓	✓		✓
How to Make Your Money Do More: ...					✓						✓
If They're So Smart, ...		✓						✓		✓	✓
The Injury Industry and ...				✓				✓	✓	✓	✓
Where Did the $13 Billion Go?				✓				✓			✓
So Shall Ye Reap								✓		✓	✓

Business Books of 1971 (Con't.)	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Building Blocks of E.E.O.: ...				✓				✓			
How to Start and Run a Successful Mail Order Bus.				✓				✓		✓	✓
Management and Organizational Development: ...											
Managing in Times of Radical Change											
How To Be a Successful Executive			✓					✓			✓
Handbook of Industrial Engineering and Management				✓							✓
Making It Happen: ...										✓	
So You Want To Be a Manager!										✓	✓
Marketing and Society											
Welcome to Our Conglomerate - You're Fired!				✓							✓
The Merger Game								✓		✓	✓
Funny Money Game											✓
Managers in the Conglomerate Era											✓
Black Business Enterprise: ...											
Getting It Together: ...											✓
How To Get Out of Debt ...	✓			✓		✓			✓	✓	✓
Guide to Successful Real Estate Investing, ...				✓							✓
How to Save or Make Thousands ...		✓				✓		✓			✓
The Successful Secretary's Handbook										✓	
Security Control: ...				✓							

APPENDIX X

Reference Books of 1971: A list of last year's outstanding reference books, prepared especially for LJ and recommended by a committee of the Reference Services Division of ALA. Gary R. Purcell. Library Journal, April 15, 1972.	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
Hawthorn Dictionary of Pseudonyms								✓	✓		✓
Index to Women of the World ...											✓
New York Times Biographical Edition: ...											✓
Something About the Author			✓	✓	✓			✓		✓	✓
Encyclopedia of Education							✓	✓		✓	✓
Handbook of Modern Marketing				✓				✓		✓	✓
Blue Book of Occupational Education					✓						✓
Dictionary of World Pottery and Porcelain				✓				✓			✓
Sculpture Index, Vol. I: ...											✓
Praeger Encyclopedia of Art			✓							✓	
A Catalogue of Crime: ...					✓			✓			✓
Modern Historians on British History, 1845-1945											
Index to the New York Times Film Reviews: ...											✓
Index to Plays in Periodicals					✓					✓	✓
Language of Journalism: ...											
Encyclopedia of Information Systems & Services										✓	✓
Published Screenplays: a Checklist							✓			✓	✓
New York Times Directory of the Film											
A Guide to Critical Reviews, Part IV: ...										✓	
Science Fiction Story Index, 1950-1968		✓					✓		✓	✓	✓
A Bibliography of Novels ... American Frontier ... Colonial History											✓
World War II: Books in English, 1945-1965											✓
Africa South of the Sahara										✓	✓
The Middle East: a Handbook											
The Soviet Union and Eastern Europe: a Handbook											
Guide to Atlases: ...											✓
Introduction to Ancient History											✓
American Heritage Guide to Archaeology		✓			✓				✓		
Dictionary of Battles			✓	✓			✓		✓	✓	✓
Harper Encyclopedia of the Modern World: ...				✓				✓		✓	✓
New Cambridge Modern History, Vol. XIV				✓				✓			✓
Encyclopedia of Zionism and Israel											✓
History of American Presidential Elections, 1789-1968											✓
Miss Thistlebottom's Hobgoblins: ...				✓				✓		✓	✓
A Dictionary of British Folk-Tales ...											✓
Dictionary of Quotable Definitions							✓				✓
Consise Oxford Dictionary of English Literature			✓								✓

Reference Books of 1971.	Bowerston	Canal Fulton	Claymont	Coschocton	Dover	Holmes County	Louisville	Massillon	Minerva	New Phila.	Stark County
The Underground Dictionary: ...		✔						✔	✔	✔	✔
Modern English: ...							✔				✔
Articles on American Literature				✔							✔
New French-English Dictionary of Slang ...											✔
New Companion to Shakespeare Studies		✔		✔				✔	✔		✔
Penguin Companion to European Literature				✔							✔
CIS Index: Congressional Information Service/ ...											✔
Congressional Quarterly's Guide to the Congress ...				✔			✔	✔		✔	✔
Concordance to the American Book of Common Prayer											✔
Interpreter's One Volume Commentary on the Bible			✔	✔				✔		✔	✔
Concise Dictionary on the Christian World Mission									✔		✔
Parasitic Insections											
Guide to the Identification of Marine ...	✔										
Exotic Plant Manual: ...											
Calories and Carbohydrates	✔							✔	✔		✔
Atlas of the Universe				✔				✔			✔
Diseases and Pests of Ornamental Plants	✔			✔					✔	✔	✔
The Water Encyclopedia: ...								✔		✔	✔
Ski Magazine's Encyclopedia of Skiing											✔
Dictionary of Gastronomy											
The Complete Book of Bicycling	✔	✔	✔	✔	✔	✔			✔	✔	✔
The Comprehensive Catalogue & Encyclopedia of U.S. Coins				✔				✔			

APPENDIX XI

RANDOM SURVEYS - SUMMARY OF TALLIES

The following questions were asked of persons selected at random on February 17, 1973. A library representative in each of the eleven libraries selected a variety of locations within their communities for this test.

MOLO RANDOM SURVEY

DATE_____TIME OF DAY_____LOCATION_____

1. When was the last time you were in a public library?

2. What library? Location?

3. What was the purpose of your trip to the library?

___get books	___attend program	Other_____
___films	___read	_____
___recordings	___reference	_____

4. Where do you live?

5. Do you have any comments about how libraries could serve you better?

SOME INFORMATION ABOUT YOURSELF.

___Male

___Female

Age group
___Under 16
___16 - 21
___22-- 40
___41 - 60
___Over 60

Highest grade of school completed:

Occupation:

THANK YOU!

dew2.8.73

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY A.M. LOCATION _____

1. When was the last time you were in a public library?

1-Never
6-3+ years ago
7-last year
1-this year
1-this month
4-last week

2. What library? Location?

12 -CFulton
3 -Massillon
2 -Barberton
1 -N.Canton
1 -Manchester
1 -Akron
1 -Machester Br.

3. What was the purpose of your trip to the library?

7 get books	___attend program	Other 2 -pick up books	
		1 -tour	
___films	___read	1 -return books	
		1 -get cassettes	
___recordings	6 reference		

4. Where do you live?

13 -CFulton
3 -Massillon
2 -Akron
1 -N.Lawrence
1 -Crystal Spgs
1 -Manchester

5. Do you have any comments about how libraries could serve you better?

14 - No
3 - Doing good
1 - Circulate back issues of magazines
1 - Fine
1 - Didn't go back, insulted

SOME INFORMATION ABOUT YOURSELF.

9 Male
12 Female

Age group
___Under 16
2 16 - 21
7 22-- 40
9 41 - 60
3 Over 60

Highest grade of school completed: 7-10 (5) College (2)
12 (11) Nursing (1)

Occupation:
2-Carpenter
2-Student
1-Slip maker
8-Housewife
1-Truck driver
1-Engineer
1-Lineman
2-Retired
1-Nurse
1-Contractor
1-Teacher

THANK YOU!

dew2.8.73

Use Library:	Live:
CFulton	Crystal Spgs
Barberton	CFulton
Massillon	CFulton
N.Canton	CFulton
Barberton	Akron
Manchester	Akron
Akron	CFulton
CFulton	Massillon

MOLO RANDOM SURVEY

DATE March 3,1973 TIME OF DAY _____ LOCATION _____

1. When was the last time you were in a public library?

1 -Never
6 -3+ years ago
3 -last year
7 -This year
4 -this month
1 -this week

2. What library? Location? 10 -Dennisson
10 -Uhrichsville
1 -New Philadelphia
1 -Columbus

3. What was the purpose of your trip to the library?

12 get books
___ films
___ recordings
___ attend program
5 read
9 reference

Other 1 -fines on childrens boo
1 -got card orders
1 -pick up daughters
1 -use copier

4. Where do you live? 8 -Dennisson
14 -Uhrichsville
1 -New Philadelphia

5. Do you have any comments about how libraries could serve you better?

14 -No
1 -ours is fine library
1 -build a new library & get some more and up-to-date technical books
1 -it's o,k.
1 -up-dated material for U-ville
1 -8mm films
1 -children's hour on Sat.a.m.

SOME INFORMATION ABOUT YOURSELF.

16 Male
9 Female

Age group
2 Under 16
2 16 - 21
6 22-- 40
8 41 - 60
7 Over 60

Highest grade of school completed: 5-11 (12)
12 (10)
College (2)

Occupation:
P.O.Clerk
3-Student
5-Housewife
5-Retired
1-Bartender
1-Sell cards
1 -Railroader
1 -TV Technician
1 -Trucking magager
1 -Gas company
1- Truck operator

Use Library: Columbus PL.....
Live: Uhrichsville

THANK YOU!

dew2.8.73

MOLO RANDOM SURVEY

DATE February 17,1973 TIME OF DAY P.M. LOCATION

1. When was the last time you were in a public library?

3 -Never
20 -3+ years ago
5 -Last year
7 -This year
4 -This month
9 - This week

2. What library? Location?

39 -Coshocton
2 -Newcomerstown
1 -Loudonville
1 -Dresden
1 -E.Liverpool

3. What was the purpose of your trip to the library?

29 get books
1 films
recordings
attend program
2 read
14 reference

Other 1-mat'l daughter's school
1 -pay for book
1 -return overdue books
2 -take children/gdchildren
1 -book report
1 -newspapers
1 -work

4. Where do you live?

35 -Coshocton
1 -W.Lafayette
1 -N.Philadelphia
2 -Newcomerstown
1 -Dresden
1 -Pearl
1 -toward Milrsbrg
1 -Columbus

5. Do you have any comments about how libraries could serve you better?

19 -No
1 -Saves time when you want info
1 -Fine=used when daughter in shhool
5 -don't read much/don't go
1 -bad experience,librn acts like you shoudn't be there
1-Want ERBurroughs,he holds interest
1-marvelous
3-need bigger lib,more books,current novels
4-pretty good as is
2-more a-v
5-looking forward to new library
1-trouble & embarassedover fine & lost book
1-meeting rooms
1-grtr use of microfilms for students

SOME INFORMATION ABOUT YOURSELF.

20 Male
29 Female

Age group
2 Under 16
7 16 - 21
17 22-- 40
13 41 - 60
6 Over 60

Highest grade of school completed:
6-11 (12)
12 (29)
College (7)

Occupation:
15-Housewife
6-Retired
5-Student
2-Office worker
2-Manager
2-Avon Rep
1-baby sitter
1-sales rep
1-retail sales
1-V.Woodward Cosmetics
1-accountatn
1-laundry attndt
1-bookkeeper
1-service stn mgr
1-truck driver
1-judge
1-library worker
1-minister
1-postman
1-self employed
1-trucker's helper
1-beautry operator
1-janitor

THANK YOU!

dew2.8.73

Use Library:	Lives in:
Newcomerstown	New Philadelphis
Loudonville	COshocton
Coshocton	Pearl
Pittsburgh	Columbus
Coshocton	Adams Mills

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY A.M. LOCATION _____

1. When was the last time you were in a public library?
   - 3 -Never
   - 3 - 3+ years ago
   - 2 -Last year
   - 9 -This year
   - 6 -This month
   - 10 -This week

2. What library? Location?
   - 19 -Dover
   - 3 -New Philadelphia
   - 1 -School library
   - 1 -Western Reserve
   - 1 -Cleveland
   - 1 -Canton
   - 1 -Uhrichsville

3. What was the purpose of your trip to the library?

12 get books	2 attend program	Other 2-return book
4 films	3 read	1-geneaology research
___ recordings	7 reference	1-preschool story hours
		1-visit
		1-study
		1-delivery

4. Where do you live?
   - 20 -Dvoer
   - 1 -Strasburg
   - 1 -Uhrichsville
   - 1 -Stone Creek
   - 1 -New Philadelphia

5. Do you have any comments about how libraries could serve you better?
   - 10 -No
   - 4 -Good job
   - 3 -More books
   - 1 -As good as possible under budget
   - 1-Put films back in
   - 1-Make services better known
   - 1-More current books
   - 1-Better literary criticism

SOME INFORMATION ABOUT YOURSELF.

19 Male
8 Female

Age group
- 2 Under 16
- 16 - 21
- 10 22-- 40
- 13 41 - 60
- 3 Over 60

Highest grade of school completed:
- 1-11 (3)
- 12 (9)
- College (10)

Occupation:
- 3-Homemaker
- 2-Student
- 2-Executive
- 2-Postal clerk
- 2-Sales manager
- 2-Clerk
- 1-Teacher
- 1-self employed
- 1-retired
- 1-processor
- 1-chem.operator
- 1-manager
- 1-principal
- 1-insurance
- 1-rubber moulder
- 1-jeweler
- 1-funeral director
- 1-sales
- 1-draftsman

THANK YOU!

Use Library:	Lives in:
Dover	Strasburg
2 -New Philadelphia	Dover
Cleveland	Dover
Dover	Stone Creek
Western Reserve	Dover

dew2.8.73

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY _____ LOCATION _____

1. When was the last time you were in a public library?
   - 6 -never
   - 4 -3+years ago
   - 9 -last year
   - 12 -this year
   - 18 -this month
   - 1 -this week

2. What library? Location?
   - 48 -Holmes county
   - 2 -Coshocton
   - 1 -Wooster

3. What was the purpose of your trip to the library?

34 get books	___attend program	Other 1 -study
___films	6 read	1 -look
___recordings	16 reference	

4. Where do you live?
   - 31 -Millersburg
   - 3 -Berlin
   - 2 -Rt2,Mlrsbg
   - 2-Clark
   - 2-Killbuck
   - 1-Rt.1,Mlrsbg
   - 1-Blisfield
   - 1-Mt.Hope
   - 1-Big Prairie
   - 1-Rte.4,Mlrsbg
   - 1-Sugarcreek
   - 1 -Wooster

5. Do you have any comments about how libraries could serve you better?
   - 29 -No
   - 2 -More reference materials
   - 2 -Larger range of materials
   - 1 -More films
   - 1 -"They give information"
   - 1 -Reference

SOME INFORMATION ABOUT YOURSELF.

14 Male

36 Female

Age group
- 12 Under 16
- 19 16 - 21
- 13 22-- 40
- 6 41 - 60
- 1 Over 60

Highest grade of school completed:
- 11 (22)
- 12 (21)
- College (1)

Occupation:
- 19 -Student
- 9 -Housewife
- 6 -Clerk
- 6 -Labor
- 4 -Cashier
- 1 -Sales
- 1 -Bakery Attndt
- 1 -Foreman
- 1 -Truck driver
- 1 -Merchant
- 1 -Bus driver
- 1 -Recorder

THANK YOU!

dew2.8.73

Use Library:	Lives:
Coshocton	Blisfield
Coshocton	Clark
Holmes County	Sugarcreek

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY A.M. LOCATION _____

1. When was the last time you were in a public library?
   - 5 -3+ years
   - 1 -last year
   - 6 -This year
   - 1 -this month
   - 10 -this week

2. What library? Location?
   - 19 Louisville
   - 5 Canton
   - 1 Minerva
   - 1 NBranch/Canton

3. What was the purpose of your trip to the library?

12 get books	___ attend program	Other 6 -return books
1 films	3 read	1 -bring children
4 recordings	7 reference	

4. Where do you live?
   - 21 -Louisville
   - 2 -Paris
   - 1 -ECanton
   - 1 -Canton
   - 1 -Fairhope

5. Do you have any comments about how libraries could serve you better?
   - 11 -No
   - 10 -Fine job
   - 1 -Magazines for college students
   - 1 -Info in newspapers on what is available
   - 1 -more textual materials
   - 1 -adequate
   - 1 -open on Sundays

SOME INFORMATION ABOUT YOURSELF.

12 Male

15 Female

Age group
- 1 Under 16
- 3 16 - 21
- 7 22-- 40
- 14 41 - 60
- 2 Over 60

Highest grade of school completed:
- -11 (1)
- 12 (20)
- College (6)

Occupation:
- 6 -Housewife
- 5 -bank teller
- 3 -student
- 2 -secretary
- 2 -engineer
- 1-foreman
- 1-teacher
- 1-truckdriver
- 1-programmer
- 1-purchasing agent
- 1-custodian
- 1-retired
- 1-instpector
- 1-carpernter
- 1-banking

THANK YOU!

dew2.8.73

Use library:
- Louisville
- 4 Canton
- 2 Minerva
- Canton
- N.Branch/Canton

Live:
- E.Canton
- Louisville
- Paris
- Fairhope
- Canton

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY _____ LOCATION _____

1. When was the last time you were in a public library?
   - 1 - never
   - 13 = 3+ years
   - 1 - last year
   - 5 - this year
   - 1 - this month
   - 3 - this week

2. What library? Location?
   - 22 -Massillon
   - 2 -Ft.Lauderdale
   - 1 -New Philadelphia/Bkmobile
   - 1 -Wooster
   - 1 -Coshocton

3. What was the purpose of your trip to the library?

21 get books	___attend program	Other 1 -return books
___films	___read	1 -take children to story hour
___recordings	10 reference	1 -copy machine

4. Where do you live?
   - 17 -Massillon
   - 3 -Navarre
   - 1 -Newman Twnsp
   - 1 -Canton
   - 1 -Apple Creekr
   - 1 -Canal Fulton

5. Do you have any comments about how libraries could serve you better?
   - 22 - No
   - 4 - Like ours
   - 1 -More books
   - 1 -Satisfied
   - 1 -Up to date information on state and federal legislation

SOME INFORMATION ABOUT YOURSELF.

12 Male
20 Female

Age group
- ___Under 16
- 1 16 - 21
- 14 22-- 40
- 14 41 - 60
- 2 Over 60

Highest grade of school completed:
- 1-11 (3)
- 12 (19)
- College (7)

Occupation:
- 4-Housewife
- 3-sales clerk
- 2-teacher
- 2-retired
- 2-machine shop
- 2-insurance agency
- 2-registered nurse
- 1-meat packer
- 1-LPN
- 1-capper/paper tubes
- 1-donut packer
- 1-trim-press operatro
- 1-carpenter
- 1-sales maanger
- 1-electronic technician
- 1-hair dresser
- 1-medical asst.
- 1-self employed

THANK YOU!

dew2.8.73

	Use Library:	Lives:
	New Phil/Bkmobile	Navarre
	Massillon	Canton
	Wooster	Apple Creek
2	Massillon	Newman
	Coshocton	Massillon
	Massillon	Canal Fulton
	Ft.Lauderdale	Navarre

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY A.M. LOCATION _____

1. When was the last time you were in a public library?
   - 3 -never
   - 14 -3+ years ago
   - 3 -last year
   - 2 -this year
   - 2 -this month

2. What library? Location?
   - 16 -Minerva
   - 3 -Carrollton
   - 1 -Alliance
   - 1 -Malvern
   - 1 -Lisbon

3. What was the purpose of your trip to the library?

17 get books	2 attend program	Other _____
___ films	5 read	_____
1 recordings	4 reference	_____

4. Where do you live?
   - 18 - Minerva
   - 3 - E.Rochester
   - 2 - New Franklin
   - 2-Paris
   - 2-Malvern
   - 2-Pattersonville
   - 1-Bayard
   - 1-Augusta

5. Do you have any comments about how libraries could serve you better?
   - 19 -No
   - 1 -Malvern library could be bigger
   - 1--need more, reading helps younger chidren
   - 1 -always satisfied
   - 1 -do a wonderful job now
   - 1 -more on bowling
   - 1 -Carrollton L could have better selection of books

SOME INFORMATION ABOUT YOURSELF.

5 Male
19 Female

Age group
- 1 Under 16
- 1 16 - 21
- 7 22-- 40
- 12 41 - 60
- 1 Over 60

Highest grade of school completed:
- 1-11 (11)
- 12 (17)
- College (1)

Occupation:
- 14-Housewife
- 3-retired
- 1-student
- 1-wax paper
- 1-TRW metals
- 1-nurses training
- 1-bookkeeper
- 1-Janitor
- 1-waitress
- 1-machine operator
- 1-farmer
- 1-student

THANK YOU!

dew2.8.73

Use library:	Live:
3 -Minerva	E.Rochester
Carrollton	Augusta
2 Alliance	New Franklin
Minerva	Paris
Carrollton	Minerva
Lisbon	Bayard
2 Carrollton	Pattersonvil

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY _____ LOCATION _____

1. When was the last time you were in a public library?
   8 -3+ years
   10 =last year
   10 -this year
   13 -this month
   5 -this week

2. What library? Location?

29 -New Phil	1-Carrollton	1-Canton
5 -Dover	1-Millersburg	1-Massillon
4 -Louisville	1-Canton school	1-Mansfield
2 -Cadiz	1-Sugar Creek	1-Huntington,WV
	1-Bookmobile	1-Strausberg

3. What was the purpose of your trip to the library?

19 get books	2 attend program	Other 4 -return books
___ films	6 read	~~2 -take child to library~~
___ recordings	13 reference	2 -don't remember
		~~1 -job interview~~
		1 -story hour
		~~1 -photostats~~
		1 -book for child
		1 -deliver mail

4. Where do you live?

27 -New Phil	1-Amsterdam	3-Louisville	1-Belroy	1-Mansfield
4 -Dover	1-Midvale	2-Canton	1-Richville	1-Strausberg
		1-Cadiz	1-Schoenbrun	
		1-Sugar Creek		

5. Do you have any comments about how libraries could serve you better?

6-good library	1-nice place	1-one lday don't know her job very well
3-wonderful treatment	1-godd improvements	1-could have more books
1-alright	1-people were helpful	1-o.k.
1-interesting	1-don't like Dover as well as NPhil	1-children use it a lot
1-difficult to find magazines(Dover)		

SOME INFORMATION ABOUT YOURSELF.

18 Male

34 Female

Age group

~~11~~ 12	Under 16
9	16 - 21
10	22-- 40
10	41 - 60
10	Over 60

Highest grade of school completed: 1-11 (2)
12 (22)
College(6)

Occupation:

17 -Student	1-school bus driver	1-secretary
12 -sales clerk	1-manager	1-paint contractor
1 -store manager	1-office clerk	1-factory worker
2 -merchant	1-electrician	1-church organist
1 -nurses aid	1-cook	
2 -postal clerk	1-news reporter	
	1-enginner	
	3-housewife	

THANK YOU!

Use Library:	Live:
Carrollton	Amsterdam
NewPhil	Midvale
Millersburg	Brlin
Cadiz	Copeland
Massillon	Ritchville
NewPhil	Schoenbruun

dew2.8.73

MOLO RANDOM SURVEY

DATE 2.17.73 TIME OF DAY _____ LOCATION _____

1. When was the last time you were in a public library?
   - 2 -never
   - 16 -3+ years
   - 8 -last year
   - 8 -this year
   - 13 -this month

2. What library? Location?
   - 25 -SCDL/Main
   - 6 -SCDL/NorthBranch
   - 3 -bookmobile
   - 2 -Massillon
   - 1 -New Phil
   - 2-Louisville
   - 1-Alliance
   - 1-Cleveland
   - 3-N.Canton
   - 1-Akron
   - 1-SCDL/NE Branch
   - 1-SCDL/Hartford
   - 1/SCDL/Youtz

3. What was the purpose of your trip to the library?

   29 get books ___ attend program Other 1-browsing
   1 films 1 read 2-make copies
   ___ recordings 19 reference

4. Where do you live?
   - 33-Canton
   - 6-N.Canton
   - 3-Massillon
   - 1-CarrollCo
   - 1-Perry Hgts
   - 1-Oberlin
   - 1-New Phil
   - 1-Alliance
   - 1-Chagrin Falls
   - 1-Akron
   - 1-Navarre

5. Do you have any comments about how libraries could serve you better?
   - 1-wonderful
   - 14-No
   - 1-better parking
   - 7-satisfied,preety good service
   - 1-baby sitting service,area for toddlers
   - 1-drive-in windows
   - 1-have free delivery
   - 1-Louisville L.should be in more convenient place
   - 1-Shelves in better order(N.Canton)
   - 1-better discipline among young(Youtz)
   - 1-more organized help@Youtz)
   - 1-more materials
   - 1-less censorship

SOME INFORMATION ABOUT YOURSELF.

20 Male
32 Female

Age group
- 5 Under 16
- 15 16 - 21
- 18 22-- 40
- 12 41 - 60
- 1 Over 60

Highest grade of school completed:
- 1-11 (13)
- 12 (22)
- College (16)

Occupation:
- 11-Housewife
- 11-student
- 2-office
- 3-contractor
- 2-Ohio Power
- 2-Exec.Sec.
- 2-mail clerk
- 1-painter
- 1-loading dock
- 1-packer
- 1-mechanci
- 1-factory worker
- 1-industry elect'n
- 1-grocery
- 1-night watchman
- 1-sales engineer
- 2-mail clerk
- 1-clerk
- 1-bookkeeper
- 1-nursing instructor
- 1-sheet metal worker
- 1-janitor
- 1-retail sales
- 1-secretary
- 1-monarch rubber
- 1-national guard
- 1-church camp worker

THANK YOU!

dew2.8.73

Use Library:	Live:
SCDL	Massillon
2 Louisville	Canton
Cleveland	Chagrin Falls
SCDL	N.Canton
SCDL	Oberlin
SCDL	Navarre

APPENDIX XII

LIBRARY USER SURVEYS - SUMMARY OF TALLIES

On February 7 and 10, 1973, each participating library distributed questionnaires to each person entering the library. Certain of the responses are tallied on the following pages. Library staffs and boards will want to study the surveys which have been returned.

-95a- Bowerston
2.10.73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2.10.73 TIME: 9 - 12 A.M. (2) 12 Noon - 6 (6) 6 - 10 P.M. (1)

1. I came to the library to (check as many as are appropriate):
   - (5) a. return a book
   - (4) b. find a specific book
   - (2) c. find a magazine/newspaper
   - (4) d. information for personal use
   - ( ) e. information for business use
   - ( ) f. information for club use
   - (4) g. read a book/magazine/newspaper
   - (4) h. find material for a school course
   - (1) i. bring someone to the library
   - ( ) j. a library program

2. The topic or title for which I asked today is Ghost Stories, J. Seagull, Mysteries, Snow White, Hist. of Education, Indians, Lord of Flies, Night of 7th Moon, Religion

3. I found (14) did not find ( ) satisfactory material.

4. I asked for help. Yes (6) No (4)

5. I was offered help without asking. Yes (12) No (2)

6. The help I received was satisfactory. Yes (13) No ( )

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are (3) Read, Write, Records; CAMP, Fish, Sports, Hunt; Swim, Knit, Model Ships, Crochet; Art, Needlework, Paint, Antiques

9. I use the library on an average of
   - (8) a. once a week or oftenmr
   - (4) b. twice a month
   - ( ) c. once a month
   - (2) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of 1-Hagedale, 7-Bowerston, 1-Leesville

11. I have lived in 3-Carroll, 9-Harrison County
    - ( ) a. less than 1 year
    - (3) b. less than 10 years
    - (8) c. more than 10 years

12. I am
    - (2) a. male
    - (7) b. female
    - (10) c. Under 20
    - ( ) d. 21-40
    - (4) e. 41-60
    - ( ) f. Over 60

13. The highest grade in school I completed was 1-6, 11-1, 12-1, College-1

14. My occupation is 9-Student, 2-Teacher, 1-Housewife, 1-Data clerk

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (7) a. none
    - (3) b. 1 to 5
    - ( ) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (4) No (10)
    Please identify which libraries Cadiz, Dover, DennisonU, 3-New Phil, Ulrichsville, New Phil.

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

CANAL FULTON

2/5

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-5-73 TIME: 9 - 12 A.M. (14) 12 Noon - 6 (19) 6 - 10 P.M. (3)

1. I came to the library to (check as many as are appropriate):
   - (16) a. return a book
   - (21) b. find a specific book
   - (4) c. find a magazine/newspaper
   - (11) d. information for personal use
   - (3) e. information for business use
   - (2) f. information for club use
   - (3) g. read a book/magazine/newspaper
   - (10) h. find material for a school course
   - (5) i. bring someone to the library
   - (3) j. a library program
   - (1) pay fine

2. The topic or title for which I asked today is _____

3. I found (32) did not find (3) satisfactory material.

4. I asked for help. Yes (23) No (11)

5. I was offered help without asking. Yes (18) No (13)

6. The help I received was satisfactory. Yes (31) No (1)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (16) a. once a week or oftener
   - (13) b. twice a month
   - (4) c. once a month
   - (4) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of 31 - Canal Fulton, 1 - N. Lawrence, 1 - Massillon, 5 - Clinton, 1 - Doylestown, 2 - Manchester, 1 - Jackson Township

11. I have lived in STARK County
    - (3) a. less than 1 year
    - (18) b. less than 10 years
    - (24) c. more than 10 years

12. I am
    - (9) a. male
    - (34) b. female
    - (14) c. Under 20
    - (20) d. 21-40
    - (4) e. 41-60
    - (3) f. Over 60

13. The highest grade in school I completed was 1-6 (4), 7-8 (3), 9-11 (7), 12 (9), Jr. College (7), College (9), Post-grad (1)

14. My occupation is student (15), Housewife (17)

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (9) a. none
    - (30) b. 1 to 5
    - (2) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (17) No (23)
    Please identify which libraries Massillon (5), Barberton (7), Akron (2), Manchester (3)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Canal Fulton 2.7.73

2. Topic

Crochet
Communication
Playing the guitar
Latin American
Asked for a tape recorder
Rubber
Medicine
World War II
Property tax
Boy Scouting (merit badge)
Records
College catalogs
Planets
Use of mimeograph (2)
Philosophy and religion
Spectrum
Trojan War
Lawn mower ratings

2. Titles

Bartlett's quotations
FDR Biography
Partridge family album
Go Ask Alice
40 Acres and a Mule
Calico Palace
The Chosen
Thomas Jefferson biography
Books of M. Holmes
Chariots of the Gods

8. Special Interests and Hobbies

N. Y. Times double acrostics
Ceramics
Sewing (4)
Teacher's aid and mother's club
Art (2)
Indian relics
Photography (2)
Theology
Flower arranging
Sports (3)
Making ornaments
Needlework
Crocheting
Reading (7)
Golf (2)
Children
Music (4)
History
Horses (2)
People and current issues
Bridge
Boy Scouts - Indian lore
Club and church work

14. Occupation

Retired librarian
Sales clerk
Relay technician
Real estage
Teacher
Retired
Teacher's aide
Housewife (17)
Music teacher
Student (15)
Clergyman
Store worker
Registered nurse

COMMENTS:

Staff always helpful and courteous. Greatly improved in last five years. Need rock records. Good work. Staff courteous and helpful. I like atmosphere.

CANAL FULTON
2/10

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2·10·73 TIME: 9 - 12 A.M. (13) 12 Noon - 6 (14) 6 - 10 P.M. ( )

1. I came to the library to (check as many as are appropriate):
   - (18) a. return a book
   - (13) b. find a specific book
   - (6) c. find a magazine/newspaper
   - (12) d. information for personal use
   - (4) e. information for business use
   - (2) f. information for club use
   - (6) g. read a book/magazine/newspaper
   - (6) h. find material for a school course
   - (7) i. bring someone to the library
   - ( ) j. a library program

2. The topic or title for which I asked today is _____

3. I found (21) did not find (4) satisfactory material.

4. I asked for help. Yes (11) No (16)

5. I was offered help without asking. Yes (13) No (9)

6. The help I received was satisfactory. Yes (20) No (1)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (17) a. once a week or oftener
   - (9) b. twice a month
   - (3) c. once a month
   - ( ) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of 1-Clinton 28-Canal Fulton 2-Massillon

11. I have lived in _____ County
    - ( ) a. less than 1 year
    - ( ) b. less than 10 years
    - ( ) c. more than 10 years

12. I am (15) a. male (17) b. female (11) c. Under 20 (16) d. 21-40 (1) e. 41-60 (1) f. Over 60

13. The highest grade in school I completed was 1-6 (3) 7-8 (2) 9-11 (3) 12 (12) Jr. College (3) College (5) Post Grad (2)

14. My occupation is 6-Student 6-Housewife

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (13) a. none
    - (16) b. 1 to 5
    - (1) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (19) No (10)
    Please identify which libraries Akron (6) U. of Akron (2) Manchester (4) School (1) Coventry (1) Massillon (5) Barberton (3) Canton (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Canal Fulton 2.10.73

2. Topic

Tennessee
Travel
When were these books due?
State
Value line, stock reports (2)
Proper punctuation
Freeze drying
Historical fiction
Buckeye trail
Frogs
Space travel
Trapping

2. Titles

Biography of Barrymores
Epic of Man
Peter and trip to the moon
Armed Forces Test Booklet
Encyclopedia "H"

8. Hobbies and Special Interests

Outdoors - conservation
Arts and crafts (2)
Hunting (3)
Camping
Sewing (5)
TV
Sports (3)
Photography
Canal preservation
Rock concerts
Swimming
Church work
Animals
Historical fiction
Guitar
Reading (8)
Wildlife
Taxidermy
Pre-school education
Cooking (2)
Singing
Painting (3)
History
Model building
Fishing
Art and life in general
Writing
Mysteries
Welder

14. Occupation

Furnace operator
Housewife (6)
Library technician/secretary
Orifice meterman
Pre-school nursery teacher
Teacher (3)
Engineering manager
Research engineer
Inspector
Artist
Substitute teacher & tutor
Substitute teacher
Truck driver
Construction
Advertising
Order selector

COMMENTS:

Very helpful & friendly
Helps find school information
Good library - always helpful
More women's lib magazines
Like copy machine
Too noisy sometimes
More stock reports
I love it. I escape from the doldrums. It's soothing, exciting & educational. A great trip!
Too noisy. Better records. More movies.
Best library in area. Service great!

Claymont District

-97a- Uhrichsville

2.7.73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2/7 TIME: 9 - 12 A.M. (1) 12 Noon - 6 (9) 6 - 10 P.M. (10)

1. I came to the library to (check as many as are appropriate):
   - (6) a. return a book
   - (7) b. find a specific book
   - (4) c. find a magazine/newspaper
   - (5) d. information for personal use
   - (1) e. information for business use
   - (1) f. information for club use
   - (3) g. read a book/magazine/newspaper
   - (3) h. find material for a school course
   - (3) i. bring someone to the library
   - ( ) j. a library program

2. The topic or title for which I asked today is _____

3. I found (13) did not find (4) satisfactory material.

4. I asked for help. Yes (11) No (8)

5. I was offered help without asking. Yes (5) No (9)

6. The help I received was satisfactory. Yes (16) No ( )

7. I am taking courses or special training in the following subjects _____ _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (8) a. once a week or oftener
   - (6) b. twice a month
   - (3) c. once a month
   - (4) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of 3-Dennison 1-Gnadenhutten 1-Gilmore 15-Uhrichsville 1-Tippecanoe

11. I have lived in _____ County
    - ( ) a. less than 1 year
    - ( ) b. less than 10 years
    - (21) c. more than 10 years

12. I am
    - (4) a. male
    - (16) b. female
    - (9) c. Under 20
    - (3) d. 21-40
    - (5) e. 41-60
    - (4) f. Over 60

13. The highest grade in school I completed was 1-5 (1) 6-8 (1) 9-11 (6) 12 (9) College (1)

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (8) a. none
    - (11) b. 1 to 5
    - ( ) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (11) No (8)
    Please identify which libraries Dennison -5 Gnadenhutten -2 Bookmobile (1) New Phil (3)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Claymont District
Uhrichsville 2.7.73

2. Topics

Unwed mothers
Walt Disney
The Fall of Richmond
Photo materials
Major religions
Alcoholism

2. Titles

Books by Baldwin
The human baby
The wedding dress
Familiar trees of America
Shrouded walls

8. Hobbies and Special Interests

Reading (8)
Fishing
Farmer
Cooking (3)
Camping (3)
Acting
Sex
Bowling
Horses (2)
Gardening (4)
Poetry
Antiques
Sewing
Swimming (4)
Dogs

14. Occupations

Retired (5)
Housewife (5)
Farmer and clay worker
Scio pottery
Power shovel operator
Student (9)
TV repairman
Bookkeeper
Nurse's aide

COMMENTS:

More liberal lending policy of reference works
Nice library, excellent service, nice people. Best library ever gone to. Although I wish there were newer books.
Needs more books on social problems and ecology
Wish they had more selections of books - especially popular books
More popular books

CLAYMONT DIST.
Uhrichsville
2.10.73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2·10·73 TIME: 9 - 12 A.M. (10) 12 Noon - 6 (8) 6 - 10 P.M. (1)

1. I came to the library to (check as many as are appropriate):
   - (8) a. return a book
   - (8) b. find a specific book
   - (3) c. find a magazine/newspaper
   - (3) d. information for personal use
   - (1) e. information for business use
   - (1) f. information for club use
   - (3) g. read a book/magazine/newspaper
   - (3) h. find material for a school course
   - (3) i. bring someone to the library
   - ( ) j. a library program

2. The topic or title for which I asked today is _____

3. I found (11) did not find (5) satisfactory material.

4. I asked for help. Yes (4) No (15)

5. I was offered help without asking. Yes (6) No (8)

6. The help I received was satisfactory. Yes (11) No (2)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (9) a. once a week or oftener
   - (6) b. twice a month
   - (5) c. once a month
   - (3) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of Tusc. (1) Uhr'ville (12) Dennison (2) G'htn (2)

11. I have lived in _____ County
    - ( ) a. less than 1 year
    - (4) b. less than 10 years
    - (19) c. more than 10 years

12. I am (7) a. male (14) b. female (11) c. Under 20 (8) d. 21-40 (2) e. 41-60 (2) f. Over 60

13. The highest grade in school I completed was 5(1) 6-8(1) 9-11(4) 12(7) Jr.Col(3) Col(2)

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (4) a. none
    - (14) b. 1 to 5
    - ( ) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (19) No (10)
    Please identify which libraries New Phil (6) Dennison (5) Neconerstown (2) Dover (3) Kent S. (1) Canton (1) School (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Claymont District
Uhrichsville 2.10.73

2. Topics

Gardening
Westerns
Roman amphitheater
World history
Games for church
Horses
Anthropology

2. Titles

Biography of Daniel Boone
Alexander the Great
1984
Betsy's Busy Summer
Dinny Gordon

8. Hobbies and Special Interests

Geneology
Historical non-fiction
Reading (7)
Painting
Baseball
Golf
Sewing (2)
Horseback riding (2)
Sports (2)
Drawing
Decorating
English autos
Music (2)
Bowling
Maps
Crocheting
Swimming

14. Occupations

Housewife (5)
Sales office (2)
Boiler fireman (2)
Manager/real estate
Factory worker (2)
Student (12)
Business operator (2)
Retired (2)
Teacher (2)

COMMENTS:

More Christian-oriented books, theology
My husband reads a book a day

CLAYMONT
Dennison
2-7-73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-7-73 TIME: 9 - 12 A.M. (4) 12 Noon - 6 (9) 6 - 10 P.M. (7)

1. I came to the library to (check as many as are appropriate):
   - (15) a. return a book
   - (8) b. find a specific book
   - ( ) c. find a magazine/newspaper
   - (4) d. information for personal use
   - (1) e. information for business use
   - (1) f. information for club use
   - (6) g. read a book/magazine/newspaper
   - (6) h. find material for a school course
   - (2) i. bring someone to the library
   - (1) j. a library program

2. The topic or title for which I asked today is _____

3. I found (16) did not find (8) satisfactory material.

4. I asked for help. Yes (8) No (9)

5. I was offered help without asking. Yes (22) No (1)

6. The help I received was satisfactory. Yes (26) No ( )

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (16) a. once a week or oftener
   - (8) b. twice a month
   - (1) c. once a month
   - (4) d. infrequently
   - (1) e. this is the first time

10. I live in or near the town of Dennison (20) U'ville (6) New P. (1) Newcomerstown (1) Tippecanoe (1)

11. I have lived in _____ County
   - (4) a. less than 1 year
   - (2) b. less than 10 years
   - (21) c. more than 10 years

12. I am
   - (7) a. male
   - (22) b. female
   - (9) c. Under 20
   - (5) d. 21-40
   - (9) e. 41-60
   - (4) f. Over 60

13. The highest grade in school I completed was 9-11 (9) 12-(12) Col-(4)

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
   - (8) a. none
   - (14) b. 1 to 5
   - ( ) c. 5 to 10
   - ( ) d. Over 10

16. I use other libraries in this area. Yes (13) No (13)
    Please identify which libraries U'ville (9) Coshocton (1) New Phil (2) Newc'ln (1) Dover (2) Kent S (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Claymont District
Dennison 2.7.73

2. Topic

Sports (Wilt Chamberlin)
Birds
Reference
Civil War film
Furniture styles & construction
Basketball
Good book
Physics (3)
Job opportunities
Fiction (3)
Witchcraft
Quilting

2. Titles

The Other
F. Lee Bailey

8. Hobbies and Special Interests

Reading (14)
Ceramics (3)
Pennies (2)
Bike riding (3)
Sewing (4)
Television (2)
Volleyball (4)
Physical education (2)
Volunteer work (2)
Crocheting (2)
Ship building (2)
Tennis (3)
Swimming (3)
Cooking (2)
Basketball (4)
Kickball (2)
Athletics (2)
Crossword puzzles (2)

14. Occupations

Housewife (7)
Harcatus (3)
Phone operator (2)
Retired (3)
Office clerk (3)
Unemployed (2)
Teacher (4)
Secretary (3)
Student (9)
Beautician (2)
Custodian (2)

COMMENTS:

Better books (student)
Very nice and helpful
Splendid!
Efficient and courteous service
Could use better facilities and more recent books. Those working are helpful.

CLAYMONT D.

-100a- Dennison 2.20.73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE_____ TIME: 9 - 12 A.M. (5) 12 Noon - 6 (6) 6 - 10 P.M.( )

1. I came to the library to (check as many as are appropriate):
   - (13) a. return a book
   - (11) b. find a specific book
   - (2) c. find a magazine/newspaper
   - (6) d. information for personal use
   - (2) e. information for business use
   - ( ) f. information for club use
   - (6) g. read a book/magazine/newspaper
   - (5) h. find material for a school course
   - ( ) i. bring someone to the library
   - (1) j. a library program

2. The topic or title for which I asked today is_____

3. I found (12) did not find (3) satisfactory material.

4. I asked for help. Yes (7) No (7)

5. I was offered help without asking. Yes (17) No (2)

6. The help I received was satisfactory. Yes (22) No ( )

7. I am taking courses or special training in the following subjects_____ _____ offered by_____

8. My special interests/hobbies are_____

9. I use the library on an average of
   - (9) a. once a week or oftener
   - (9) b. twice a month
   - (1) c. once a month
   - (3) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of New P(1) Dennison (12) Tippecanoe (1) U'ville (11)

11. I have lived in _____ County
    - (4) a. less than 1 year
    - (1) b. less than 10 years
    - (18) c. more than 10 years

12. I am
    - (8) a. male
    - (17) b. famale
    - (5) c. Under 20
    - (6) d. 21-40
    - (5) e. 41-60
    - (8) f. Over 60

13. The highest grade in school I completed was 6-8(1) 9-11(1) 12-(11) College(4)

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (8) a. none
    - (12) b. 1 to 5
    - (3) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (14) No (10)
    Please identify which libraries U'ville (10) N.Phil(2) Dover(1) KSU (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Claymont District
Dennison 2.10.73

2. Topics

World history
Ohio history
Mystery stories
Biology
Gothic mysteries
Astrology

2. Titles

To Serve Them All My Days
1984
Dale Evans/Roy Rogers book
Honor Thy Father
Popular Mechanics

8. Hobbies and Special Interests

Basketball
Biographies
Fiction
Sewing (3)
Stamp and coin collecting
Horses
Mystery books
Guitar
Horseback riding
Woodworking
Church
Science (all kinds)
Golf
Languages
Cards
Coins
Reading (3)
Music

14. Occupations

Student (7)
Retired (4)
Housewife (6)
Waitress (2)
Brick worker (2)
Bacteriologist (2)
Teacher (3)
Nurse's aide (2)
Receptionist (2)
Pipefitter (2)
Foreman (2)
Personal sales (2)

COMMENTS:

Most helpful - I cannot praise the service too highly
Enjoy coming - everyone kind and helpful, friendly
Very satisfactory
Service excellent - cooperative and willing

COSHOCTON
2.7

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-7-73 TIME: 9 - 12 A.M. (29) 12 Noon - 6 (46) 6 - 10 P.M. (50)

1. I came to the library to (check as many as are appropriate):
   - (50) a. return a book
   - (37) b. find a specific book
   - (19) c. find a magazine/newspaper
   - (39) d. information for personal use
   - (12) e. information for business use
   - (5) f. information for club use
   - (18) g. read a book/magazine/newspaper
   - (35) h. find material for a school course
   - (23) i. bring someone to the library
   - (1) j. a library program
   - Film (1) Copy machine (1)

2. The topic or title for which I asked today is _____

3. I found (87) did not find (21) satisfactory material.

4. I asked for help. Yes (43) No (71)

5. I was offered help without asking. Yes (35) No (47)

6. The help I received was satisfactory. Yes (83) No (1)

7. I am taking courses or special training in the following subjects _____ _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (47) a. once a week or oftener
   - (11) b. twice a month
   - (23) c. once a month
   - (24) d. infrequently
   - (3) e. this is the first time

10. I live in or near the town of _____

11. I have lived in _____ County
   - (9) a. less than 1 year
   - (25) b. less than 10 years
   - (101) ( ) c. more than 10 years

12. I am
   - (39) a. male
   - (90) b. female
   - (50) c. Under 20
   - (34) d. 21-40
   - (28) e. 41-60
   - (13) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
   - (32) a. none
   - (90) b. 1 to 5
   - (11) c. 5 to 10
   - (3) d. Over 10

16. I use other libraries in this area. Yes (35) No (92)
    Please identify which libraries _____

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Coschocton
2.7.73

2. Topics and Titles

Microbiology
"Valachi Papers"
Contact lenses
History (2)
T. S. Eliot
Photography
Science fiction (2)
Richard Crashaw
Acid control in stripmining
Osteogenisis Imperfecta
Germany (2)
Japanese or Chinese poetry
Physiognomy
Custom knife making
1st grade books
ESP-1
The New Germany
Films (3)
Geneology
Wedding etiquette
Novels (2)
Diet books
"Schools Are For Children"
Eleanor and Franklin
Abortion (2)
Two from Galilee
Winds of War
The Implosion Conspiracy
Science fiction
Grafting plants
Real estate
Patriotism
TV waves
Great Gatsby
Optics
Electronics
Candle making
William Blake
President's Cabinet
Billiards
European relations
Biography
Science
Historical fiction
Prison system in U.S.
Drugs and marriage
Kindergarten books
Fire on the Lake
2nd grade books
Mafia
Schroenbrun
Coschocton County
"Federal Republic of Germany"
Poetry on nature
Our Wonderful World
Consumer Report
Columbus newspaper
Index to newspaper obituaries
House Beautiful

8. Hobbies and Interests

Hunting (4)
Reading (26)
Sewing (19)
Interior decorating
Sports (9)
Medicine
Crafts (6)
Art (6)
Camping (2)
Collecting old bottles
Electronics (2)
Salt and pepper shakers
Piano
Stamps
Chess
Fishing (2)
Swimming (5)
Cooking (6)
Real estate
Music (8)
Animals
Working
Theatre (2)
Horses (6)
Antiques (3)
Photography (2)
Candle making
Nursing
Crocheting
Coins (2)

8. Hobbies and Interests (Con't.)

H. O. Racing
Gardening (3)
Science
Knife making
Indian artifacts
Church work
Dancing
Political science
Tennis
Psychology
Travel
Knitting
Flying
Mechanics
Current events
Cattle breeding
Working with young people
Jr. Garden Club
History
Basketball
Archery
Gold (6)
Bowling (2)
Singing
Dog obedience
Management
Bridge (2)
Collecting post cards
Auto-TV repair
Football
Woodworking
Cars
Geneology and historical research
Science fiction
Muzzle loading guns
Flowers and fruit growing

14. Occupations

Student (44)
Teacher (14)
Cashier (1)
Stationary engineer
Paper route
Export clerk
Mechanical engineer
RN
Sheriff's deputy
Inspector
Factory worker
Maintenance
Retired (5)
Baby sitter
Minister
School cook
Housewife (40)
Bookkeeper (1)
LPN
Clerk (2)
Warehouse restaurant
Supervisor
Sales
Maintenance coordinator
Structural engineer technician
Office worker
Salesman
Electronic panel board operator
Service center girl
Custodian
Columbus gas serviceman
Florist

COMMENTS:

People very helpful
Fine library for this size community
Some subjects have limited or outdated information
People who work here are very sarcastic and unhelpful - do not take criticism that is helpful!
I love you all
Satisfied
Library facilities satisfactory for my needs
Pleasant personnel, excellent service
Have all books by each author available
A reading program for 8-9-10 year olds
Need up to date books on small businesses and off set printing

COSHOCTON
2-10

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-10-73 TIME: 9 - 12 A.M. (66) 12 Noon - 6 (78) 6 - 10 P.M. ( )

1. I came to the library to (check as many as are appropriate):
   - (60) a. return a book
   - (50) b. find a specific book
   - (13) c. find a magazine/newspaper
   - (34) d. information for personal use
   - (9) e. information for business use
   - (3) f. information for club use
   - (17) g. read a book/magazine/newspaper
   - (45) h. find material for a school course
   - (28) i. bring someone to the library
   - (2) j. a library program
     Films (1) Copy Machine (1)

2. The topic or title for which I asked today is _____

3. I found (84) did not find (29) satisfactory material.

4. I asked for help. Yes (44) No (83)

5. I was offered help without asking. Yes (50) No (51)

6. The help I received was satisfactory. Yes (86) No (3)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (40) a. once a week or oftener
   - (34) b. twice a month
   - (21) c. once a month
   - (44) d. infrequently
   - (2) e. this is the first time

10. I live in or near the town of _____

11. I have lived in _____ County
    - (3) a. less than 1 year
    - (26) b. less than 10 years
    - (110) c. more than 10 years

12. I am
    - (53) a. male
    - (80) b. female
    - (52) c. Under 20
    - (49) d. 21-40
    - (70) e. 41-60
    - (6) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (47) a. none
    - (84) b. 1 to 5
    - (5) c. 5 to 10
    - (1) d. Over 10

16. I use other libraries in this area. Yes (24) No (114)
    Please identify which libraries _____

If you would care to offer comments about library serviee and what you would like to see libraries offer, nlease feel free to write on the back of this sheet.

THANK YOU!

Coschocton
2.10.73

2. Topics and Titles

Medicine
Amnesty
History
Hey White Girl (2)
Biography (2)
President's Cabinet (10)
Films (2)
History and science
Non fiction
Civil War
Antique books
Germany
Chess
Children's literature (2)
Business
Myths
Square dancing records
Housing and urban development
Censorship of books and movies
Cheese
Dylan Thomas
Fruit pollination
Religion
Valentine day material
Foreign car manual
Government
Electronics
Transportation
Dr. Atkin's diet book
Unicycles
College
The Camerons
Washington, D. C.
Capital punishment
Mental retardation
Historical fiction
Psychology
Fiction (3)
Euthanasia
Reference
Wankel
Sports
Fishing
Poetry
Mathematics
Footnoting
Hitler (2)
Drugs
Samuel Coleridge
Remodeling
Understanding & training horses
Budget
Careers
Paintings
The Peculiar People
Water colors
Track
How to Eat Right and Stay Fit

8. Hobbies and Special Interests

Philosophy
Literature (2)
Church (2)
Chess (3)
Raising cats
Boys (4)
Bowling (5)
Farm (2)
Short wave listening
People
Yoga
Girls
Basketball
Education
Woodworking
Protestantism
Wine making
Law
Humanitarian subjects
Movies
Chemistry
Ecology
Ice skating
Rock collecting
TV (3)
Dogs (2)
Raising mice
Archery (2)
Teaching
Shell collecting
Creative writing
Psychology
Geneology
Electronics
Tennis
Cars

8. Hobbies and Special Interests (Con't.)

Two way radio
Driving sports cars
Sports (22)
Horses (5)
History (5)
Music (8)
Science (3)
Religion
Antiques
Racing
Camping (3)
Poetry
Motorcycles
Travel
Crafts (6)
Golf (3)
Needlepoint (2)
Hunting (3)
Raising sheep
Reading (33)
Sewing (16)
Swimming (5)
Animals (4)
Art (5)
Bike riding (3)
Cooking (8)
Gardening (5)
Fishing (4)
Crocheting (3)
Flying (3)
Physical exercise
Candle making
Knitting (3)
Baby-sitting (3)
Bridge

14. Occupations

Student (56)
Teacher (12)
Office worker
Production clerk
Clerk typist
Restaurant worker
Speech pathologist
Maintenance
Miner
Laborer
Advertising
Waitress (3)
Retired (3)
Electronics technician
Steelworker
Insurance agent
Registered nurse (4)
Drill operator
Hospital housekeeper
Accountant
RR signalman
Farmer
Housewife (32)
Factory worker (7)
Clew Corp.
Dentist
Construction worker
School psychologist
Iron worker
Car salesman
Secretary (3)
Camp ranger
Salesman
Checker
Hopewell worker
Machinist
Mechanical engineer
Bank employee (3)
Engineer
Stationary engineer
Communications
Printer
Saleslady
Deliver pizzas

COMMENTS:

Help and cooperation more than adequate - gracious
Library very adequate - friendly, helpful
Lacking books on psychology - only 2 out of 18 on list. Need more books of use to college students. Especially psychology.
Employees pleasant - good library for town this size

COMMENTS: (Con't.)

Very fine service
Wonderful selection for children
Need more books for junior high kids
Very helpful (3)
Usually find what I need
Expand audio-visual service
More complete series of specific authors works
Am glad library will be in new quarters
Put congressional quarterly back in library
Open til 9:00 p.m. on Saturday
I want to drink pop in here

DOVER
2·7

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2·7·73 TIME: 9 - 12 A.M. (53) 12 Noon - 6 (72) 6 - 10 P.M. (30)

1. I came to the library to (check as many as are appropriate):
   (105) a. return a book
   (72) b. find a specific book
   (20) c. find a magazine/newspaper
   (35) d. information for personal use
   (7) e. information for business use
   (4) f. information for club use
   (31) g. read a book/magazine/newspaper
   (47) h. find material for a school course
   (24) i. bring someone to the library
   (6) j. a library program

2. The topic or title for which I asked today is _____

3. I found (108) did not find (28) satisfactory material.

4. I asked for help. Yes (50) No (107)

5. I was offered help without asking. Yes (65) No (56)

6. The help I received was satisfactory. Yes (115) No (-)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   (92) a. once a week or oftener
   (37) b. twice a month
   (29) c. once a month
   (23) d. infrequently
   (2) e. this is the first time

10. I live in or near the town of Beach C (1) Dover (157) Bellaire (1) New P (9) Strasburg (11) Tusc (3) Zoar (3) Wooster (1) Canton (1) Dundee (1)

11. I have lived in _____ County
    (10) a. less than 1 year
    (41) b. less than 10 years
    136 ( ) c. more than 10 years

12. I am (62) a. male (21) b. female (87) c. Under 20 (51) d. 21-40 (25) e. 41-60 (13) f. Over 60

13. The highest grade in school I completed was 1-6 (14) 7-8 (11) 9-11 (31) 12 (61) Coll (17)

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    (41) a. none (113) b. 1 to 5 (10) c. 5 to 10 (3) d. Over 10

16. I use other libraries in this area. Yes (81) No (102)
    Please identify which libraries N. Phil (54) Dover Schools (20) TVHS (1) Tusc. (3) Strasburg (4) KSU (10) Canton (2) Newcomerstn (1) Union Hosp. (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Dover
2.7.73

2. Topics and Titles

Gone With The Wind
1984 and reviews
T. A. White
Declaration of Independence
J. L. Seagull
Day schools
Eugenics
Fiction
Psychology
Bride's Magazine
Acupuncture
Fairy tales
Africa
Foxes of Harrow
Antiques
Psycosomantics by Maltz
Capital punishment
United Nations
History
A mystery
Tuvvy and the Girls
Civil War
Square dancing
Iwo Jima
Science fiction
Just Dial a Number
Battle of Gettysburg
Sports Illustrated
Trapp Family Singers
Dolly Madison
New Philadelphia newspaper
Automobiles
Safardic Jews
New Centurians
Carole King
Literary criticism
Love Story
Children's books
Civil Service general test
Handwriting analysis
Model airplanes
Space photography
Secretaries of State
Children: The Challenge
Chickens and How To Raise
Credit Bureau
Children's literature
Moto cross racing
Biography of Billie Holiday
Dogs
Future shock
Civil rights
Witchcraft
Government and politics
Rabbits
Science
Wars
Grimms Tales
Billiards
College education
Twenty and Ten
Indians
Wolfstein, Germany
Snow Fire
Easter
Ghosts
Motor repair manual
Basketball
Music
Ohio economic research

8. Hobbies and Special Interests

Reading (46)
Cooking (10)
Knitting (7)
Gardening (4)
Horses (6)
Basketball (2)
Music (11)
Art (6)
Miniature war games
Barbarshop singing
Listening to records
Motorcycles (4)
Mysteries
Sewing (26)
Swimming (9)
Sports (11)
Horseback riding (5)
Football (3)
Acting
Ping pong
Reading about scientific discoveries
Crafts (4)
Gold
Stock market

8. Hobbies and Special Interests (Con't.)

World War II
Auto mechanics
Science (3)

14. Occupations

Student
Teacher (5)
Salesman
Nurse's aide
Retired (6)
Library aide
Coach, basketball team
IBM operator
Retail sales manager
Chemical laborer
Office manager
LPN
Steelworker
Build mobile homes
Dental technician
Housewife (55)
Farmer
Registered nurse (5)
Brick plant ass't. manager
Sales manager
Auto repair
Secretary/bookkeeper
Beef grader
Engineer
Music instructor
Physical director
Machinist
Clerk typist
Electrician
Clerk

COMMENTS:

Enjoy story hour - give story lady a lot of credit for work she is doing
Stay open until 9:00 p.m.
Enjoyed the 8mm films now offered by library
Additional books (current) on aquatics, recreation, fitness
Happy with service - enjoy library
I can find what I need
Librarians are very nice
Excellent service - cooperative workers
Open on Sundays - please
Friendly librarians
Helpful personnel
Librarians good at their work

Dover

Dover
2.10

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE Feb. 10, 1973 TIME: 9 - 12 A.M. (41) 12 Noon - 6 (62) 6 - 10 P.M. ( )

1. I came to the library to (check as many as are appropriate):
   - (70) a. return a book
   - (71) b. find a specific book
   - (47) c. find a magazine/newspaper
   - (37) d. information for personal use
   - (3) e. information for business use
   - (8) f. information for club use
   - (35) g. read a book/magazine/newspaper
   - (49) h. find material for a school course
   - (22) i. bring someone to the library
   - (4) j. a library program
   - (1) use phone (1) place to study

2. The topic or title for which I asked today is _____

3. I found (194) did not find (23) satisfactory material.

4. I asked for help. Yes (47) No (100) 5. I was offered help without asking. Yes (67) No (63)

6. The help I received was satisfactory. Yes (187) No (6)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (68) a. once a week or oftener
   - (40) b. twice a month
   - (22) c. once a month
   - (37) d. infrequently
   - (1) e. this is the first time

10. I live in or near the town of Dover-124; New Phila.-19; Beach City-4; Strasburg-2 Parral-1; Houwa-1; Goshen-1; Fresno-1; Winfield-2; Dennison-1; Sugar Creek-1; Urichsville-1

11. I have lived in Tuscarawas-185 County
    Stark-84
    Carroll-1
    Athens-1
    Hohmnes-2
    Port Wash.-1
    Carrolton-1
    Walnut Creek-2
    Athens-1
    Zoar-3
    Bolivar-1
    Tuscarawas 3
    - (6) a. less than 1 year
    - (39) b. less than 10 years
    - (124) c. more than 10 years

12. I am (69) a. male (84) c. Under 20 (20) e. 41-60
    (119) b. female (46) d. 21-40 (11) f. Over 60

13. The highest grade in school I completed was Twelve-57; Eleven-8; Ten-24; Nine-5;

14. My occupation is Eight-0; Seven-8; Sixth-2; Fifth-4; Fourth-3; Third-4; Second-5 >

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (45) a. none
    - (104) b. 1 to 5
    - (11) c. 5 to 10
    - (1) d. Over 10

16. I use other libraries in this area. Yes (82) No (71)
    Please identify which libraries New Phila.-58; K.S.U.-6; School-15; Strasburg-2; Bolivar-1; Bookmobile-2; Sugarcreek-1; Urichsville-1; Canton-3; Wooster-1 County-4 Massillon-1 Malone College-1

If you would care to offer comments about library service and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Dover
2.10.73

2. Topics and Titles

Sports books
The Fall of Man
Automotive testing
The Secret of Terror Castle
Biology experiment
Radio
Children's books
"A Place to Sit and Read While My Car is Being Worked On"
Air craft
The Hidden Forest
Bird Photos
Information on reference materials
Upton Sinclair
Descent of Man
On the Night of the Seventh Moon
Public Legal Notice on Dover City Administration
The solar system
Decorating material
Deaf
Ants
Maya
Summer of '42
Anne Frank
Cars
Thomas Hardy
Miss Pickerell Goes to Mars
Reference books
Recreational reading
Ohio Canals
Spanish-American War
Bible material (3)
American history
Japanese and Chinese immigration
Population
Contributors to our culture
Mysteries
The Late Great Planet Earth
Volcanoes
American artists
Sandy Koufax
Never Go Anywhere Without a Pen
Uncle Tom's Cabin
Communal living
Science Fair Project
Law enforcement
Babe Ruth
Watches
Dress
Catch 22
Fiction (4)
American Music
Speech
Bats
The Book of the Hopi
Oklahoma! (the album)
Inveighing We Will Go
Babylon Revisited
The Defense Never Rests
Drama
Auditorium
Italy (7)
Love Story (3)
History
Johnny Cash
Pollution
"Use The Phone"
Wood projects
Ghettoization
Ashes of Victory
All About Florida
About Tuscarawas County
Bowling
Tennessee Williams
Henry Huggins
Thomas Edison
Biography of Richard Burton
Dogs
Plants
Fossils
Paul L. Dunbar

8. Hobbies and Special Interests

Sports (10)
Music (12)
Billiards
Hand work (4)
Baking
Dancing
Basketball
Golf (2)
Reading (47)
Water skiing

8. Hobbies and Special Interests (Con't.)

Sports car racing (3)
Being a housewife
Eating
Horseback riding (2)
Hunting (3)
Skiing (3)
Drawing pictures
School
Antiques
Supernatural (2)
Out-of-doors activities (2)
Band (2)
Carving
Cooking (6)
Chess
Travel (2)
History (4)
Astronomy
Fiction - mystery
Bird Study
Teaching (2)
Bowling (6)
Dogs
Hiking (2)
Bike riding (5)
Poetry
Woodworking
Card playing
Writing (3)
Education
Baton twirling (2)
Basketball
French horn
Singing
Wrestling
Baseball
Violin
Ceramics
Canoing
Animals
Flying
Homemaking
Skiing (3)
Cameras
Farming
Learning things
Crocheting
Fishing (4)
Swimming (12)
Collecting stamps
Horses (3)
Sewing (15)
Education problems of children
TV
Nutrition research
Football (4)
Airplanes
Conservation
Photography (3)
Philosophy
Languages (3)
Ancient history
Art (3)
Drama (2)
Clubs
Motorcycles (2)
Piano (2)
Ice skating (6)
Autobiography
Gardening (4)
Volunteer work
Modeling
Camping (3)
Geneology
Playing bagpipes
Tennis
Playing organ
Books on magic and codes
Bible (2)
Painting
Electronics
Plants
Flower arranging
Child growth and development
Religion

14. Occupations

Student (84)
Nurse (6)
Hartline merchandiser, Hart Store, Inc.
Data processing
Machine operator
Banker
Housewife (29)
Accountant
Engineer (2)
Merchant seaman
Clerk typist
Ass't. manager, restaurant
Retired (5)

14. Occupations (Con't.)

Welder
Baby sitter & work at Burger King
Spray painter
Office worker (3)
Machinist
Parts store manager
Miller Studin employee
Secretary (3)
Publicist
Medical research librarian
Bank teller
Light plant engineer
Sheet metal worker
Radiology technician
Forester
Teacher (9)
School counselor
PBX operator
Purchasing agent
Mgr., retail lumber yard
Marketing manager
Core maker in foundry
LPN (2)
Quality control technician
Press operator
Nurse's aide

COMMENTS:

Very good
Always clean and in order
Girls are always friendly and helpful
Wider selection of new books on current topics
Equal or better than most libraries in the county
Should be more considerate and helpful
Great asset to the community - always has what I need
Good service, friendly people
Friendly, but would like wider selection of modern books - the controversial ones
Offer older school books - Dover High texts
Interpreters Bible was a wonderful help
Satisfactory, very kind
Good attitude with children - feel free to come and are not thwarted by severe, grouchy librarians

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-7-73 TIME: 9 - 12 A.M. ( ) 12 Noon - 6 ( ) 6 - 10 P.M.( )

1. I came to the library to (check as many as are appropriate):
   - (33) a. return a book
   - (32) b. find a specific book
   - (9) c. find a magazine/newspaper
   - (13) d. information for personal use
   - (2) e. information for business use
   - (2) f. information for club use
   - (19) g. read a book/magazine/newspaper
   - (11) h. find material for a school course
   - (7) i. bring someone to the library
   - (5) j. a library program

2. The topic or title for which I asked today is _____

3. I found (39) did not find (10) satisfactory material.

4. I asked for help. Yes (23) No (27)

5. I was offered help without asking. Yes (33) No (12)

6. The help I received was satisfactory. Yes (59) No (-)

7. I am taking courses or special training in the following subjects _____ _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (43) a. once a week or oftener
   - (16) b. twice a month
   - (3) c. once a month
   - (11) d. infrequently
   - (1) e. this is the first time

10. I live in or near the town of _____

11. I have lived in _____ County
    - (4) a. less than 1 year
    - (15) b. less than 10 years
    - (51) c. more than 10 years

12. I am
    - (16) a. male
    - (60) b. female
    - (14) c. Under 20
    - (24) d. 21-40
    - (17) e. 41-60
    - (15) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (27) a. none
    - (42) b. 1 to 5
    - (3) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (19) No (49)
    Please identify which libraries Wooster (4) Dover (3) Canton (1) Coshocton (1) Berlin (1) Akron P(1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, nlease feel free to write on the back of this sheet.

THANK YOU!

Holmes County
Main
2.7.73

2. Topics

Mythology
Shakespeare (3)
Church related books on history
Artificial flowers
Home carpentry
Mystery (2)
Fiction (2)
Information
Nothing specific
Gold rush
Physics and fiction
Children's books
Penn. folkways
The Civil War

2. Titles

Mr. Gallion's School
What Do You Do After You Say Hello?
Seventeen Magazine
Daughter of the Legend
Koval's Price Guide
Today's Health

8. Hobbies and Special Interests

Ceramics
History (3)
Reading (13)
Sewing (5)
Children (2)
Social concerns
People
Bowling
Art (4)
Bird watching
World War II aircraft
Home building
Natural history
Cars and motorcycles
Sports (3)
Current events
Knitting
Cooking (3)
Church
Traveling (2)
Antiques (2)
Crafts
Science fiction
Photography
Horses (2)
Decorating (2)
Baby-sitting

14. Occupations

Housewife (9)
Insurance sales
Retired (3)
Retired teacher (3)
Service station salesman
Office worker
Clerk
Student (10)
Retired practical nurse
Social work (2)
Teacher (3)
Antique dealer
Reconditioner

COMMENTS:

More books for school research (at Berlin)
Fortunate and grateful to have excellent library personnel!
Excellent service (4)
Books on price guides - antiques
Library is very good
Service good, people always helpful

HOLMES CO/MAIN

2·10·73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2·10·73 TIME: 9 - 12 A.M. (39) 12 Noon - 6 (33) 6 - 10 P.M. (5)

1. I came to the library to (check as many as are appropriate):
   - (43) a. return a book
   - (28) b. find a specific book
   - (5) c. find a magazine/newspaper
   - (17) d. information for personal use
   - (6) e. information for business use
   - (1) f. information for club use
   - (10) g. read a book/magazine/newspaper
   - (26) h. find material for a school course
   - (8) i. bring someone to the library
   - ( ) j. a library program

2. The topic or title for which I asked today is _____

3. I found (47) did not find (5) satisfactory material.

4. I asked for help. Yes (23) No (44)

5. I was offered help without asking. Yes (32) No (19)

6. The help I received was satisfactory. Yes (49) No (-)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (42) a. once a week or oftener
   - (18) b. twice a month
   - (11) c. once a month
   - (10) d. infrequently
   - (1) e. this is the first time

10. I live in or near the town of Holmesville (3), Killbuck (7), Charm (2), Winesburg (2), Clark (2), Millersburg (51), New Bedford (1), Mansfield (1), Walnut Creek (1), Benton (2), Berlin (6), Glenmont (4), Mt. Hope (1)

11. I have lived in _____ County
    - (5) a. less than 1 year
    - (14) b. less than 10 years
    - (62) c. more than 10 years

12. I am
    - (27) a. male
    - (61) b. female
    - (33) c. Under 20
    - (23) d. 21-40
    - (23) e. 41-60
    - (7) f. Over 60

13. The highest grade in school I completed was 1-6 (4), 9-11 (17), 7-8 (13), 12 (21), College (23)

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (34) a. none
    - (33) b. 1 to 5
    - (5) c. 5 to 10
    - (1) d. Over 10

16. I use other libraries in this area. Yes (21) No (52)
    Please identify which libraries Wooster (6), H. School (2), New Phil (2), Massillon (1), Dover (2), Berlin (4), Sugarcreek (1), Wayne Co (3), Cleveland (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Holmes County
Main
2.10.73

2. Topics

U. S. presidents
Stock market
Bookkeeping
Safety
Western stories
History (2)
Mystery
Clocks
Dogs
Wood shop - cabinet work
February & Valentine stories
Reference material
Literature for William Bradford
Stars
Aerodynamic safety
Mohorovicik discontinuity
Alcoholism
Book report for lit.
History of War
Advertising
Drug literature
Children's books (3)
Modern fiction
Child abuse
Conservation - ecology
Handicapped children

2. Titles

Warren Harding Biography
Lukas Toss
Life of D. L. Moody
The Virginian
Ross Hutchins book from State Library
I'm O.K., You're O.K.
Weight Watchers' Cookbook
Snowfire
Bolton's American Armory
Ray Bradbury

Courses	School
Social Music Theory & History	Baldwin Wallace College
Income Tax Preparation	H & R Block
Elementary Education	Kent State
Nursing	Mansfield General Hospital
Elementary Education	W. of Akron
Office Work	W. Holmes High School
Education	Kent State
Political Science	O. S. U.
Mathematics	W. Holmes High School

8. Hobbies and Special Interests

Music (3)
Fishing
Reading (25)
Sports (12)
Tennis
Models
Psychology
Antiques and carnival glass
Sewing (9)
History, autographs, post cards
Horseback riding (2)
Needlework (2)
Astronomy
Bird watching
Crafts (2)
Woodworking
Gardening
Science fiction
Cooking (3)
Swimming and skating (2)
Knitting
Children

8. Hobbies and Special Interests (Con't.)

Art
Agriculture
Science
TV
Electronics
Flying
Decorating
Law
Mechanics
History (2)
Arts and Crafts (2)
Coins
Horses
Water sports
Car racing

14. Occupations

Student (24)
Common laborer
Teacher (7)
Waitress
Labor
Steel worker
Comptroller
Construction equipment operator
Truck driver (2)
Nurse's aide
Furniture store buyer
Lawyer
Housewife (25)
Superintendent of Schools
Farmer (2)
Sawmill worker
Retired (3)
Accountant
Practical nurse (2)
Carpenter
Contractor and merchant
Registered nurse
Baby-sitter

COMMENTS:

Should have classical records!
Very satisfied
Nice little library, friendly people
Records
More movies and audio-visual
Always very helpful. I appreciate the library
Always satisfied
Helpful and efficient
Would like records
Should have section for smokers
The more library service, the better

Louisville
2.7.73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2.7.73 TIME: 9 - 12 A.M. (17) 12 Noon - 6 (53) 6 - 10 P.M. (39)

1. I came to the library to (check as many as are appropriate):
   - (68) a. return a book
   - (63) b. find a specific book
   - (15) c. find a magazine/newspaper
   - (37) d. information for personal use
   - (4) e. information for business use
   - (7) f. information for club use
   - (26) g. read a book/magazine/newspaper
   - (50) h. find material for a school course
   - (27) i. bring someone to the library
   - (1) j. a library program

2. The topic or title for which I asked today is _____

3. I found (84) did not find (32) satisfactory material.

4. I asked for help. Yes (42) No (80)

5. I was offered help without asking. Yes (38) No (51)

6. The help I received was satisfactory. Yes (32) No (7)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (55) a. once a week or oftener
   - (50) b. twice a month
   - (7) c. once a month
   - (13) d. infrequently
   - (4) e. this is the first time

10. I live in or near the town of Louisville (139) Fairhope (1) Canton (3)

11. I have lived in _____ County
    - (4) a. less than 1 year
    - (15) b. less than 10 years
    - 107 (107) c. more than 10 years

12. I am
    - (50) a. male
    - (90) b. female
    - (66) c. Under 20
    - (48) d. 21-40
    - (15) e. 41-60
    - (4) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (34) a. none
    - (91) b. 1 to 5
    - (5) c. 5 to 10
    - (2) d. Over 10

16. I use other libraries in this area. Yes (59) No (84)
    Please identify which libraries Canton (29) Alliance (2) School (14) Walsh (1) KSU (2) Mt. Union (1) Malone (1) Minerva (1) Cleveland (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Louisville
2.7.73

2. Topics and Titles

Record
Health (2)
Compromise of 1871
Summer of '42
History
Gardening
Bookkeeping
Stars
Magazines
Modern music
Tall Tales
Amnesty
Russia
J. Steinbeck
Charles Dickens
History (4)
Fiction
Trees
Deep Lover
Thomas Edison
Genetics
Giraffes
Soil conservation
M. Wakefield
Vitamin E
Dogs
Dancing
Civil War
Coal
Guinae pigs
Water

8. Hobbies and Special Interests

Travel (3)
Motorcycle
Science (3)
Parapsychology
Sewing (22)
Cooking (3)
Science fiction
Reading (22)
Horses (3)
Acting
Swimming (71)
Antiques
Flowers
Baseball
Sports (12)
Cards
Hike
Animals
Aircraft
Coins
Golf (2)
Crocheting
Basketball
Crafts
Clocks
Chess
Stock market
Skiing (2)
Law history
Needlecraft (2)
Knitting (4)
Gardening (5)
Records
Bowling (2)
Typing
Music (10)
Band
Cars (3)
Tennis
Design
History (2)
Stamps
Skating
Mechanics
Football

14. Occupations

Student (53)
Lunch room proctor
Teacher (4)
Nurse (6)
Housewife (30)
Mill operator
Baby-sitter (3)
Nurse's aide

14. Occupations (Con't.)

Cook
Farmer
Secretary
Reading consultant
Steel worker
Newspaper boy (2)
Counselor
Transformer winder
Funeral director
Busboy
Orderly
Salesman
Basketball (2)
Carpenter
Retired (2)

COMMENTS:

I would like to see the library stay open a little later on Tuesdays and Thursdays
More modern music (8)
Good staff (3)
More plays
More information on electronics, radio, TV repairing procedures
More films
Excellent service
More craft and homemaking ideas
Too many of the same book
Should be able to get own magazines
More biographies
Open all day on Saturday
Superb!
More complete newspaper clipping service
Better records
Unlock the restrooms
It's far out - less crabby, old typical library personnel
More programs to acquaint children with library

LOUISVILLE 2-10

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-10-73 TIME: 9 - 12 A.M. (9) 12 Noon - 6 (40) 6 - 10 P.M. ( )

1. I came to the library to (check as many as are appropriate):
   - (34) a. return a book
   - (34) b. find a specific book
   - (8) c. find a magazine/newspaper
   - (18) d. information for personal use
   - (3) e. information for business use
   - (1) f. information for club use
   - (10) g. read a book/magazine/newspaper
   - (19) h. find material for a school course
   - (11) i. bring someone to the library
   - ( ) j. a library program

2. The topic or title for which I asked today is _____

3. I found (52) did not find (9) satisfactory material.

4. I asked for help. Yes (20) No (42)

5. I was offered help without asking. Yes (17) No (32)

6. The help I received was satisfactory. Yes (38) No (4)

7. I am taking courses or special training in the following subjects _____ _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (29) a. once a week or oftener
   - (29) b. twice a month
   - (7) c. once a month
   - (7) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of Louisville (68) Canton (4) Fairhope (1)

11. I have lived in _____ County
   - (3) a. less than 1 year
   - (11) b. less than 10 years
   - (53) c. more than 10 years

12. I am
   - (20) a. male
   - (55) b. female
   - (45) c. Under 20
   - (19) d. 21-40
   - (3) e. 41-60
   - (2) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
   - (26) a. none
   - (44) b. 1 to 5
   - ( ) c. 5 to 10
   - (2) d. Over 10

16. I use other libraries in this area. Yes (28) No (46)
    Please identify which libraries Alliance (4) Canton (14) School (9) Branch (4) Mt. Union (1)

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Louisville
2.10.73

2. Topics and Titles

Abe Lincoln
Cathy and the Beautiful People
How To Get Thinner
Walter Dickinson
Book of popular science
An Empty Spoon
Cherokee Indians
The Camerons
Catholic liturgy
Farms
Reptiles
Film
Japanese Boy
Germany
Wizard of Oz
Personality traits
Immigration
Atoms
Drugs
Language
American Indians
Proverbs
Austrailia
Human skeleton
Sociology
Emily Dickinson
Sex
Billy the Kid
Mystery
Astrology
Thoreau
Children's books (3)
Jokes
America
Game book
Greek myths
ESP
Interior decorating
Biography
Amnesty
Law
Warfare
Morality
Cards
Militant groups

8. Hobbies and Special Interests

Sewing (12)
Accounting
Piano
Antique
Cheerleading
Indians (2)
Gardening
Reading (16)
Girl Scouts (2)
Knitting (3)
Music (5)
Real estate
Gymnastics
Astrology
Help retards
Horseback riding
Sports (9)
Crocheting
Fishing
Bowling
Coin collecting
Camping
Art (4)
Crafts (3)
Cooking (2)
History
Softball
Science (4)
ESP
Needlework
Help old people
Rollerskating

14. Occupations

Student (29)
Janitor
Property agent
Secretary (3)
Housewife (18)
Meatcutter
Teacher (2)
Office worker

14. Occupations (Con't.)

Nurse's aide (2)
Accountant
State patrol
Operator of equipment
Meat packer
Steel worker
Scientist

COMMENTS:

I feel it is adequate, as is the personnel, so nice and cooperative and they all do their best to please everyone
More books and magazines on gymnastics
Excellent library for its size
Very cooperative and does a good job in the community
It's fine the way it is. I'm always treated courteously
Enjoy this library
Whenever I have asked for material I have received satisfactory help. However, I do not recall any time when I have received help without asking.
Need more magazines
I never have any problem getting service in this library

MASSILLON
2-7-73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-7-73 TIME: 9 - 12 A.M. (17) 12 Noon - 6 (49) 6 - 10 P.M. (42)

1. I came to the library to (check as many as are appropriate):
   - (53) a. return a book
   - (77) b. find a specific book
   - (14) c. find a magazine/newspaper
   - (44) d. information for personal use
   - (17) e. information for business use
   - (3) f. information for club use
   - (13) g. read a book/magazine/newspaper
   - (41) h. find material for a school course
   - (15) i. bring someone to the library
   - (5) j. a library program
   - (2) copy machine

2. The topic or title for which I asked today is _____

3. I found (77) did not find (32) satisfactory material.

4. I asked for help. Yes (56) No (60)

5. I was offered help without asking. Yes (64) No (49)

6. The help I received was satisfactory. Yes (108) No (1)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (47) a. once a week or oftener
   - (45) b. twice a month
   - (17) c. once a month
   - (34) d. infrequently
   - (4) e. this is the first time

10. I live in or near the town of Brewster (2), Massillon (129), Barberton (1), Jackson Twp (1), Delray (1), N. Lawrence (1), Kent (2), Perry (1), N. Canton (1), Beach City (5), Navarre (1), Canton (1)

11. I have lived in _____ County
    - (6) a. less than 1 year
    - (20) b. less than 10 years
    - (114) c. more than 10 years

12. I am (62) a. male (84) b. female
    (51) c. Under 20 (45) d. 21-40 (30) e. 41-60 (16) f. Over 60

13. The highest grade in school I completed was 7-11 (33) 12 (50) College - 33

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (39) a. none
    - (96) b. 1 to 5
    - (11) c. 5 to 10
    - (1) d. Over 10

16. I use other libraries in this area. Yes (68) No (80)
    Please identify which libraries Canton (37), Massillon W (8), KSU (5), School (7), Fairless (4), C Fulton (3), Perry (1), Carrollton (1), Jackson (2), Akron (3), Akron U (1), Malone (1), Alliance (1), Cleveland (1), Youngstown

If you would care to offer comments about library service and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Massillon
2.7.73

2. Topics and Titles

13 Desperate Days
Home building books
Decorations
Films
Dr. Nolan's Autobiography
The needs of children
Application for a patent
Stark County history
Consumer's Guide
F. Scott Fitzgerald
Sophisticated Investor
"Happy" books
Penna. and Its Natural Recources (film)
Khaki Mafia
Films (3)
Yellow pages - Cleveland directory
Square dancing
Goats and pruning trees
Loch Ness Monster
Space
Impressionists
Just interesting books
Modpage and Icopage
Ancient Greek Playwrite Anstaphones
Party books
Censorship of movies
Communism (2)
Social background of Elizabethian Period
Yoga, by Hittleman
Education
French Philosophy
Mythology
Hypnotism
Federal Communications Commission
Motors manual
Plays (drama)
Roseanne of the Amish
Child abuse (2)
American coins
Marriage
Revolutionary War (film)
Duplex homes
Children's activities
Engines
Browning's poetry
Mountain building
Texas
Exercise
Not As a Stranger
Centerpieces
Ohio Builds a Nation
Stefford Wives
Hokey Pokey record
Boat building
Purchase R.V. vehicle
The Complete Astrologer
Marriages and births
Virginia Wolf's biography
American history
Stamp collecting
Records
Film lists
Motorists Auto Repair Manual
Out of town addresses
Ten Commandments
Eleanor Roosevelt
Law
City directory
Catherine the Great
Romans and theatre (2)
Handbook of real estate
Greek theatre (physical structure)
Underground railroad
Daniel Defoe
Hawthorne
The Lark
Food
The Balance of Nature
Jack London
Volkswagen Von Manual
Forestry
Vital speeches
World of the Formerly Married
Grapes of Wrath
Dreams
Poems by Robinson Jeffers
Marketing research
Atlas, Marriage
Copper - Oldest Modern Metal (film)
Business
Jack the Ripper
The Swing Era - record
Copernicus
Thomas Nast
American colleges
Psychology

8. Hobbies and Special Interests

Traveling
Astronomy
Scouts (3)
Flying
Nut growing
Wood working
Farming
Westerns
Model building (2)
"Broads" (3)
Collecting poetry
Photography (2)
Riding
Archery
Collecting records, tapes, mystery books
Antiques
Football
Karate and Judo
Ice skating
Hiking
"Drinking and Sex"
Engines
Skating
Electronics and auto repair
Communications
Golf (2)
Cooking (5)
Swimming (7)
Hunting (3)
Music (11)
Decorating (2)
History (2)
Bowling (4)
Skiing
Crafts (5)
Painting (4)
Needlecraft
Crocheting
Ohio History
Boating
Bookkeeping
Investing
Teaching
Civil War
Basketball (2)
Dancing (2)
Gymnastics
Cheerleading
Writing
People
Advertising
Camping
Baking
Guitar
Water polo
Drug problems
U. S. coins
Decopage
Accounting
Water Skiing
Science
Rocks and gems - cutting and polishing
Sports (10)
Reading (28)
Gardening (3)
Fishing (2)
Art (6)
Sewing (8)
Crocheting (3)
Piano (4)
Knitting (3)
Boating (2)
Automobiles (2)

14. Occupations

Spark tester
Diesel mechanic
Registered nurse
Cosmotologist
Realtor
Librarian (2)
Manager, retail store
Mail deliverer
Wood worker
Sales clerk
President, Mall-Ette Contracting Co.,Inc.
General manager
Clergyman
Stenographer
Registrar - Massillon Museum
X-ray technician
Baby-sitter
Repair clerk, Ohio Bell
Motor inspector
Investigator
Bus girl

14. Occupations (Con't.)

Ass't. manager
Commercial art & modeling instructor
Burger boy
Barber
Podiatry
LPN
Owner-operator, trucking
Bookkeeper
Office worker
Co-op accountant
Disc jockey - announcer
Self employed
Auto mechanic
Housewife (31)
Teacher (10)
Retired (5)
Engineer (2)
Salesman
Draftsman
Travel agent, part time
School Dept. full time
Girl Scout leader
Assistant cook
Railroad brakeman
Welcome Wagon hostess
Nurse's aide
Tax revenue officer
Checker
Metallurgist
Drywall contractor
Student (56)
Secretary (4)
Accountant

COMMENTS:

Happy with service (8)
Would like filmstrips with sound - record or cassette
Children use frequently. Very satisfied
Very well organized, especially records
"I hope you get a raise"
More books to do with technical end of play production
Place here to listen to library records
Area is college oriented. Need more books for aid in college research work.
Record albums could be improved - better quality, more copies of albums.
Open on Sundays
Children's section better than Canton
More films on holidays and seasons
Lecture series

Massillon Main adult

Massillon
2.10.73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE Sat Feb 10, 1973 TIME: 9 - 12 A.M. (22) 12 Noon - 6 (67) 6 - 10 P.M. (9)

1. I came to the library to (check as many as are appropriate):
   - (46) a. return a book
   - (44) b. find a specific book
   - (7) c. find a magazine/newspaper
   - (24) d. information for personal use
   - (8) e. information for business use
   - (1) f. information for club use
   - (17) g. read a book/magazine/newspaper
   - (37) h. find material for a school course
   - (7) i. bring someone to the library
   - (3) j. a library program
   - (2) Browsing Films - 1

2. The topic or title for which I asked today is _____

3. I found (87) did not find (12) satisfactory material.

4. I asked for help. Yes (29) No (71)

5. I was offered help without asking. Yes (32) No (68)

6. The help I received was satisfactory. Yes (55) No (2)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (31) a. once a week or oftener
   - (37) b. twice a month
   - (22) c. once a month
   - (15) d. infrequently
   - (0) e. this is the first time

10. I live in or near the town of _____ →

11. I have lived in _____ County
    - (0) a. less than 1 year
    - (14) b. less than 10 years
    - (88) c. more than 10 years

12. I am
    - (48) a. male
    - (53) b. female
    - (30) c. Under 20
    - (46) d. 21-40
    - (14) e. 41-60
    - (3) f. Over 60

13. The highest grade in school I completed was _____ →

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (45) a. none
    - (58) b. 1 to 5
    - (5) c. 5 to 10
    - (3) d. Over 10

16. I use other libraries in this area. Yes (42) No (61)
    Please identify which libraries _____ →

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Massillon
Main, Adult
2.10.73

2. Topics and Titles

Nursing
Gandhi's Truth
Taoism
Karl Marx
Carl Liebknecht
Spices
Macrame (2)
Circus and clowns
Mythology
Gardening
Hymnology, crafts, astronomy
Robert P. Warren
Poe biography
Animal kingdom
Electronics (2)
Alcoholics, heredity
Harmony in Western Music
"The Reason Why"
Victorian melodrama
Industrial sociology
Films for elementary classes
Adventure
Hockey
Art in India
Biography
Riverboats
Twelve Deciples
Books to read
Gothic
Browsing (3)
"Two From Galilee"
Drama
Mechanical research area
Fluid dynamics
Punctuation
American Revolution
Bible history
Theatre
Art - design
Social responsibility
Grace Livingston Hill
World War II
Beethoven #9
Etiquette
Aristotle
Biology (2)
Microscopy
Geometry
Animals
Tool and die design
Joseph Conrad
Drama and Theatre
Education journals
American history
The Country Team
Abortions, homosexuals
World Almanac
Housing
"How to Make a Million in Real Estate"
Mystery books
Puppetry
History of Stark City, Vol II
Witchcraft, supernatural
Herbs
Leonardo da Vinci art
Watergate trial
Life of George Meredith
Book on greenhouses
Photography
Engineering
Home repair for tapes, hi-fi, etc.
Colonial living
Physics terminology
Appliance ratings
Records - Beethoven
Basketball
Glenn Motor Manual

8. Hobbies and Special Interests

Wine making
Guitar (2)
Skiing
Singing
Tennis
Radio (2)
Banjo
Food
Aquatic botany
Dancing
Model rocket building
Modeling

8. Hobbies and Special Interests (Con't.)

Walking
Girl Scouts
Interior design
Current events
Church and charities
Biology (2)
Physiology
Theatre (2)
Drawing
Botany
Gun collection
Carpentry
Hi-fi
Karate
Writing fiction
Homemaking
Real estate
Reading good, decent mystery and romance
Beer drinking
Education
Hunting
Sewing (8)
Sports (12)
Crafts (3)
Gardening (6)
History (3)
Art (3)
Photography (2)
Bowling
Decoupage
Stereo
Math (2)
Riding
Physics
Anatomy
Square dancing
Literature
Supernatural
Writing (2)
Chess
Tapes
Electronics
Astrophysics
Football
Religious exercises
Psychology
Flying
Geneology
Film making
Puzzles
Swimming (3)
Music (14)
Reading (28)
Painting
Piano (2)
Cooking (4)
Travel (2)
Coin collecting
Science

14. Occupations

Steel buyer
Parole officer
Engineer
Surveyor
Personnal & labor relations mgr.
Factory worker
Teacher (9)
Tool and die maker
Tire development engineer
Warehouse manager
VISTA volunteer
Sales manager
Accountant
Millworker
Telephone service rep.
Die setter
Benk teller
School Psychologist
Director, research
Insurance adjuster
Activities therapist
Retired (2)
Grocery clerk
Secretary (2)
P. O. clerk (2)
Guidance Counselor
Engineer assistant
Labor relations representative
Senior programmer
Painter - decorator
Bricklayer apprentice
Buyer and draftsman
Salesman
Architect
Dental assistant
Custodian
Clerk typist
Rubber chemist

14. Occupations (Con't.)

Line construction worker
Housewife (20)
Student (36)

COMMENTS:

Very good (2)
Need more recent books in field of education
More educational and less entertaining material
Always helpful and friendly
They can go to hell (this comment was on a form filled in by a kid who was not taking the questionnaire seriously. He gave as his hobby beer drinking and occupation as killing teachers. I place him at about Jr. High)
Service is excellent
Suggest you revitalize the group in charge of purchasing. Interesting books reviewed by New York Times, Chicago Tribune, or San Francisco papers seldom appear here. Some novels appear to be purchased in bulk lots - many of limited appeal.
Closed stacks to periodicals severely limit doing research
Need religious education books and movies for teachers. Appreciate the art classes for pre-school children, and reading classes
Like the Sesame books in Canton Library
Have trouble finding books in physics, astronomy and math, but library usually has everything else I want. Service is very good.
I feel this library has the most to offer me.
It would be nice to have tapes of music, foreign languages, but probably it would not be economical for a small library.

MINERVA
2-7-73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-7-73 TIME: 9 - 12 A.M. (6) 12 Noon - 6 (25) 6 - 10 P.M. (13)

1. I came to the library to (check as many as are appropriate):
   - (33) a. return a book
   - (21) b. find a specific book
   - (6) c. find a magazine/newspaper
   - (16) d. information for personal use
   - (0) e. information for business use
   - (0) f. information for club use
   - (18) g. read a book/magazine/newspaper
   - (14) h. find material for a school course
   - (7) i. bring someone to the library
   - (0) j. a library program

2. The topic or title for which I asked today is _____

3. I found (33) did not find (7) satisfactory material.

4. I asked for help. Yes (17) No (33)

5. I was offered help without asking. Yes (13) No (23)

6. The help I received was satisfactory. Yes (35) No (0)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (34) a. once a week or oftener
   - (11) b. twice a month
   - (2) c. once a month
   - (5) d. infrequently
   - (0) e. this is the first time

10. I live in or near the town of ROCHESTER (2) PARIS (2) MINERY (50) KENSINGTON (3) MALVERN (1)

11. I have lived in STARK (32) CARROLL (14) COLUMBIANA (7) County
    - (3) a. less than 1 year
    - (18) b. less than 10 years
    - (29) c. more than 10 years

12. I am
    - (16) a. male
    - (41) b. female
    - (27) c. Under 20
    - (16) d. 21-40
    - (8) e. 41-60
    - (2) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (19) a. none
    - (32) b. 1 to 5
    - (3) c. 5 to 10
    - (0) d. Over 10

16. I use other libraries in this area. Yes (19) No (38)
    Please identify which libraries CANTON (6) ALLIANCE (5) KENTS CARROLLTON LOUISVILLE MALONE COL PITTSBURGH WEST LOCHE MALVERN

If you would care to offer comments about library service and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Minerva
2.7.73

2. Topics and Titles

Parapsychology
Landscaping
India
Beethoven
Education
Stories by Poe
Boy adventures of presidents
Dictionary of hand tools
Cosby, Still & Nash
Black arts (2)
Fiction
Picture
Gardening
Sports Illustrated
Golf
Mathematics
Diet
Art of Loving
Nonfiction (2)
Chariots of the Gods
Teaching reading
Late Great Planet Earth
Boats

8. Hobbies and Special Interests

Fashion
Reading (21)
Physics
Chess
Science
Crafts (2)
Bowling (3)
Sports (8)
Black arts (3)
Cooking (4)
Metal work
Knitting
Witchcraft (5)
Movies
Sewing (6)
Art (4)
Political science
Medicine
Electronics
Taxidermy
Needlework
Teaching
Ice skating
Art (5)
Gardening
Writing
Water skiing
Baby-sitting
Antiques
Biological science
Science (2)
Music (7)

14. Occupations

Retired (3)
Secretary (2)
Display designer
Artist
Factory worker (3)
Organist
Bank teller
Navy
Railroader
Student (19)
Teacher (3)
Housewife
Cook
Clerk

COMMENTS:

No rest rooms (2)
More modern music (4)
More witchcraft (4)
Fine building, excellent service, best parking - enjoy facilities of building

COMMENTS: (Con't.)

Satisfactory service getting information
Casette and 8 track tape, movies, extra record player
Pictures for kids of 14
Male librarian
Movies (2)
More chess
More art (2)
In my opinion the library offers a varied variety of things.
Consequently, I personally am satisfied (student)

MINERVA

 2·10·73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2·10·73 TIME: 9 - 12 A.M. (27) 12 Noon - 6 (50) 6 - 10 P.M. (3)

1. I came to the library to (check as many as are appropriate):
   - (38) a. return a book
   - (34) b. find a specific book
   - (11) c. find a magazine/newspaper
   - (21) d. information for personal use
   - (6) e. information for business use
   - (0) f. information for club use
   - (29) g. read a book/magazine/newspaper
   - (31) h. find material for a school course
   - (8) i. bring someone to the library
   - (1) j. a library program

2. The topic or title for which I asked today is _____

3. I found (77) did not find (21) satisfactory material.

4. I asked for help. Yes (38) No (60)

5. I was offered help without asking. Yes (29) No (61)

6. The help I received was satisfactory. Yes (65) No (11)

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are E. Rochester (6) Homer (1) Augusta (1) MINERVA (93) Rootsville (2) New Franklin (1) Paris (2) Perkin (1)

9. I use the library on an average of
   - (74) a. once a week or oftener
   - (15) b. twice a month
   - (8) c. once a month
   - (13) d. infrequently
   - (2) e. this is the first time

10. I live in or near the town of _____

11. I have lived in _____ County
    - (2) a. less than 1 year
    - (40) b. less than 10 years
    - (60) c. more than 10 years

12. I am
    - (43) a. male
    - (70) b. female
    - (90) c. Under 20
    - (18) d. 21-40
    - (3) e. 41-60
    - (1) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (48) a. none
    - (53) b. 1 to 5
    - (1) c. 5 to 10
    - (0) d. Over 10

16. I use other libraries in this area. Yes (30) No (81)
    Please identify which libraries Canton (10) Nt. Union Carrollton Louisville (3) E. Canton (3) KSU (2) Alliance (4) Perry Hgts N. Canton

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

Minerva
2.10.73

2. Topics and Titles

Magazines (2)
Photography
Mystery
Poetry
Stock market
Women of the New Testament
Drugs
Radio
Sports
With Love From Karen
Ships
Seeing eye dog
Universe nursing
Marsupials
War of 1812 (3)
Antiques
Witchcraft
Newspaper
Literature
Record
Fiction
Diet book
Snowfire
Early man
Bats
Record player
Foreign countries (5)
A Sound of Chariots
Austrailia

8. Hobbies and Special Interests

Radio
Golf
Music
Sports
Models
Cycles
Rocks
Antiques
Ice skating
Piano
Guns
Bikes
Model railroad
Baton
Reading
Bowling
Animals
Art
Collection
Planes
Civil War days
Volley ball
Roller skating
Motorcycles
Model cars
Horses
Sewing

14. Occupations

Student
Army nurse
Secretary
Lifeguard
Technician
Teacher
Inspector
Housewife
Accountant
Baby-sitter
Librarian
Engineer
Nurse

COMMENTS:

More engineering and science texts
Additional out of state Sunday papers
Hope they offer as much material as possible. Try to get more.
Library is very clean and quiet and the librarian is very helpful to all students.

New Phila.

NEW PHILADELPHIA
2-7-73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE 2-7-73 TIME: 9 - 12 A.M. (17) 12 Noon - 6 (24) 6 - 10 P.M. (23)

1. I came to the library to (check as many as are appropriate):
   - (20) a. return a book
   - (38) b. find a specific book
   - (14) c. find a magazine/newspaper
   - (15) d. information for personal use
   - (2) e. information for business use
   - (3) f. information for club use
   - (9) g. read a book/magazine/newspaper
   - (24) h. find material for a school course
   - (10) i. bring someone to the library
   - ( ) j. a library program
   - (3) films

2. The topic or title for which I asked today is _____

3. I found (45) did not find (10) satisfactory material.

4. I asked for help. Yes (25) No (33)

5. I was offered help without asking. Yes (15) No (30)

6. The help I received was satisfactory. Yes (43) No ( )

7. I am taking courses or special training in the following subjects _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (24) a. once a week or oftener
   - (24) b. twice a month
   - (6) c. once a month
   - (10) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of Dover (2), New Phil (48), Sherrodsville (2), Midvale (2), Sugarcreek (6), Bowerston (1), Bellaire (1), Tuscarawas (1), Stonecreek (1) →

11. I have lived in _____ County
    - (5) a. less than 1 year
    - (12) b. less than 10 years
    - (40) c. more than 10 years

12. I am
    - (33) a. male
    - (44) b. female
    - (35) c. Under 20
    - (16) d. 21-40
    - (7) e. 41-60
    - (5) f. Over 60

13. The highest grade in school I completed was 1-11 (19) 12 (40) College (1) →

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (35) a. none
    - (30) b. 1 to 5
    - (3) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes (33) No (33)
    Please identify which libraries DOVER (20) SchOOL-6, COOKSBURG-2 Kent-2, COUNTY-2 Sugarcreek-1, CANTON-1 KSU-1 →

If you would care to offer comments about library service and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

COMMENTS: I would like to see hospital room
People help you
Library in good condition
Very nice people

New Philadelphia
2.7.73

2. Topics and Titles

India
History of flight
"The Elements Rage"
Spectrum
A Separate Place, Valentine's Day, Panel Discussion
"The Paragon," Valentine's Day Panel Discussion
Grand Prix racing, scale model railroading (2)
Hysterectomy
American colleges
Daniel Boone
Electronics, France
Gravity
Physics, Mexico
Cooking book
d. and b.
"Strawberry Girl"
Children's books
"The Mountain of Gold Mystery"
Stories
Immigration
Assassination of Kennedy
Africa
Popular Mechanics
German language
Mexico
Upholstery
Cake baking
Material on styrene
Antiques
Juvenile delinquency
Government scandals
Colonial children & Civil War
Spain
Science experiments
Australia
Leaves and trees
Newberg Award book
Indians (2)
Biography
Handcrafts and farming
Clara Barton
Fiction
"Little Sioux Girl"

8. Hobbies and Special Interests

Knitting (2)
Hunting (3)
Photography (4)
Reading (11)
Sports (3)
Geology
Bowling
Cooking (2)
Embroidery
Sewing (3)
Cars
Flying
Farming
Decorating
Nursing
Motorcycle
Basketball games
Refereeing school
Models (2)
Skating (3)
Piano
Gymnastics
Games
Painting (2)
Fishing (3)
Music (3)
Earth science
Handcraft (2)
Majorette (2)
Crochetting
My hope chest
Horses (6)
Rocks
Racing
Scale railroading
Boy Scouts
Y.M.C.A.
Swimming (3)
Family activities
Pen pals
Trains
Baby-sitting
Drawing
Bike riding (3)
Stamp collecting
Boys

14. Occupations

Student (39)
Factory worker
Retired (4)
Librarian
Grocerman
Waitress (2)
Housewife (12)
Teacher (2)
Insurance sales manager
Carpenter
Geologist - instructor
Baby-sitting

COMMENTS:

Very helpful
Film service is great
I preferred the old system because I often forgot my card
More books on model trains, cars
Books on racing cars, jet fighters
More mature (not silly, but real suspense) science fiction
Not enough of a given material if a group is working on something

New Phila.

NEW PHILADELPHIA
-130a-
2·16·73

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE Sat Feb 10, 1973 TIME: 9 - 12 A.M. (38) 12 Noon - 6 (48) 6 - 10 P.M. (2) (Poor answers)

1. I came to the library to (check as many as are appropriate):
   - (38) a. return a book
   - (50) b. find a specific book
   - (12) c. find a magazine/newspaper
   - (23) d. information for personal use
   - (5) e. information for business use
   - (2) f. information for club use
   - (15) g. read a book/magazine/newspaper
   - (47) h. find material for a school course
   - (18) i. bring someone to the library
   - ( ) j. a library program

2. The topic or title for which I asked today is _____

3. I found (71) did not find (19) satisfactory material.

4. I asked for help. Yes (48) No (46)

5. I was offered help without asking. Yes (44) No (37)

6. The help I received was satisfactory. Yes (67) No (2)

7. I am taking courses or special training in the following subjects _____ _____ offered by _____

8. My special interests/hobbies are _____

9. I use the library on an average of
   - (41) a. once a week or oftener
   - (30) b. twice a month
   - (17) c. once a month
   - (14) d. infrequently
   - (5) e. this is the first time

10. I live in or near the town of _____ →

11. I have lived in _____ County
    - ( ) a. less than 1 year
    - ( ) b. less than 10 years
    - ( ) c. more than 10 years

12. I am
    - (45) a. male
    - (67) b. female
    - (68) c. Under 20
    - (18) d. 21-40
    - (7) e. 41-60
    - (4) f. Over 60

13. The highest grade in school I completed was _____ →

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - (38) a. none
    - (14) b. 1 to 5
    - (1) c. 5 to 10
    - (0) d. Over 10

16. I use other libraries in this area. Yes (57) No (55)
    Please identify which libraries _____ →

If you would care to offer comments about library serviee and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!

New Philadelphia
2.10.73

2. Topics and Titles

Newberg Award Winners
Bill Cody
Hockey
Spain
Willy Wonka
Edison
Justin Morgan ...
Abraham Lincoln
Stars
Cotton growth
Conifer
"Island of the Blue Dolphin"
Andretti, Ireland
Psychology of children
Child bearing
Rocks
Thomas Hardy Critics
Travel
Religion or art
Poison
Leukemia
"Marijuana Reconsidered"
"Dictionary of American Biography"
Fiction
"Marriage for Young Moderns" (2)
Italians
Wrestling
Airplanes
Navaho Indians
Women's attitudes, 1890's
Napoleon
Book review of American authors
E. E. Cummings
American literature (2)
B.B.B. of New Jersey
Dred Scott Decision
Track and field
Molecules
Flat Albert
"Good-Bye Columbus" and "Windsong"
Science project (2)
Something to read (2)
Plays
Girraffs
"Mystery of the Talking Skull" and more mystery
"Love Story"
Football
Needle Park
"Uncle Tom's Cabin"
Sports
Hauptmann Trial
Cloning
Cats (2)
Speed reading
Games of Chance
Public scandals
Jeane Dixon
Gardening
"I Never Promised You a Rose Garden"
Vitamin E
Graphology
Bees
Mental illness
Job's Turkey origin
Organized crime
Austrailian Aborigines
Better Business Bureau
Tribes

8. Hobbies and Special Interests

Magic shows
Inventing
Baby-sitting (2)
Boats
Collecting old money
Interior decorating
Karate
School (2)
Cats
Biology
Bowling
Nursing
English
Clarinet
Farming
Bridge
Raising cats
Work
Stamps (3)
Astronomy
Ceramics
Psychology

8. Hobbies and Special Interests (Con't.)

Singing
Art (2)
Crafts
Hiking
Nature foods
Historical fiction (2)
Golf
Boys (5)
Travel
Mysticism (2)
News
Political science
Dances
Models (2)
Fishing (6)
Hunting
Reading (20)
Swimming (6)
Sewing (8)
Football (2)
Physical fitness
4-H
Tennis
Knitting (3)
History (3)
Aviation
Crocheting
Biking
Gardening (2)
Camping
Girls (3)
Photography (2)
Comparative Mythology
Politics
Law
Eating
Weight lifting (2)
Motorcycles (4)
Horses (6)
Sports (18)
Music (6)
Rocks (2)
Cooking (2)
Basketball (2)
Skiing
Racing
Science (3)

14. Occupations - response very poor on this day

Student (62) [probably more but hard to determine]
Housewife (8) " " " " " "
Comp. operator
Printer
High school librarian
Brick plant worker
Sanitarian, Co. Health Dept.
Data recorder
Secretary/receptionist
Surgical appliance fitter
Lumber worker
Teacher
Secretary
Quality control inspector
Coil winder, general electrician
Office worker
Payroll clerk
Speech therapist
Piece worker at brick company
Civil Engineer
Industrial engineer

COMMENTS:

I would like to know about the hospital room
Open on Sunday afternoon
Need Science Year Books for the Encyclopedia. Students need them for recent scientific developments.
Kind and helpful library. Don't like bad language used in newer books
Library services quite adequate considering size of community
I'd like to be able to just bring in a piece of paper and have someone get the book I need for me.

COMMENTS: (Con't.)

I feel the library should loan films to students who are 18. The lady said you had to be an adult - I consider myself an adult (I'm 18) because of voting and draft laws. She said you had to be out of school but school is what I needed the film for!

STARK COUNTY DISTRICT

-133- (NOT REC'D IN TIME TO TALLY)

MAY WE HAVE A FEW MINUTES OF YOUR TIME? Our library, in cooperation with ten other public libraries, is taking a look at library service in the region. Our goal is to improve service to everyone. Your answers will help!

DATE_____ TIME: 9 - 12 A.M. ( ) 12 Noon - 6 ( ) 6 - 10 P.M.( )

1. I came to the library to (check as many as are appropriate):
   - ( ) a.return a book
   - ( ) b.find a specific book
   - ( ) c.find a magazine/newspaper
   - ( ) d.information for personal use
   - ( ) e.information for business use
   - ( ) f.information for club use
   - ( ) g.read a book/magazine/newspaper
   - ( ) h.find material for a school course
   - ( ) i.bring someone to the library
   - ( ) j.a library program

2. The topic or title for which I asked today is_____

3. I found ( ) did not find ( ) satisfactory material.

4. I asked for help. Yes ( ) No ( )

5. I was offered help without asking. Yes ( ) No ( )

6. The help I received was satisfactory. Yes ( ) No ( )

7. I am taking courses or special training in the following subjects_____ _____offered by_____

8. My special interests/hobbies are_____

9. I use the library on an average of
   - ( ) a. once a week or oftener
   - ( ) b. twice a month
   - ( ) c. once a month
   - ( ) d. infrequently
   - ( ) e. this is the first time

10. I live in or near the town of _____

11. I have lived in _____ County
    - ( ) a. less than 1 year
    - ( ) b. less than 10 years
    - ( ) c. more than 10 years

12. I am
    - ( ) a. male
    - ( ) b. female
    - ( ) c. Under 20
    - ( ) d. 21-40
    - ( ) e. 41-60
    - ( ) f. Over 60

13. The highest grade in school I completed was _____

14. My occupation is _____

15. Please indicate the number of organizations and groups in this county to which you belong:
    - ( ) a. none
    - ( ) b. 1 to 5
    - ( ) c. 5 to 10
    - ( ) d. Over 10

16. I use other libraries in this area. Yes ( ) No ( )
    Please identify which libraries_____

If you would care to offer comments about library service and what you would like to see libraries offer, please feel free to write on the back of this sheet.

THANK YOU!